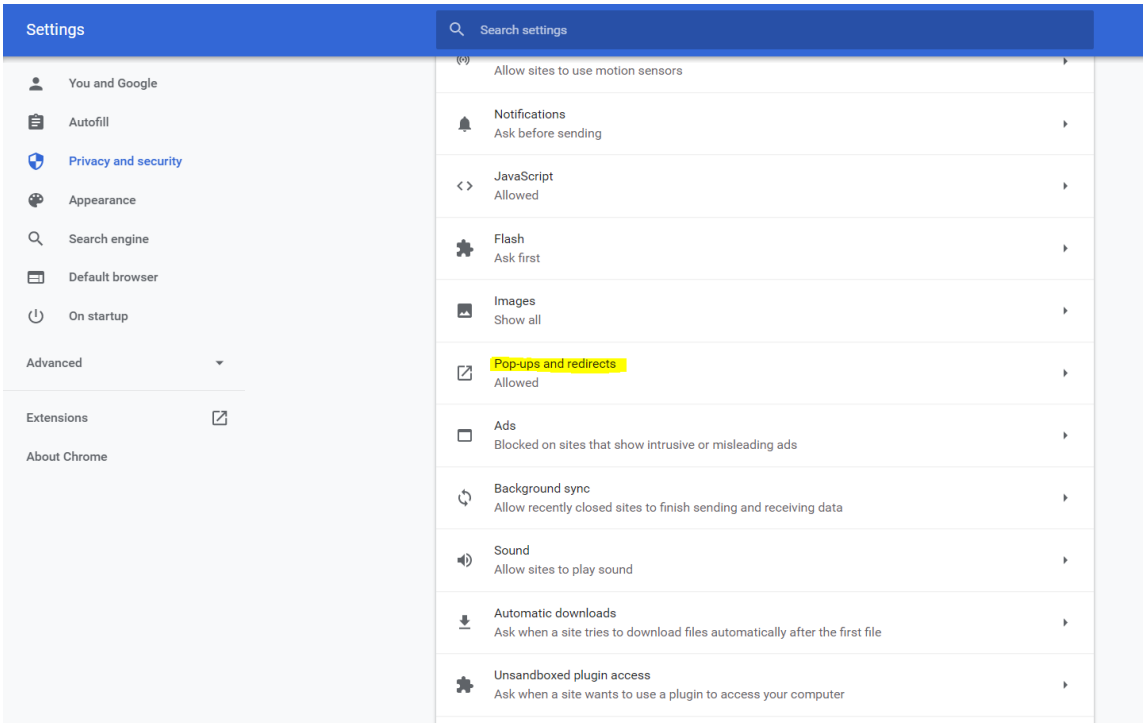
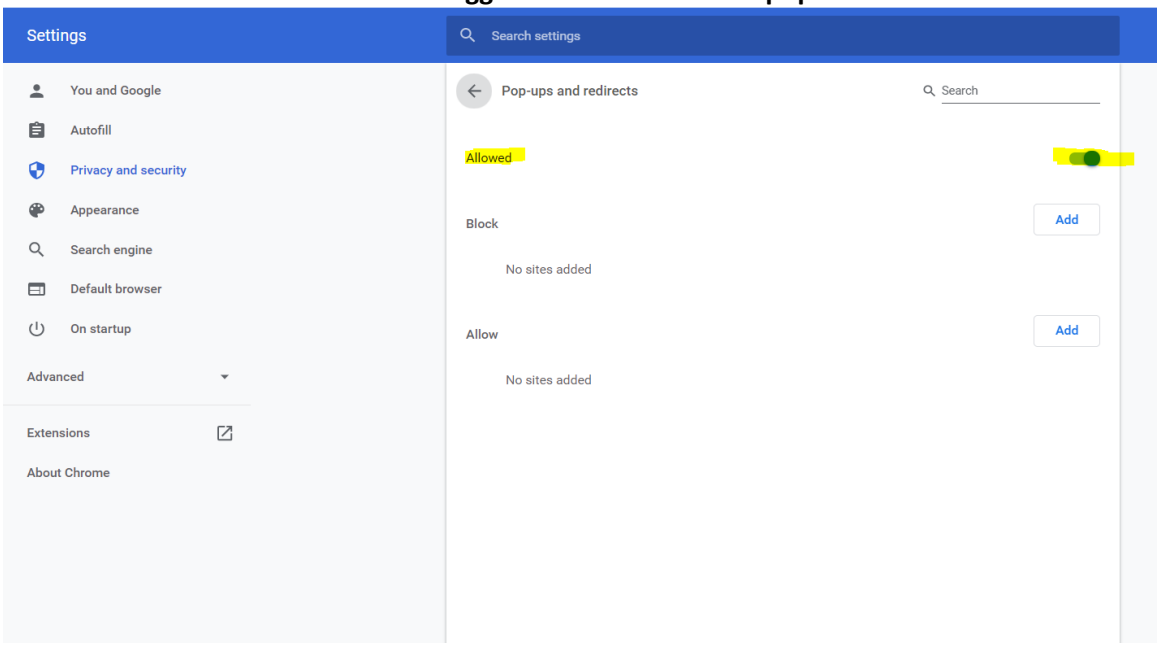
Ensure you have Google Chrome installed: Here's how to Enable/Re-Enable Flash Player & Popups in Chrome

Click This Link or Copy & Paste into Chromes address bar: chrome://settings/content

Scroll down and click "Pop ups and redirects".



Click the toggle button to enable Popups.

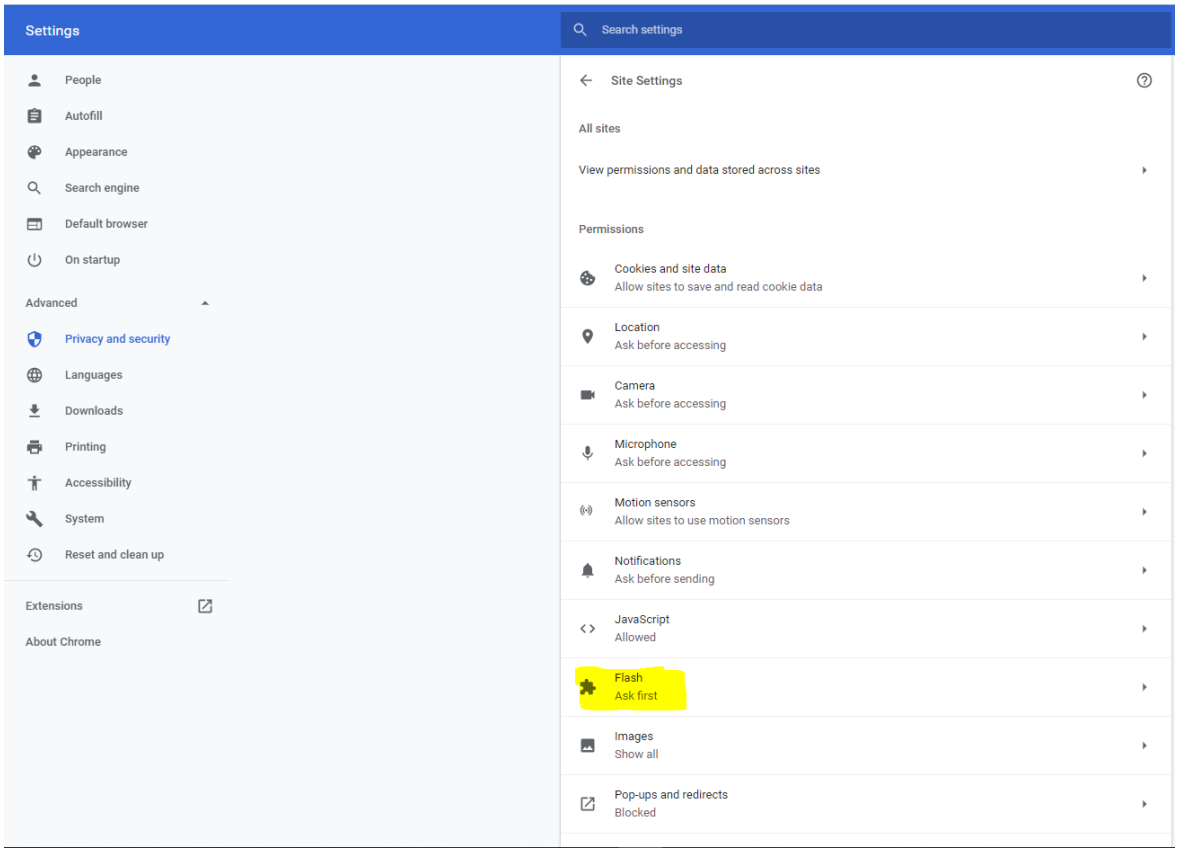


Remove any blocked content. Click the back arrow marked Popups and redirects.

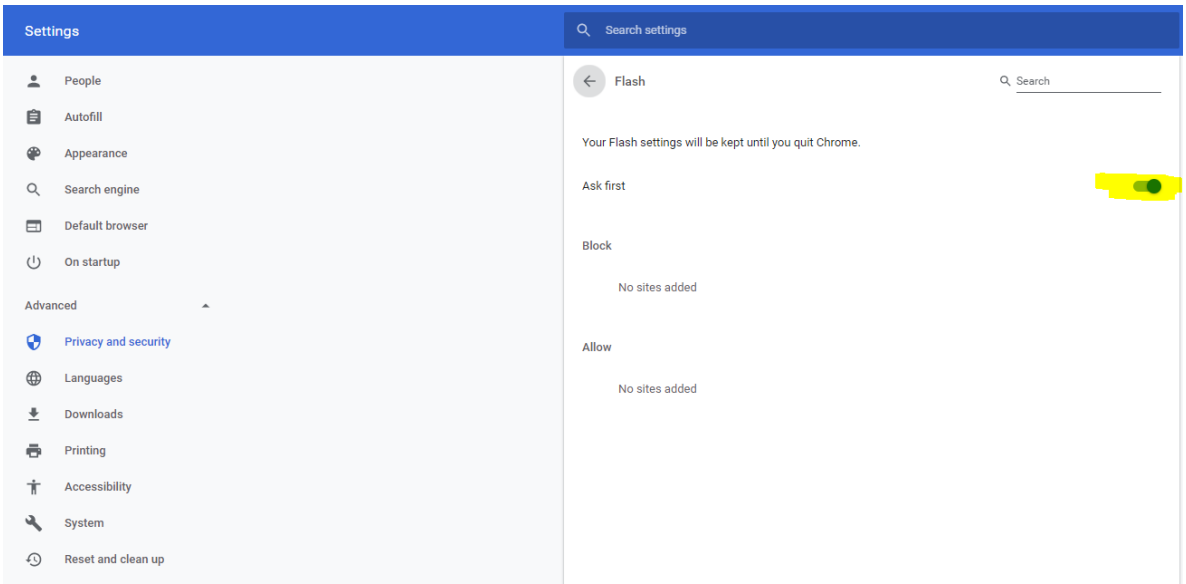
Here's how to enable/re-enable Flash Player in Chrome

Click This Link or Copy & Paste into Chromes address bar: chrome://settings/content

Scroll down and click Flash.



Remove any blocked content. Click the toggle button to enable Flash.



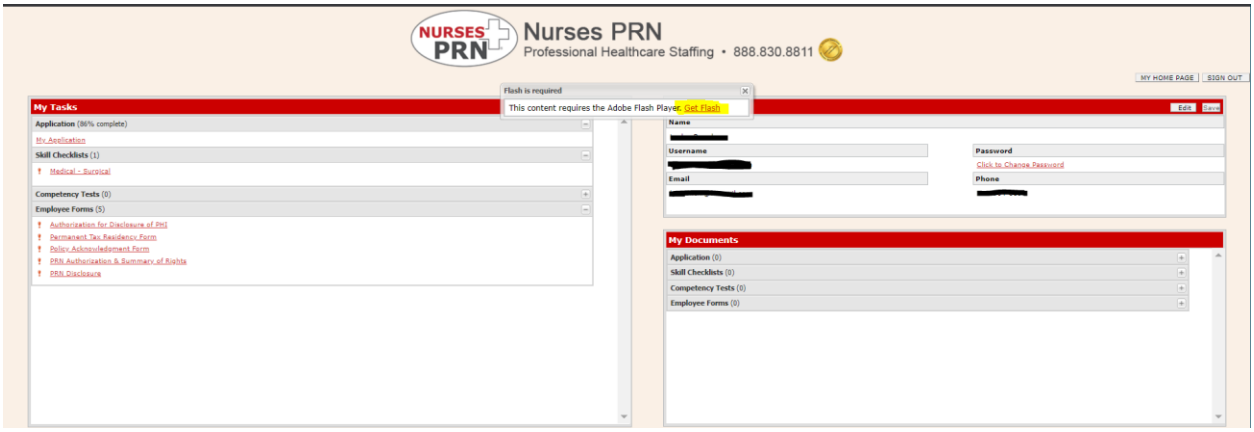
Close all Chrome open windows.

Click This Link or Copy & Paste into Chromes address bar:

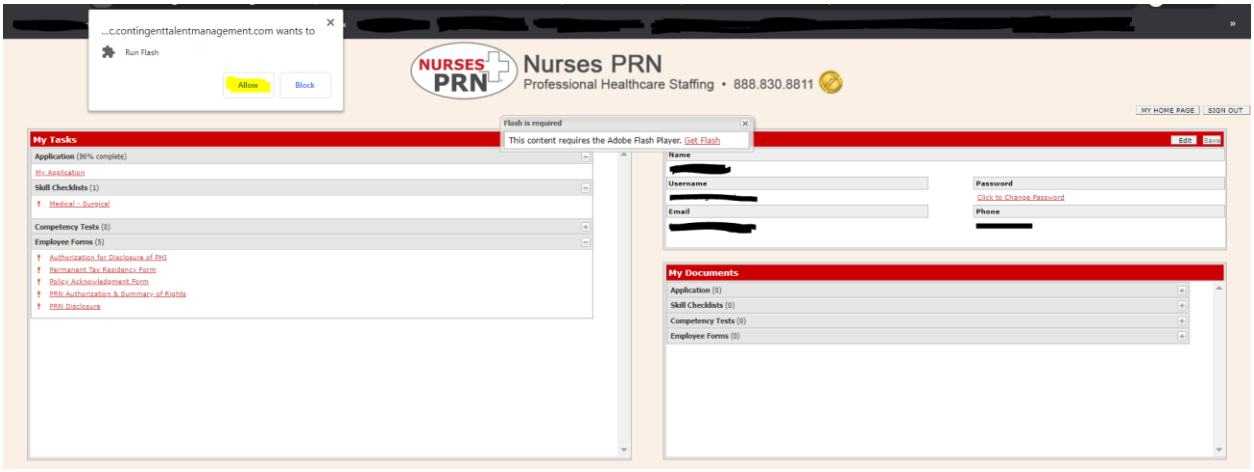
https://www.prnhealthservices.com/

After logging in to our website and the testing center (edocs)

Click “Get Flash “



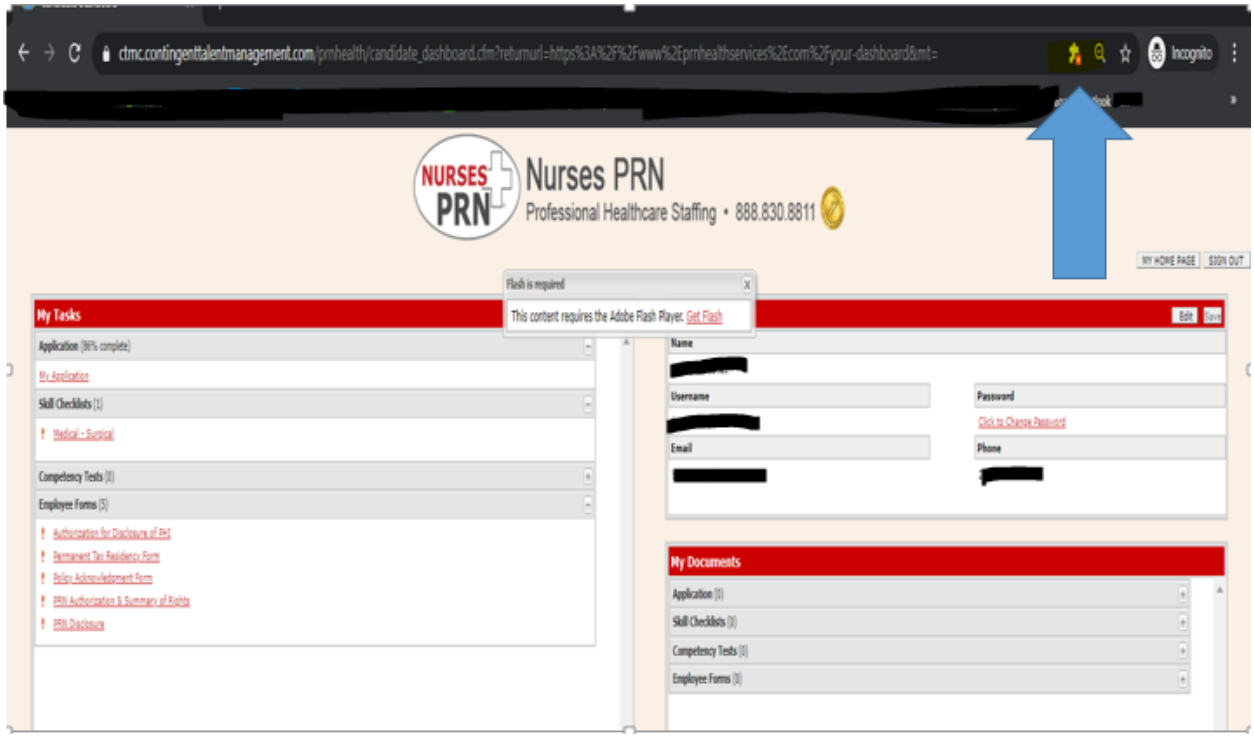
Click “Allow “



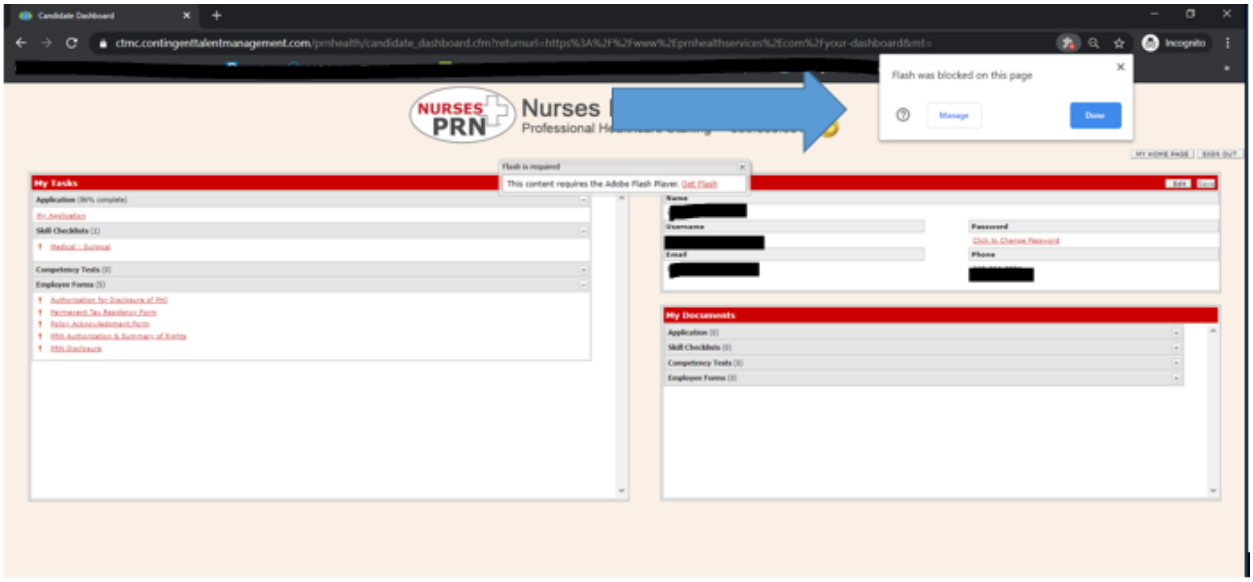
If we have already enabled Flash and Popups you may continue to click on tests/update application.

If you have NOT enabled Popups you may get a popup in the top/right corner of the web address bar.

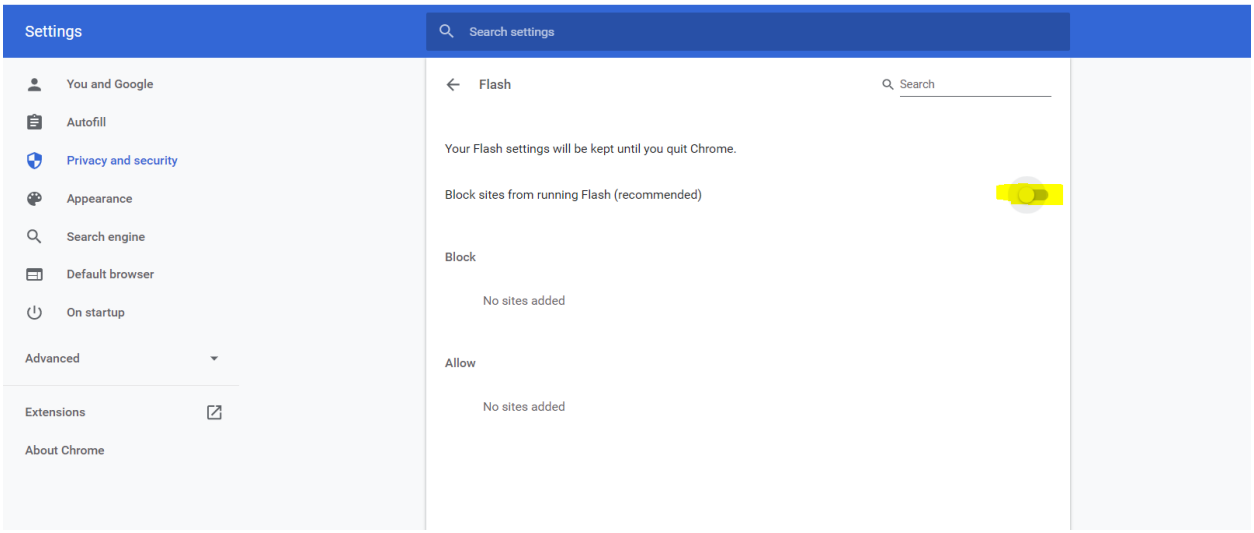
Click the popup icon (looks like a puzzle piece)



Click manage in the pop up box.

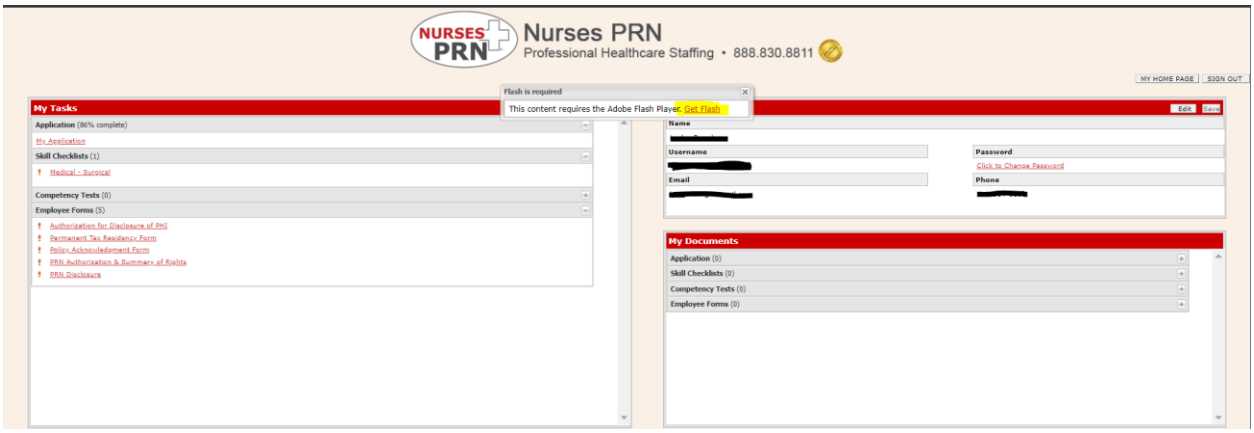


In the Flash settings, click the toggle button on the right side to enable flash.

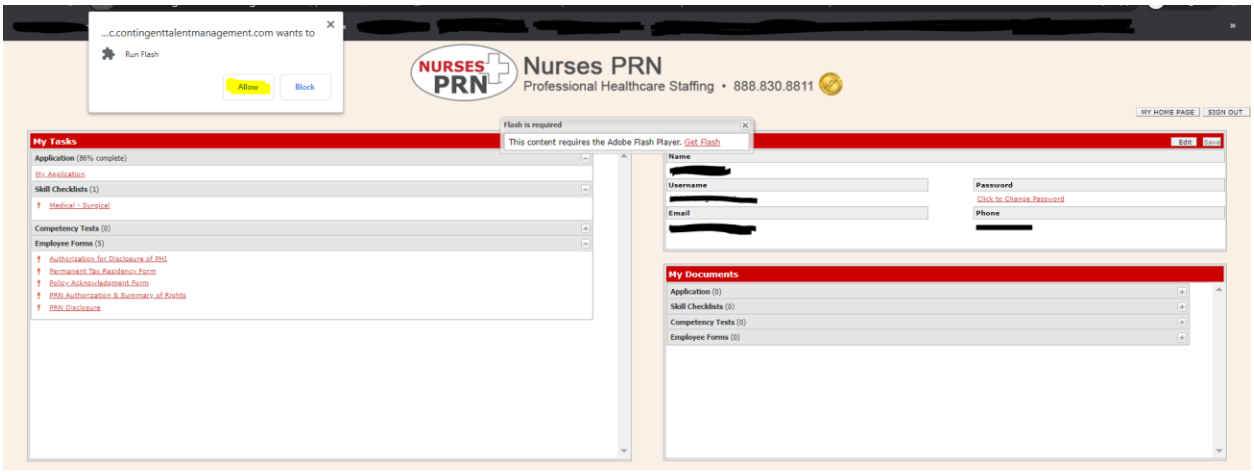


Click the "X "on the top/right corner to exit the browser. The testing center will stay up.

Click "Get Flash".



Click "Allow" in the popup box.



That's it, we are all set to begin.