

Blessing Okan

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Work Experience

CNA

Alongside Services II (Group Home Living)

August 2019 to Present

- Data entry
- Medication Admissions
- Life skill teaching and support strategies
- Clients Transportation
- Teamwork and Therapy
- Helped residential clients develop independent living skills necessary to communicate their needs and personal desires for quality living.

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Assisted Living Caregiver)

Auburn homes and Services

August 2020 to November 2021

- Assists residents with activities of daily living, including bathing, dressing, grooming, toileting, transferring and getting to and from activities and meals according to the individual service plan.
- Allows and encourages residents to do as much of their own care as possible.
- Encourages residents to eat a proper diet and take adequate fluids while respecting the resident's rights.
- Initiates and participates in leisure activities provided for residents as described in the activity calendar and encourages residents to socialize and participate in planned activities or programs to develop friendships with other residents.
- Maintains residents' records daily in a timely manner.
- Assists residents with medication as defined in medication procedure; assists or supervises residents who self-administer medication; follows physician orders and state laws to administer medications to residents who cannot self-administer their medications.
- Maintains a clean, safe, and orderly environment for the residents.

- Follows proper procedures in emergency situations and responds promptly and positively to resident requests for assistance.

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Cashier Workstation)

Goodwill(Sales Floor

January 2017 to May 2019

- Assist customers in locating and/or selecting merchandise
- Process customer sale transactions bag merchandise and thank the customer for shopping at Goodwill Merchandise quality items on sales floor to maximize profits that are used to fund GIV mission-based programs
- Accurately conduct sales transactions and maintain cash and credit card control by following proper procedures regarding voids, refunds, checks, credit cards, etc.
- Give excellent customer service and remain calm and professional under stressful situations
Maintain the sales floor and inventory in a clean, neat and properly displayed manner
- Maintain a safe work environment at all times by following company safety regulations
Immediately report all incidents of theft (both internal and external) to a management team member
Refers customers' complaints for inquiries to management.

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Health Worker Internship)

UCare (Community

- UCare is a health plan company that provides health care coverages for customers.
 - Helped Providing members outreach to identify members in an effort to improve HEDIS rates.
- This position supported efforts to provide education to members and assist with setting up medical appointments, transportation, and related services in efforts to close the gap in care.
- Telephone engagement and customer service
 - Productively tracking documents as directed.
 - Collaborate to develop and implement strategies to improve HEDIS rates and CMS star ratings.

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Education

Associates Of Science in Public Health

Normandale Community College - Bloomington, MN
September 2022

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Skills

- Resident's Rights
- HEDIS
- Vital Signs
- Hospital Experience

Certifications and Licenses

CNA

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