# Kathesha McGregor

Registered Nurse South Holland, IL 60473 poole828@gmail.com +1 708 692 8605

OBJECTIVE To obtain a position as a Registered Nurse within an environment that will enable me to utilize my primary care experience, while advancing and acquiring knowledge, and aid in professional and personal growth.

Authorized to work in the US for any employer

Work Experience

#### **Registered Nurse-Member Care Coordinator (Case Management)**

PROFESSIONAL PROFILE: Blue Cross Blue Shield of Illinois - Chicago, IL October 2015 to Present

• Health risk assessments, develop the interdisciplinary plan of care for the members, medication reconciliation, quarterly face to face visits, coordinates care between the member and primary care provider, responsible for conducting medical management and health education programs for customers on government health care programs, accountabilities include gathering and analyzing and providing date for regulatory reports, perform assessments and other care review in the member/family

#### **Licensed Practical Nurse**

The Nurse Agency - Chicago, IL March 2012 to Present

(University of Chicago Hospital, Northwestern Hospital) -Administer medications, triage, health risk assessments, chart audits, case management ,waiver services, occupational health, worker's compensation, corrections, auditor/trainer (clinical), admitting, transferring and discharging patients, injections, performed EKGs ,urinalysis, culture and sensitivity, direct care for myocardial infarctions, stroke, assessments of whole body, accurate intake and output, pain assessment, extensive documentation, executing physicians' orders, initiate rapid response and code blue, monitoring patients' labs, patient education, extensive diabetes and hypertension care, maintaining appropriate precautions, wound care, surgical preparation (Dermatological Surgical Procedures) suture removal, Foley and suprapubic care, tube feedings, respiratory care and assessments, glucose checks, assisted MDs and RNs with treatments, therapies and interventions, etc.

#### LPN-Trainer/Auditor/Case Management

Centene- Illinicare Health - Westmont, IL May 2013 to October 2015

1. Conduct training needs analyses to determine specific training needs for clinical staff... Identify, select, or develop appropriate training programs, including the selection or design of appropriate training aids... Evaluate effectiveness of training programs and location including cost/benefit analysis, Research, analyze, and recommend external training programs... Maintain records of training activities and employee progress... Assist with revisions to Policy and

Procedure and/or work process development... Conduct auditing of work performed by clinical staff and present findings and recommendation for areas of improvement to management... Health risk assessments, case management, care plan development,

Waiver program (Aging, Traumatic Brain Injury, HIV/AIDS and Persons with

Disabilities)... Establish and maintain an action plan to improve HEDIS scores, including investigation, auditing, and improvement opportunities...Perform duties to ensure HEDIS data accuracy and reporting... Coordinate, complete, and update management on clinical quality metrics and HEDIS processes and results...

Collaborate with providers and internal departments on rate investigation and validation activities, including maintaining all evidences, documentations and changes

## **Licensed Practical Nurse**

Medical Staffing Network October 2009 to March 2013

-Worked in ambulatory care (Northwestern, University of Chicago and University of

Illinois) Primary care, general dermatology and surgical dermatology, pediatrics, hematology and oncology, nephrology, pulmonary and neurology, administered several types of injections, private duty, intake and output, pain assessment, documentation, telephone and face to face triage, monitoring labs, executing physicians' orders, suture removal, Foley and suprapubic care, tube feedings, respiratory treatments, glucose checks, etc.

## Education

#### **Associates Degree of Nursing in Nursing**

Rasmussen University June 2021

#### **Licensed Practical Nurse in Nursing**

Olympia College - Merrillville, IN January 2006 to March 2007

#### Skills

 - SKILLS & CERTIFICATIONS- Managing staff for chart review, excellent verbal communication, Trained 20+ new hires and employees on CRM and TruCare system as 60 W.P.M., PC proficiency in Microsoft Word, Power Point and Excel, discharge planning and education, familiar with many ancillary services, Certification- BLS, ACLS, Licensed Practical Nurse...Six Sigma Green Belt Certification (July 17th, 2015), certifications for Johnson&Johnson Covid-19, Moderna Covid-19, and Pfizer Covid-19 vaccinations. Certification of completion for Chronic Obstructive Sleep Apnea and Sleep Disorders in Adults, Nonpharmacological Pain Management, Alzheimer's Disease: Interventions, and Approaches to Care, Bipolar and Related Disorders: Signs&Symptoms, Treatment Strategies, Updated 1st Ed., and posttraumatic stress disorder: An Overview, 2nd Edition.

Nursing

- Primary Care Experience
- HEDIS
- Medical Management
- Medication Administration

- EMR Systems
- Tube Feeding
- Experience Administering Injections
- Auditing
- Epic
- Laboratory Experience
- Quality Assurance
- Home Care
- Dementia Care
- Vital Signs
- Managed Care
- Medical Records
- Case Management
- Employee Orientation
- Patient Care
- Hospice care

# Certifications and Licenses

Six Sigma Green Belt BLS Certification LPN Registered Nurse CPR Certification

## Assessments

# **Protecting patient privacy — Expert**

March 2022

Understanding privacy rules and regulations associated with patient records Full results:  $\underline{\mathsf{Expert}}$ 

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