

Marcus Davis

Hampton, GA 30228

davis_lamarcus@yahoo.com

+1 954 661 0563

Emergency Room Registered Nurse |Patient Care Technician /| Clinic Coordinator /
Outreach Specialist/

Enthusiastic Clinical Administrative professional with 9+ years of experience in Hospital-based facilities and patient-centered medical practices. Proven record of accomplishment of beyond contributions. Excellent communicator and strong problem-solver with a natural gift for client care. Demonstrated success working to accomplish company goals and mission in teams and as an individual contributor.

Capable of sourcing ways to add value to various departments within an organization and known by peers and management as possessing a high level of autonomy.

Work Experience

Traveling Emergency Room Nurse

AMN Healthcare Vidant Hospital Level One Trauma Center, - Greenville, NC

November 2022 to Present

- Managed care of 4 patients while ensuring that all care throughout the continuum is coordinated, cost efficient, and results in optimal outcomes
- Provided Care as the primary nurse with patients presenting as Behavioral Health, Code, Heart alerts, Sepsis Alert, and Stroke Alert
- Independently completed bedside triage and initiated appropriate patient preparedness protocol and diagnostics for Adult and Pediatric patients.
- Administered medication following established safety practices for assigned patients

Registered Nurse

Carilion Clinic Level One Trauma Center Emergency Department - Roanoke, VA

November 2020 to November 2022

- Managed care of 4 patients while ensuring that all care throughout the continuum is coordinated, cost efficient, and results in optimal outcomes
- Provided Care as the primary nurse with patients presenting as Behavioral Health, Code, Heart alerts, Sepsis Alert, and Stroke Alert
- Independently completed bedside triage and initiated appropriate patient preparedness protocol and diagnostics for Adult and Pediatric patients.
- Administered medication following established safety practices for assigned patients

Patient Advocate- RN-Enrollment Specialist

Positive Impact Health Centers - Atlanta, GA

January 2020 to January 2021

- Managing over 2,000 and steadily growing within a team of three, caseload of medical patients actively seeking assistance and benefits from the United States government to supplement income
- Provided benefits and eligibility information, authorization for treatment, and referrals for other services

- Improved quality results by 65 percent of the previous retention rate of patients by studying, evaluating, and re-designing the patient complaints processes; implementing changes to make sure the clients are satisfied.
- Provided effective communication with physicians and team members within the interdisciplinary team to make sure the patients seen are provided medication and benefits within a 30-day window period

Patient Care Tech/Unit Sectary

Piedmont Atlanta Hospital - Atlanta, GA

January 2018 to December 2019

- Provided excellent customer service to 10 to 15 patients daily by effectively communicating with patients, families, staff, and staff in other hospital departments
- Actively answered the call lights 85% of the time on time to ensure patient needs were attended to
- Efficiently and effectively read and recorded vital signs various diagnostic procedures, venipuncture, and ancillary tests (e.g. immunoassays, urinalysis, EKGs, hematology, and chemistry analysis)

Case Management

Covenant Youth Department - Atlanta, GA

January 2018 to December 2019

- Adhered to Medicare regulations, policies and procedures within the agency to execute and performed evaluations on patient response to treatment
- Collaborated with various healthcare providers to facilitate the delivery of services while incorporating a crisis intervention approach, and trauma-informed care
- Preserved patient dignity and minimized discomfort by carrying out duties such as bedpan changes, diapering, and bathing. Managed about 10-15 abuse and neglect cases from start to finish
- Documented 100+ patient progress notes within the BURP systems

Emergency Room/ Patient Care Tech

WellStar Hospital - Atlanta, GA

January 2016 to December 2018

- Transcribed doctors' orders, including medication and lab test requests.
- Demonstrated proficiency in psychiatric patient safety, monitoring, assistance
- Immunized and Triaged patients against diseases such as influenza and pneumonia to protect vulnerable populations from serious illnesses
- Monitored and recorded vital signs, collected blood samples, performed electrocardiograms (EKGs), CPR, and other clinical tasks

St. Joseph Bay Care Mobile Patient Pool Service; St. Joseph Hospital - Tampa, FL

January 2015 to December 2016

- Collected biological specimens and packaged for laboratory transport to complete important diagnostic tests
- Facilitated and floated to different floors & hospitals helping the flow of patients through the facility by accurately transferring and discharging patients in appropriate systems with epic
- Oriented new techs and nurses to the emergency room department

Float Pool, Patient Care Technician/ Unit Sectary

Brandon Regional Hospital - Brandon, FL

January 2013 to December 2015

- Improved patient care, safety, and compliance by partnering with nurses
- Transcribed doctors' orders, including medication and lab test requests
- Recorded observations and baseline measurements to maintain accurate medical records

Patient Care Technician

Bryanwood Rehabilitation Center - Monticello, FL

January 2012 to December 2013

- Fostered & Maintained relationships with patients, caregivers and healthcare teams to achieve individual care plan targets
- Documented activities and recorded information in the EMR system
- Preserved patient dignity and minimized discomfort by carrying out duties such as bedpan changes, diapering, and bathing

Clinic Health Care Coordinator

Empowerment Resource Center - Atlanta, GA

- Drove clinical quality assurance and utilization management initiatives in high performance and high case management environment
- Developed treatment plans, obtained appropriate authorizations/referrals, monitored effective treatment strategies, and implement crisis intervention procedures
- Developed and maintained relationships with 10+ partnering facilities
- Efficiently handled administrative duties (e.g., Linkages of Patients, upkeep of patient's records, Direct & indirect care of the patients, Interventions for safer sex, enrollment into prep/pep programs)

Education

Bachelor of Science in Nursing

Western Governors University - Salt Lake City, UT

April 2022

Associates of Science in Nursing

Breckinridge Nursing School - Tampa, FL

June 2016

Skills

- Project Management
- Business Leadership
- HIPPA Compliance
- Progress Monitoring
- Effective Communication
- Training
- Time Management
- Separation Process
- Problem Solving
- Crisis Intervention

- Client Relations
- Transformational Leadership
- Succession Planning
- Negotiations
- Employee Learning & Leadership
- Consultations
- Trauma Informed Care
- Patient Education
- Data Collection/Analysis
- Conflict-Resolution
- Information Technology Skills
- Medical Terminology
- Corrective Action /Planning
- Case Management

Certifications and Licenses

NIHSS Certification

RN License

PALS Certification

BLS Certification

CPR Certification

Compact State Nurse License