

Paia Yang-Xiong

Registered Nurse

New Berlin, WI

-Email me on Indeed: <http://www.indeed.com/r/Paia-Yang-Xiong/1bf260df742b4fa7>

To obtain a nursing position that will expand my practical nursing skills and knowledge, enable me to benefit my employer professionally, and allow me to provide compassionate quality care to all patients.

Authorized to work in the US for any employer

Work Experience

ICU Registered Nurse (RN)

Ascension Franklin Hospital ICU - Franklin, WI

January 2019 to Present

- Responsible for continuous monitoring, reporting critical values and results to physicians, recording of accurate flowsheet of patient condition, and assessment of assigned patients.
- Assess, plan, implement and evaluate patient care and perform patient education in accordance to Hospital policies and procedures for all patient age groups.
- Collaborate and consult with interdisciplinary teams across organizations to formulate a holistic approach to patient's care, and establish goals for patient discharge.
- Advocate for the implementation of Evidence-Based Research changes across the unit to better patient experience and health.
- Promote a team environment by effectively identifying staff's needs and assisting them.
- Recognize life threatening arrhythmias and means of treatment for patients in cardiac monitors, caring for arterial lines, monitoring alarms of ventilators and IV pumps, drawing ABGs and other labs from central lines or arterial lines, interpreting and reporting results for proper medical management.
- Maintain patient safety, care standards, and confidentiality according to unit and hospital policy.

RN Supervisor

Confident Care Home Health, LLC - Milwaukee, WI

April 2016 to Present

- Oversee Personal Care Workers in the safety of skills training and implementing delegated tasks in care plan.
- Provide supervision and guidance to PCW by maintaining accountability for overall performance of agency's core services provided to clients.
- Develop and implement policies, procedures and standards of practice in accordance to DHS requirements to meet Medicaid guidelines.
- Monitor and oversee client privacy, breaches, and PCW incident and occurrence reporting.
- Complete annual in-service training in accordance to State of Wisconsin and DHS requirements.
- Complete and develop policies and correction of action plans to assist the company in reaching goals.
- Develop nursing care plans for clients and ensure that clients are meeting goals.
- Perform RN Supervisory visits every 50-60 days; Review and collaborate with client's Physician to obtain medical records, prior authorization for home health services, and updates on client health status.

- Perform initial home assessments with client in regards to client's functional activities of daily living and diagnoses.
- Orientate and train new Personal Care Workers to company and perform annual in-service training with PCWs.
- Perform client teaching in regards to their health status, fall precautions, and maintaining healthy diet.
- Received the highest satisfaction rating on 90 day performance review with company
- Received recognition from Clients and PCWs for deliverance of care

Registered Nurse (RN) Case Manager

My Choice Family Care - Wauwatosa, WI

May 2017 to May 2020

- Managed a caseload of 70-80 members within Milwaukee County, Waukesha County, and Dane County that are Frail Elder, Developmentally Disabled, Severe and Persistent Mental Health Illness, and Prader-Willi Syndrome.
- Completed a comprehensive nursing assessment, identify and mitigate potential health and safety concerns, and develop a Member-Centered Plan of care collaboration with the Member and Care Manager focused on achieving and sustaining Member outcomes; maintain accurate documentation of care management activities in Member records promptly, thoroughly, and professionally, in accordance with the stands set forth by the Managed Care Organization.
- Took appropriate measures to prevent the spread of infection and communicable diseases and instructed the Member and/or caregiver in these measures.
- Through the development and evaluation of the Member Centered Plan, identify member outcomes and the most effective and cost-effective interventions, including paid and unpaid services, needed to support those outcomes.
- Completed Long-Term Care Functional Screen on each member every six months to ensure accuracy of documentation, including but not limited to the RN assessment and diagnosis confirmed by healthcare providers.
- Established and monitored wellness and health promotion activities based on the Member's assessment and identified personal and clinical outcomes.
- Responded to and reported any event, incident, action, or in-action that jeopardizes the health and safety that involves the Member to the Managed Care Organization and establishes a plan to prevent future reoccurrences.
- In crisis situation, provided appropriate assessment of psychiatric, behavioral or other concerns, and implement interventions in conjunction with the Care manager, Supervisors, and additional Managed Care Organization staff, member supports, the Member's physician and/or other community support professionals such as Waukesha or Milwaukee Consultation Crisis Team for members experiencing mental health crisis.
- Coordinated with primary and acute care systems for Members; Re-evaluate the member's health and wellness, based upon Family Care stands and nursing best practices, to manage ongoing health and safety issues.
- Participated in MyChoice Family Care's quality assurance and utilization review programs and followed quality standards of practice established by the Managed Care Organization in accordance with Medicare and Medicaid guidelines; respecting the member's rights and autonomy while ensuring health and safety.
- Monitor compliance with DHS professional standards, policies and procedures.
- Attended team meetings, staffing, staff development programs, and in-service training and periodically collaborate with professionals who have additional specialized expertise when needed to assist in assessment, consultation, ongoing coordination efforts and other areas as needed.

- Manage and oversee vulnerable high-risk members, and highly mental health behavioral members with care coordination to ensure members continue to remain independent out in the community.
- Complete annual restrictive measure approval with DHS on behavioral mental health members and coordinate mental care accordingly to encourage members to remain stable in the community.

Registered Nurse-Medical-Surgical Telemetry/Cardiac Unit

Aurora Sinai Medical Center - Milwaukee, WI

February 2016 to September 2018

- Worked in a high intensity fast paced environment to provide care for patients of many demographics such as Chapter 51 or Chapter 55 patients, patients with psychological disorders, and patients with exacerbation of symptoms.
- Performed daily physical exams, health histories, admission protocols, procedures, delegation of tasks, and documentation into EPIC.
- Provided health promotion, counseling, education, and discharge follow-up instructions.
- Administered medications, infusion therapy, wound care, and implement Physician orders.
- Interpreted EKG Strips and lab results, while notifying Physicians in a timely manner of changes or critical values;
- Collaborated with a wide array of healthcare professionals for coordination of care with best evidence-based practice
- Ensured patient safety, in accordance to safety guidelines, evidence-based practice, and institutional policies.
- As Charge RN, provided clinical supervision of staff on unit and Medical/Surgical unit, coordinated patient assignments, staffing needs, and collaborated with RN House Supervisor in patient admission, discharges, and transition of care.
- Selected to be a part of the Charge RN rotation after only six months with the hospital.
- Selected as the representative from Manager to represent the RN voices of the unit to speak with the Administrative Team on implementing change and accomplishing quality measures.
- Received promotion from Manager to be partake in Clinical Leadership Rounding as part of the Management Team to ensure quality compliance and conduct patient satisfaction rounding

Nurse Intern- Medical-Surgical Cardiac/Pulmonary Unit

Elmbrook Memorial Hospital - Brookfield, WI

June 2015 to January 2016

- * Under the supervision of a registered nurse, provided total patient care, administered medication, and established IVs access
- * Completed daily shift physical assessment of patients and documenting them into the Electronic Health Record
- * Collaborated with physicians and multidisciplinary team members to ensure quality patient care coordination
- * Established a compassionate environment by providing holistic care and support to patients and family members
- * Maintained professional and technical knowledge by attending educational workshops
- * Implemented patient discharge medication teaching and provided detailed follow-up instructions prior to discharge
- * Ensured patient safety, in accordance to safety guidelines, evidence-based practice, and institutional policies
- * Monitored patient's lab work, telemetry, vital signs and diagnostic procedures for changes in patient status

Student Skills Lab Assistant

Columbia College of Nursing - Milwaukee, WI

April 2014 to December 2015

- * Set-up PCA skills stations and RN skills stations for Columbia St-Mary's nursing orientation
- * Collaborated with RN Lab Coordinator and CSM Unit Supervisors to organize skills stations for Columbia St-Mary's Medical Surgical Units, ICU, and Emergency Department annual skills day
- * Created individualize poster signs for skill stations
- * Provided individualized assistance to nursing students during skills lab practice sessions
- * Collaborated with faculty and staff to organize skills for individual students' practice needs
- * Organized the skills lab and assisted with set up of patient rooms for nursing student simulations
- * Created medical simulation scenarios to enhance student performance in the clinical setting

Education

Doctorate in Acute Care Adult-Geriatrics Nurse Practitioner

University of Wisconsin-Milwaukee - Milwaukee, WI

January 2020 to Present

Bachelors of Science in Nursing

Columbia College of Nursing/Mount Mary University - Milwaukee, WI

January 2012 to December 2015

Nursing Licenses

RN

Expires: February 2022

State: WI

Skills

- Utilization Review
- Case Management
- RN
- Home Health
- ICU Experience
- Infusion Experience
- Critical Care Experience
- Nursing
- Medication Administration
- Hospital Experience
- EMR Systems
- Managed Care
- Medical Management

- Epic
- Medical Records
- Nurse Management
- Laboratory Experience
- Employee Orientation

Languages

- Hmong - Fluent

Certifications and Licenses

Advanced Cardiovascular Life Support (ACLS)

August 2019 to August 2021

American Heart Association

BLS for Healthcare Providers

October 2020 to October 2022

American Heart Association