

Dawn LaPointe

Certified Nurse Assistant

Green Bay, WI 54301

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(920) 471-7425

I have been working as a Certified Nurse Assistant since 2013. I have been certified in the state of Massachusetts and now hold a license in Wisconsin. I am on the Wisconsin Registry for Medication Administration, First Aide and Choking , all certifications necessary to work in a CBRF. I am CPR certified as well.

Authorized to work in the US for any employer

Work Experience

Certified Nursing Assistant (CNA)

Oak Park Place - Green Bay, WI

October 2019 to January 2020

- Assist with personal cares,
- chart information
- assist with serving meals

Direct Support Professional

Clarity Care - Green Bay, WI

July 2019 to October 2019

- Administer Medications, document information
- Housekeeping duties, laundry, prepare meals
- Provide care according to each consumers Individual Service Plan

Volunteer Office Assistant

Forward Service Corporation - Green Bay, WI

May 2018 to July 2019

- make outbound class while using professional phone etiquette
- assist with filing, faxing, and copying
- provide excellent customer service while working with a diverse community

Certified Nurse's Assistant

Right At Home - Newton, MA

August 2013 to February 2015

- Monitored and recorded symptoms or changes in patients' conditions
- Consulted and coordinated with healthcare team members to assess, plan, implement, or evaluate patient care plans
- Provided patients help with laundry, medication pick up, meals, and household duties

Certified Nurse's Assistant

Whitney Place - Natick, MA

June 2013 to February 2015

- Answered patient call signals or intercom systems to determine patients' needs
- Turned or repositioned bedridden patients
- Provided physical support to assist patients to perform daily living activities
- Reviewed patients' dietary restrictions, food allergies, and preferences to ensure patient receives appropriate diet

Customer Service Desk Attendant

Market Basket - Ashland, MA

September 2012 to May 2013

- Spoke with customers by telephone or in person to provide information about products
- Resolved customers' service or billing complaints by performing activities such as exchanging merchandise, refunding money, or adjusting bills
- Checked to ensure that appropriate changes were made to resolve customers' problems
- Created, maintained, and organized information into filing system

Education

Certified Nurse Assistant in Nursing Assistant Training

Northeast Wisconsin Technical College - Green Bay, WI

October 2018 to December 2018

Some college

Skills

- C.N.A
- ORGANIZATIONAL SKILLS
- SELF-DIRECTED

Certifications and Licenses

CPR

Certified Nursing Assistant (CNA)

Medication Administration

July 2019 to Present

driver's license

Assessments

Nursing Aide Skills — Highly Proficient

February 2020

Providing nursing aid to patients using knowledge of relevant equipment and procedures.

Full results: <https://share.indeedassessments.com/>

[share_to_profile/0e6626517e8bf3d4830541aad44b2dfaceed53dc074545cb7](https://share.indeedassessments.com/share_to_profile/0e6626517e8bf3d4830541aad44b2dfaceed53dc074545cb7)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

PROFESSIONAL SKILLS

- 6+ yrs. of C.N.A experience
- Ability to multi-task, self-directed
- Able to work independently
- Works with a wide variety of people
- Adapts to change / company needs
- Good communication and organizational skills