

CHARMAINE WRIGHT

SAINT PAUL, MN 55121

(763) 328-5522 | CHARTASTIC262@GMAIL.COM

Accomplished Flight Attendant offering over 1.5 years in domestic and international commercial airline industry. Highly skilled in responding to emergency situations and remaining cool under pressure. Dedicated to exceptional customer service.

SKILLS

- Emergency care
- Preflight briefings
- Cleanliness and sanitation
- Conflict Resolution
- Company Policy Adherence
- AED and CPR operation and use
- Verbal and written communication
- Safety and compliance
- Emergency Response
- Customer and Hospitality+ service expertise

WORK HISTORY

Sun Country Airlines

Flight Attendant // Minneapolis, MN // February 2020 to Current

- Ensure aircraft and passenger compliance with policies, procedures, regulations and safety guidance.
- Answer passengers' questions and provided solutions to issues arising during flights.
- Demonstrate proper use of safety equipment and seatbelts to inform and educate passengers prior to takeoff.
- Greet passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.
- Resolved passenger situations during flight involving disorderly passengers and medical emergencies.
- Ensure safety and comfort of customers onboard aircraft.
- Oversee daily operations to ensure high levels of productivity.

DaVita

Dialysis Technician // Racine, WI // January 2018 to February 2020

- Set up and operated dialysis machines for patients receiving treatment for kidney disease.
- Cleaned and connected to access sites, including fistulas, grafts, and catheters, by following infection control protocols.
- Explained dialysis procedures and hemodialysis machine operation to patients prior to treatment to ease anxieties.
- Safely transported, transferred, and positioned patients on chairs for treatment.
- Followed directions when mixing dialysate and priming dialyzer with saline or heparinized solutions.
- Performed routine quality control and safety checks on all equipment.

Lakeview Specialty Hospital

Certified Nursing Assistant // Waterford, WI // November 2011 to March 2019

- Delivered individualized patient care by recording vital signs, documenting observations, administering treatments and evaluating patient needs.
- Cared for residents in assisted living facility and delivered high-quality support to meet all needs.
- Offered immediate assistance in emergency and routine paging situations to evaluate needs and deliver care.
- Evaluated patients to identify and address wounds, behavioral concerns and medically relevant symptoms.
- Reduced risks of patient infection and cross-contamination by cleaning and sterilizing equipment.
- Safely transported patients between rooms and appointments or testing locations.
- Always follow safety protocols

EDUCATION

Certificate - Nursing Assistant

Gateway Technical College // Kenosha, WI // December 2008

High School Diploma

JI Case High School // Racine, WI // June 2007