Erin Schreiber

CUSTOMER SERVER

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#readytowork

Authorized to work in the US for any employer

Work Experience

Scheduler/Customer Service

FINGER DINGLES NAIL SALON - West Bend, WI June 2016 to December 2019

My job position was to greet guests, sign them in, handle money, and get any needed beverage from water to coffee and establish a relationship with each one while providing hospitality. One of my main purposes in that position was to reschedule customers to visit after six weeks and to make sure that their experience was positive in order to remain a good relationship between customer and the company.

CAREGIVER

G-T INDEPENDENCE - West Bend, WI 2016 to 2018

In this occupation my job was to properly provide safety and care for one elderly women for 8 hours a day. During these eight hours I would be feeding, changing her depends, and bathing her as well as providing company and assistance of daily living.

Cashier/Customer Service

McDonald's - West Bend, WI February 2017 to May 2017

When working at McDonald's I held the position as a cashier or customer service employee when issues or problems would arise my job was to provide excellent and quality services to the consumers in order to make their experience positive while maintaining great hospitality.

Education

High school diploma in clinical

SLINGER HIGH SCHOOL

September 2015 to June 2019

Skills

• Training (2 years)

- Senior Care (6 years)
- Caregiving (6 years)
- POS
- Caregiving (6 years)
- POS (3 years)
- Senior Care (6 years)
- Serving Experience (6 years)
- Cash Handling (6 years)
- Front Desk (3 years)
- Early Childhood Education (Less than 1 year)
- Customer Service

Certifications and Licenses

TABC

CPR/First Aid

Additional Information

SKILLS

- Enhanced Communication Skills
- Marketing and Selling Skills
- One of my strengths in that I am very calm under masses amounts of pressure
- CPR certified
- Completed my CNA at 16 years old while finishing high school
- I am great multitasker
- I am always on time