

Odessa Knight

Milwaukee, WI 53209

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(414) 5071506

Looking to advance in a company and contribute to the long term growth of a company.

Willing to relocate to: Milwaukee, WI - Brookfield, WI - Mequon, WI

Authorized to work in the US for any employer

Work Experience

Certified Nursing Assistant

Gifted Hands Home Health Care - Milwaukee, WI

March 2015 to Present

Monitors patient condition by observing physical and mental condition, intake and output, and exercise. Supports patients by providing housekeeping and laundry services; shopping for food and other household requirements; preparing and serving meals and snacks; running errands.

CNA - Certified Nursing Assistant

Froedtert Hospital - Milwaukee, WI

February 2018 to November 2018

Spinal Care Unit

CNA - Certified Nursing Assistant

Waukesha Memorial Hospital-Neuroscience Dept(contract) - Milwaukee, WI

2017 to September 2017

2017

This position works under the direction of the registered nurse per the ANA standards. Assist patients with activities of daily living (i.e. dressing, ambulating, toileting, eating, grooming, oral care and bathing.)

Gifted Hands Home Health Care - Greenfield, WI

January 2017 to March 2017

Feed, bathe and dress patients

Set up medical equipment and assist with some medical procedures.

Answering calls for help and observe changes in a patient's condition or behavior

Children's Health Assistant Helping Supervise Physically Handicapped Children

Talent Bridge - Milwaukee, WI

August 2016 to February 2017

CNA - Certified Nursing Assistant

Nursing Center - Brookfield, WI

October 2013 to September 2015

Temp) Brookfield, WI 10/2013-09/2015
Rehabilitation Center
Assisted Living
Hospitals

General Cleaner

Nursing Center - Milwaukee, WI
October 2013 to April 2015

Sweeping in the office and across the premises twice a day
Cleaning the desks and other areas on a daily basis
Maintaining a high precaution level while cleaning costly and delicate articles
Observing absolute cleanliness in senior official offices and meeting rooms
Coordinating with other cleaning co-workers

Customer Service Associate

Walmart - Milwaukee, WI
April 2013 to September 2014

Promptly answered telephone calls that reflected professional corporate image
Consistently processed all sales contracts and parts orders without errors
Provided a high level of customer service and client relations based on outstanding communication and interpersonal skills. Advised customers on the location, selection, price, and use of goods available from the store, with the aim of encouraging them to buy and to return to buy in the future

Evs

Froedtert Hospital - Milwaukee, WI
July 2010 to September 2010

Maintained hospital rooms and area dirt free and hygienic
Maintained clean, sanitize and disinfect bathroom areas and replenished paper, soap supplies and drinking fountains
Cleaned chalkboard, eraser and chalk trays and refilled as per the requirement
Cleaned dust bulletin cases, fixtures, door frames and related furnishings
Collected and removed trash and recyclables

Sales Floor/Customer Service Representative

Target - Milwaukee, WI
August 2009 to February 2010

Worked effectively under limited supervision and in a cohesive team environment
Performed under pressure in fast-paced environment
Daily job functions consisted of greeting customers

Cashier/Customer Service Representative

Pick 'N Save - Milwaukee, WI
March 2008 to October 2008

Responsible for managing all credit card and cash transactions in grocery store environment
Manually mark the prices of items and restock shelves during slack periods
Maintain the goods inventory beforehand
Weigh the produce and return the excess or unwanted items to respective shelves

Supportive Health Care - Milwaukee, WI
March 2005 to August 2008

Performed Palliative Care Nursing activities
Nursed older adults and seniors and those require special attention
Performed activities such as recording blood pressure, temperature, pulse, respiration, body weight and height regularly
Collected samples for medical examination
Ensured personal hygiene and cleanliness of the surrounding
Provided necessary guidance and companionship to invalids

Education

J. Johnson Education

Multicultural Community Services School of Instruction Division - Milwaukee, WI
March 2013

Certificate of Completion in Medical Assisting

Bryant and Stratton Milwaukee
2010

Skills

- Home Health
- CNA
- Cna Certified

Certifications and Licenses

Certified Nursing Assistant (CNA)

December 2014 to February 2022

CBRF

Additional Information

Effective communication and interpersonal skills, cash handling, stock and inventory, detailed knowledge of cash handling procedures, proficient in Microsoft Office Suite, have over 3 years' experience in customer service industry. Has more than 5 years and counting experience in the healthcare field.

CNA Certified as of December 2014. CBRF Certified 2015

CPR AED/BLS 2017