Marlyn Paniagua

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Registered Nurse in ICU at West Allis Memorial Hospital

Milwaukee, Wisconsin, United StatesHospital & Health Care

Previous positions

Registered Nurse at Aurora Health Care

CCHI Certified Medical Interpreter at Aurora Health Care

Education

Marquette University, Master’s Degree, Nursing Science

Summary

I graduated from Marquette University with a Masters of Science in Nursing in May 2018. I am currently employed in the Neurosciences ICU at St. Luke's hospital and am very excited about my position and its challenges.

My new job was a transfer from my old job as a Spanish medical interpreter within the Aurora Health Care system. I have a demonstrated history of working in the hospital & health care industry where I not only helped patients with their linguistic needs, but also helped them navigate the daunting system that is health care.

Experience

Registered Nurse

Aurora Health Care

May 2019 – Present(6 months)ICU at West Allis Memorial Hospital

Registered Nurse

Aurora Health Care

June 2018 – May 2019(11 months)Neuro ICU St. Luke's Hospital

CCHI Certified Medical Interpreter

Aurora Health Care

January 2014 – June 2018(4 years 5 months)Greater Milwaukee Area

Spanish Interpreter

Ragir Consulting, LLC

December 2011 – December 2013(2 years)Greater Milwaukee Area

Provided language services to non-English speaking patients to help them communicate with doctors, nurses, and other medical staff.

Bilingual Service Coordinator

Penfield Children's Center

June 2013 – September 2013(3 months)Greater Milwaukee Area

Provided support, information and resources to assist families in dealing with needs and concerns related to their child’s development. Responsible for providing service coordination and regular communication with families.

Agency Access Clerk

Penfield Children's Center

December 2012 – June 2013(6 months)Greater Milwaukee Area

Greeted guests, answered phones, completed patient information updates (PIU's), translated documents (English to Spanish) for various departments within the agency, completed other clerical tasks, and focused on overall customer satisfaction. Responsible for all activities connected with the daily attendance of children and visitor traffic control. Worked with security to provide a safe environment for all Penfield children, families, and employees.

Provider Services Analyst

Arbor Healthcare

August 2011 – December 2011(4 months)Milwaukee, WI

Performed on-site credit balance reviews at a hospital billing office, recovered overpayments for health plan clients, and analyzed and resolved credit balances for providers.

Student Intern for Enrollment Services

Andrews University

August 2009 – May 2011(1 year 9 months)

Assisted enrollment coordinator with secretarial duties, planning events, lead out during events, prepared event materials, and connected with and recruited students for Andrews University at college fairs.

Recommendations (3)

Junior Marketing Associate for Office of Alumni Services

Andrews University

September 2010 – December 2010(3 months)

Assisted market analyst with development of data collection tools, promotional materials, and interpersonal communications

Counselor & Support Staff

Camp Wakonda

June 2007 – August 2010(3 years 2 months)

Several roles including: food preparation , boat spotter, primary care-giver for a group of girls during the week, and assisted with programming and activities

Head Cashier for Dining Services

Andrews University

August 2007 – May 2009(1 year 9 months)

Charged customers for their food, answered questions, ensured that everything was stocked, etc.

Education

Marquette University

Master’s Degree, Nursing Science

2016 – 2018

Marquette University

Accelerated Master of Science in Nursing (MSN) Direct Entry Program. Upon completion I received both an R.N. license and a masters diploma.

Waukesha County Technical College

Technical Diploma in Language Interpreting for Healthcare Services, Medical Interpreting

2012 – 2013

Waukesha County Technical College

Andrews University

BBA, Marketing

2007 – 2011

Andrews University

Activities and Societies

University Singers, University Chorale, I Cantori, Canta Bella (Women's Choir), Athletic Intramurals, Student Advisory Council for School of Business Administration, SIFE, Easter Passion Play Assistant Marketing Director, Nominated Member of Who's Who in American Universities and Colleges

Wisconsin Academy

College Prep High School Diploma, Regular/General High School/Secondary Diploma Program

2003 – 2007

Activities and Societies

National Honor Society, High Honor Roll, Varsity Team Captain, Student Association Officer, Yearbook Assistant Editor, Class Officer, Section Leader in Choirs, Bell Choir Member, President's Award for Educational Excellence

Languages

Spanish

English

Skills & Expertise

Event Planning

Training

Nonprofits

Microsoft Excel

Public Speaking

Microsoft Outlook

Microsoft Office

Facebook

Community Outreach

Fundraising

Customer Service

PowerPoint

Spanish

Research

Customer Satisfaction

Marketing

Non-profits

Editing

Teamwork

Cross-cultural Communication Skills

Outlook

Healthcare

Access

Nonprofit Organizations

Social Media

Microsoft Word

Microsoft PowerPoint

Phone Etiquette

Consecutive Interpretation

Windows 8

Recruiting

Social Networking