Amy Casper

Critical Care Registered Nurse at Froedtert Hospital

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Hartland, Wisconsin, United States

Hospital & Health Care

Previous positions

ICU Manager at Wheaton Franciscan Healthcare

Registered Nurse at Wheaton Franciscan Healthcare

Education

Maquette University, BSN, Registered Nursing/Registered Nurse

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Background

Experience

Critical Care Registered Nurse

Froedtert Hospital

March 2016 – Present(3 years 8 months)

ICU Manager

Wheaton Franciscan Healthcare

2009 – 2016

Over seeing daily operations

Staffing solutions

interviewing and Hiring

Performance evaluations

Coaching and disciplinary processes

Development of new staff, assistance with orientation

Development of plans for quality improvement with staff involvement

Instituting process changes

Looking at healthy work environments, doing assessements and evaluating where change would benefit our specific area.

Monitoring Press Ganey results.

Work with Human Resourses to optimize hiring strategies.

Investigating incident reports, update Risk Management and Quality when necessary

Work with other departments in the facility to optimize patient care

Registered Nurse

Wheaton Franciscan Healthcare

June 2008 – 2016(8 years 5 months)

Patient Care supervisor & Manager

St Luke's Hospital

Aurora Health Care

June 1994 – May 2004(9 years 11 months)

ICU Registered Nurse

Education

Maquette University

BSN, Registered Nursing/Registered Nurse

1990 – 1994

Marquette University

Bachelor's degree, Registered Nursing/Registered Nurse

1990 – 1994

Marquette University

Languages

English

Skills & Expertise

Healthcare Management

Nursing

BLS

Patient Safety

Registered Nurses

Hospitals

HIPAA

ICU

Management

Inpatient

Healthcare Information Technology

Medical/Surgical

EMR

Team Building

Leadership Development

Healthcare

Critical Care

Medical-Surgical

Certifications

BSN

, License