

Courtney Lievrouw

RN, BSN

Greenfield, WI

- Email me on Indeed: <http://www.indeed.com/r/Courtney-Lievrouw/6c8e788f4ec25e9e>

To gain a position where my experience and professionalism, total care for patient and desire for excellence will be utilized for mutual benefits. I have the proven ability to prioritize and complete multiple tasks, a record of reliability and the ability to develop a strong rapport with patients, staff and physicians to provide the best quality of care for my patients.

Work Experience

Director of Nursing

Allis Care Center - West Allis, WI

October 2016 to Present

Plan, direct, and coordinate all nursing services for a 152 bed skilled nursing facility; Duties and responsibilities include execution of policies; Managing daily operations; Coordination of staff; facilitating interdepartmental communication; Allocating tasks and resources; Exemplify and uphold company ethics, operations, regulatory policies and standards.

- Assists in the performance of audits, including; conducting regulatory compliance rounds, implementing programs to gather and analyze data for trends and institute methods of promptly resolving issues.
- Develops and implements staffing plan to meet direct care needs.
- Partners with Executive Director to manage departmental budgets.
- Delegation of job duties to licensed nurses and nursing assistants along with evaluation of job performance.
- Oversight of a 15 bed mechanical ventilation unit.
- Participates in the development, implementation and maintenance of the facility Quality Assurance and Performance Improvement Program.
- Utilization of clinical and managerial expertise in developing and educating staff.
- Responsible for encouraging positive morale, retention of staff, and participating in recruitment and development of nursing employees.
- Oversees the implementation of resident care processes: Selection, assessment, planning, implementation, and evaluation of nursing care based upon regulations and established clinical best practices.

Assistant Director of Nursing

Southpointe Healthcare Center

July 2015 to October 2016

Ensured that the nursing staff provided quality and appropriate patient care that met and exceeded the regulatory standards and expectations of health care in a 174 bed skilled nursing facility.

- Assisted nursing director with the recruiting, hiring, training, and retaining nursing staff.
- Assisted Director of Nursing with defining and maintaining the standards of nursing practice within the facility.

- Assisted in the development and maintenance of in-service education programs for nursing staff along with competencies.
- Participated in the implementation of the facility infection control program.
- Participated as a member of the facility's management team in planning, policy formation and administrative decision-making, with emphasis on the facility's nursing services.
- Assumed responsibilities of the Director of Nursing in her absence.

Unit Manager

Allis Care Center - West Allis, WI

January 2014 to July 2015

Managed 56 bed rehabilitation unit by allocating tasks and coordination of staff while overseeing the execution of nursing care policies and procedures and plan of care for each individual resident.

- Supervision of licensed nurses and other nursing personnel in the delivery of care and services according to each resident's assessment and care plan.
- Within the interdisciplinary team, evaluated the effectiveness of patient care and identified any issues or complaints that affected desired patient outcomes.
- Made daily rounds on unit to observe, examine and evaluate resident care, inspect environment and evaluate staff interactions, performance and documentation.
- Assessed, documented and monitored residents for changes in condition; notified families and physician and obtained orders as appropriate.
- Developed, implemented, coordinated, updates and evaluated the plan of care for each resident upon admission and throughout resident's stay.

Education

Bachelor of Science in Nursing in Nursing

Alverno College - Milwaukee, WI

2006 to 2012

Nursing Licenses

RN

State: WI

Skills

- Nursing Home
- RN
- Skilled Nursing
- Rehab