

# Vivienne Aundrea Go Sy, RN, BSN

Enthusiastic, purpose-driven, dedicated, patient-centered, and compassionate Registered Nurse, who goes above and beyond to provide quality patient care and teamwork, with experiences in home health, medical-surgical, orthopedic, neurological, skilled nursing facility/rehabilitation, operating room, triage, and quality assurance nursing.

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## Education

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Trinity Christian College –  
BSN, May 2012

## Licenses

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Registered Professional  
Nurse (#041405043)  
Basic Life Support

## Skills

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Strong interpersonal skills  
Strong communication skills  
Critical Thinking Skills  
Skilled Nursing Assessment,  
Observation, Evaluation  
Quality Assurance  
Medical-Surgical  
Triage  
Admissions  
Discharges  
Patient Education  
Insurance Verification and  
Authorization  
EMR: *DSL, Meditech, Point  
Click Care, HCHB, Epic*  
Microsoft products  
iWork Products

## Experience

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### RN I Operating Room

*Rush University Medical Center – April 2019 - Present*

- Successfully completed months of orientation scrubbing and circulating the operating room in various services, with a specialty in neurosurgery, neuro-spine, and ortho-spine.
- Appropriately uses Epic to process patient information, provide access to relevant data for licensed practitioners, and verify patient information.
- Ensures patient's comfort before and after procedures through continuous communication of events of the operating room and providing warm blankets as requested.
- Continually provides direct support to surgical team during procedures through the use of critical thinking, actively anticipating the needs of various team members.
- Constantly observes the body language, movements, and demeanor of surgeons during surgical procedures to efficiently anticipate and provide needs.
- Effectively prepares the operating room by ensuring asepsis standards are met, as well as setting up, organizing and counting all tools and equipment per protocol.

### Staff Nurse Inpatient

*Northwestern Medicine MarianJoy Rehabilitation Hospital - January 2019 - April 2019*

- Successfully trained on the Brain Injury Unit.
- Administered medications and treatment to patients and monitored responses while working with healthcare teams to adjust care plans.
- Performed ongoing assessments to evaluate various health needs, working and communicating with multidisciplinary team to develop, initiate, manage and modify individualized plans of care.

### Quality Improvement Nurse

*Brookdale Senior Living; Lisle, IL - April 2018 – August 2018*

- Received recognition on the timely improvements of wounds under my care from local wound clinics and facility APN
- Chronic wounds healed in a timely manner and prevented any suspected wounds from further skin breakdown, working closely with and seeking counsel from the WOCN APN using assessment, observation, and evaluation.
- Recognized by colleagues as a "hero" by meeting and fulfilling the facility's needs and goals on a daily basis as a member of the management team

- Prevented tags during survey through assisting in planning, developing, directing, and evaluating educational and clinical training per federal, state and local regulations for the skilled nursing facility staff.

#### **Clinical Intake Nurse**

*Brookdale Home Health; Naperville, IL – July 2015 - April 2018*

- Prevented complications of start of cares by proactively triaging referrals, critically assessing each individualized needs
- Continuously addressed and managed resolutions to problems in the intake process, patient referrals, and current patients.
- Diligently worked with document trackers and physicians in obtaining physician notes required for Medicare's pre-claim review, decreasing claims from 75% in February 2017 to 21% in December 2017.
- Reduced cost by ensuring proper billing documentation was met by verifying physician licenses, PECOS certifications, payor source eligibilities, and obtaining physician visit notes or scheduling needed visits appropriately.
- Per the request of the Director of Clinical Services, successfully presented the intake role and its importance to the corporate team of Brookdale Senior Living.
- Quickly took on the lead intake nurse role and modified a training hand out for Case Managers on the intake role.

#### **Quality Assurance RN**

*Alternative Home Health + Care, Inc.; Westmont, IL – December 2012 - July 2015 | Northshore Healthcare, Inc.; Palos Hills, IL — March 2015 - July 2015*

- Highest quality of care ensured with the evaluation of visit notes and documentation from all involved disciplines in patient's care.
- Assured patients received appropriate care based on individualized needs through coordination of patient care.
- Quickly learned the electronic medical record system Data Soft Logic and trained, as requested by the Director of Nursing, new hires (nurse, aides, therapists).

#### **Visiting RN**

*Alternative Home Health + Care, Inc.; Westmont, IL – December 2012 - July 2015*

*Better Care Home Health; Des Plaines, IL — July 2014 - July 2015*

*Accord Home Health; Tinley Park, IL — February 2014 - July 2014*

*Advance Lifecare Home Health; Woodridge, IL — September 2012 - September 2014*

- Prevented hospital readmissions through excellent nursing care (assessment and observation, evaluation), and providing health education for patients and families
- Assisted in improving patients' quality of life through needed education on disease processes, medications, and treatments ordered by physicians.
- Aided in patient goal achievements through medication administration, providing treatments and wound care per physician orders, while maintaining clear communication with appropriate disciplines, physicians, and supervisors.

- Prevented major complications of Coumadin use by working closely with Coumadin clinics in monitoring patients' PT/INR.

### **Staff Registered Nurse**

*Presence Mercy Medical Center; Aurora, IL — March 2013 - June 2014*

- Successfully provided excellent, wholistic, direct patient care for up to 8 patients.
- Assigned as charge nurse during multiple shifts within nine months of hire.
- Received a Certificate of Recognition for achieving more than three nominations for providing excellent patient care from patients and/or patient families during 2014's first quarter, presented by the Director of Service Excellence and the President/CEO of PMMC.
- Quickly learned Meditech and was requested by the nurse manager to be a "super-user" to aide colleagues and physicians during each change to the program.

### **Volunteer Experience / Leadership**

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**Nurse Volunteer** – *Philippine Medical Mission Trip, January 2015, January 2019*

- Ensured patients received appropriate care through individually triaging each patient, of various ages, at multiple clinics provided
- Assisted in leading children of patients in dances and games

**Youth Leader** – *NXT High School, March 2013 – January 2018*

- Co-lead a group of high school girls from freshmen year until senior year of high school in weekly Sunday discussions while mentoring them throughout their high school careers and beyond.
- Assisted in creating skits while leading students during high school winter retreats.
- Assisted and co-lead Bible-based summer programs.

**Dance Teacher** – *God's Image, May 2014 – October 2016*

- Taught children ages 4-9 years old hip hop dance while also teaching biblical lessons in the Lawndale Community Area