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| Susanne Gentili10540 W Howard Ave, Greenfield, WI 53210 · (484)-818-0424Susanne.gentili@gmail.com · www.linkedin.com/in/susanne-gentili-rn  |
| High performing nurse leader with over 12 years of healthcare experience, with in-depth knowledge of healthcare operations. Demonstrated proficiency in staffing, hiring, performance management, and budgeting management. Professionally trained, with experience ensuring high standards of culturally competent care for a wide variety of patient’s with diverse needs. Responsible and dedicated, with excellent communication skills demonstrated by a decade of experience in the hospital setting. Looking to translate my experiences and education into a Nurse Executive role.  |

# Experience

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| January 2018 – PresentClinic supervisor, Froedtert HealthFroedtert Health is a regional academic health network in southeast Wisconsin, consisting of five hospitals and approximately 40 health centers and clinics. My oversight includes a primary care clinic, including Internal Medicine, Family Medicine, OB-GYN, and Internal Med/Peds. Coordinating and maintaining clinical staff schedules, patient complaints, compliance, and clinic flow of RN, MA, APP and MD’s. In charge of hiring, training, evaluating staff, and ensuring compliance to clinical standards, access, and budget. |
| October 2014- January 2018Patient Care Manager, Aurora SInai Medical CenterAdvocate Aurora is a non-for-profit organization, consisting of 15 hospitals, over 150 clinics over 30 communities in northern Illinois and eastern Wisconsin. My duties included coordinating care of 27 inpatient beds and staff of over 70 on med/surg nursing department; ability to coordinate activities to ensure staffing, scheduling, and safe patient care; identified process improvements in the day to day functions of department; recruited, hired, trained and coached new caregivers; participated in facility surveys and inspections made by governmental agencies; managed operational services and patient care including financial management, quality assurance, patient care, safety risk management, and team satisfaction.AUGUST 2013-OCTOBER 2014Nursing Supervisor, AUrora sinai Medical center My duties included working in alignment with the patient care manager, coordinating care of 32 inpatient beds and staff of over 80 on cardiac med/surg nursing department; ability to coordinate activities to ensure staffing, scheduling, and safe patient care; recruited, hired, trained and coached new caregivers; participated in facility surveys and inspections made by governmental agencies; supported patient care operations including financial management, quality assurance, safety risk management, and team satisfaction.may 2010 – August 2013Staff RN/Lead RN, Aurora sinai medical centerjuly 2007 – may 2010Staff RN, Reading hospital, PA |

# Education

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| May 2019MSN-Executive, Chamberlain College of nursing Coursework included leadership, informatics, advanced theory, advanced research, systems management, and will achieve over 200 hours of practicum work spent in the field with current Nurse Executive and completion of Capstone Project. GPA 3.95  |
| May 2007Bachelor of Science: Nursing, Northern Michigan universityMember of Phi Sigma Sigma 2002-2005 |

# Skills

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| * Self-Motivated
* Team Leadership
* Employee Relations
 | * Culturally Competent
* Human Resource Management
* Patient Focused
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# Professional qualifications

Improved staff engagement scores from Tier 3 to Tier 2 2017, 2018, 2019

Improved patient satisfaction score by 3% from 2018 to 2019

Improved quality metrics from 2018 to 2019 by over 3%

WI RN License- 172326

NE-BC in 2019

# Professional Membership

Member Sigma Theta Tau since 2018- Sigma Volunteer

Member Froedtert Health BRG- LGBTQ since 2018

Member AAACN since 2019

# Volunteer Activies

Froedtert in Action- logged in 30 hours in 2018 and 2019 including time spent at Pride-fest, Mexican Fiesta, Community Health Fairs, Easter Seals, Hmong New Year and United Way.