# Neha Singh

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I'm a dedicated Nurse professional with 7 years of diverse Nursing experience in Bedside critical care in Cardiac Telemetry, Cardiac step down, float pool, and medical surgical telemetry. I specialize in delivering compassionate, consistent, and individualized patient care. I thrive on core values and ethics to promote holistic healing approach to all my patients by steady involvement, reporting, team building, and ongoing process improvement. I am ambitious and grow in a collaborative, fast-paced culture where a team thinks critically, works hard and believes in concrete objective results.

### Work Experience

### **Clinical Research Nurse I**

University of Chicago - Chicago, IL February 2021 to Present

- Professional conduct in the presence of subjects, research staff, sponsors, monitors, etc.
- Provides care to participants per study protocol by utilizing appropriate clinical judgment and critical decision making.
- Participating and planning of new study protocol implementation in most accurate and designed manner in compliance with sponsor and investigator.
- Collecting patient data according to protocol specifications, reports variances to the research team, integrate evidence-based practice outcomes, and administer research interventions.
- Document protocol exemptions and deviations as needed.
- Communicate regularly with the principal investigator about study related issues.
- Ensure the current approved informed consent form, and follow up procedures with potential study subjects.

#### Registered Nurse Unit Manager I

Luther Manor - Milwaukee, WI October 2019 to December 2020

Establish standards of nursing care for the unit, applying evidence-based standards and health care research.

- Monitor patient care to ensure it meets the facility's standards, and review patient records to analyze the effectiveness and efficiency of the care provided by the unit.
- Provide feedback and constructive solutions to questions or concerns about a patient's care.
- Provide on-going consultation to the patient's physician or recommend treatment options.
- Monitor overall care; review an individual patient's case, especially if it's complicated or if the patient is not responding to treatment. Address questions or complaints brought forward by patients or their families.
- Provide on-going training and staff development programs.
- Represent the unit's interests, consulting with senior management if the staff has questions or concerns, recommending changes and improvements, and offering the unit's opinion regarding proposed changes or decisions under consideration by the facility's leadership staff.

#### ADVOCATE AURORA AT HOME

### **Registered Nurse Case Manager**

Milwaukee, WI May 2018 to 2019

Evaluate health status through the ongoing collection and assessment of health data. Perform health teaching, health counseling, and interdisciplinary care coordination

- Provide, review and monitor treatment plans that are supportive and restorative to life and well-being either directly to the patient or indirectly through consultation with, delegation to, supervision of, or teaching of family members or primary caregivers.
- Refer patient as needed for additional services, further evaluation or treatment
- Complete accurate and prompt documentation in accordance with agency and regulatory guidelines
- Demonstrate sound judgment, appropriate problem-solving and communicate effectively with clients, families, caregivers, other healthcare team members and supervisors.
- Daily and concurrently involving in the management of patients who were recently discharged from hospital by comprehensive assessment, planning, interventions, and evaluations of appropriate level of care.
- Proficient collaboration with other members of the health care team to ensure satisfactory patient outcomes. Working closely with physicians and multidisciplinary team members to develop a plan of care for each patient from admission through discharge followed by transition to home.
- Assesses and responds to patient and family needs by coordinating efforts of multidisciplinary team members to identifies and resolves barriers that hinder effective patient care.
- Efficient nursing to enhance the continuity of care and cost effectiveness by integrating the functions of case management, resource management, clinical documentation management, and discharge planning.
- Maintains up-to-date patient records so that problems, plans, actions and goals are accurately and clearly stated and changes are reflected as they occur. Initiates and sustains, as needed, the implementation of orders for medications and treatments as prescribed by the provider in the provider's plan of care

**Travel Nursing** 

Virginia Mason Medical center - Seattle, WA May 2017 to April 2018

Harrison Medical Center, Bremerton, WA

Cox Healthcare Springfield, MO

- Administers treatments in accordance with hospital policies and procedures. Establish, demonstrate, and maintain patient nurse relationship in order to ensure overall accurate patient care satisfaction.
- Evaluate Patient's ongoing medical treatment for all available services/treatments and perform treatments that same day.
- Pursue opportunities to educate patients on current and ongoing treatment decisions and changes including pre and post-treatment care guidelines.
- Perform maintenance checks on unit equipment's to ensure systems are operating appropriately. Maintain cleanliness and appearance of Patient rooms to ensure safe delivery of patient care.
- Annotate and post appropriate information and maintain accurate patient treatment records/data in the patient's medical chart.
- Sustain proficiency through continuous education and trainings.
- Collaborate with other departments and units to achieve best patient goals.

#### primary nurse

Ascension Wheaton Health Care - Milwaukee, WI June 2015 to April 2017

for a defined group of patients for an assigned tour of duty. Demonstrates technical and operational knowledge and is able to apply these skills in the clinical setting.

- Operate specialized therapeutic and life support equipment. Collaborates with physicians and ancillary services. Provides patient teaching as appropriate.
- Analyzes and upgrades patient care through quality improvement activities. Monitors activities occurring within the department when acting in the charge nurse capacity.
- Strives to maintain clinical competencies through continuous study, in-services and participation in obtaining continuing education units. Based on education and experience, may be assigned responsibilities as a preceptor or relief charge nurse.
- Demonstrates integration of biopsychosocial concepts, cognitive skills, and technically competent practice in providing care to clients with simple or complex needs. Administratively responsible to the Nurse Manager and responsible for other team members, i.e. LPN, NA. Performs other related duties as required by hospital unit and nurse manager.

#### **Behavioral Competencies**

- Patient focused -effectively meets patient needs; develops and sustains positive and productive patient relationships; and takes responsibility for patient satisfaction and loyalty. Builds trust Interacts with family members and other members of the care team to provide a holistic patient care approach.
- Being a positive patient advocate and aid in facilitating decisions Uses appropriate interpersonal styles and communication methods to gain acceptance of patient/family.
- Collaboration and partnering Identifies opportunities and take action to build relationships between individuals, teams, departments, units, or organizations to help achieve best patient goals and outcomes.
- Decision Making Identifies and understands issues, problems, and opportunities; comparing data from different sources to draw conclusions; uses effective approaches for choosing a course of action or developing appropriate solutions; takes action that is consistent with available facts, constraints, and probable consequences.

#### Education

#### **Bachelor OF SCIENCE in Nursing**

Milwaukee School of Engineering May 2015

#### Skills

- Attention to Detail
- · Documentation and Reporting
- · Strategic Guidance
- · Timely initiation of care
- · Project Management
- Process Improvement

• Patient/Family Satisfaction

## Certifications and Licenses

RN

**BLS Certification** 

**CPR Certification**