

MATTHEW GREVENOW

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Service-Minded, Patient-Oriented, Clinically Skilled Healthcare Professional/ RN / Account Services Leader with an extensive background, 15 years, in the delivery of nursing services such as care management, patient education, HIPAA regulations, medication administration and reporting and compliance in hospital, clinic and high-risk industrial environments
Versatile Executive Leader and Team Builder, skilled at leading complex organizations with multiple stakeholders, able to manage time-sensitive projects and competing priorities who is comfortable in rapidly changing environment of inherent complexity with demanding timelines while fostering high-functioning work teams, healthy work environments and happy patients.

Work Experience

Clinical Educator RN

EVERSIDE HEALTH www.eversidehealth.com HQ - Denver, CO
August 2018 to Present

Provide Clinical Education support to clinical staff across 34 states and 375+ health centers

- Design and deliver standardized clinical competency education to all MA/LPN/RN staff. Perform annual assessments and corrective education sessions.
- Integrate clinical policies from the merger of four companies into a consistent process with updated company branding.
- Co-facilitate monthly organization wide clinical call to educate staff with ongoing updates to policies and procedures, ensuring clinical quality across the organization

Account Services Leader

QUAD MEDICAL - Sussex, WI
January 2017 to August 2018

- Execute strategies, budgets and deliverables necessary for clinic management.
- Set 1/3/5 year key account plans for clients based on comprehensive understanding of healthcare trends.
- Evaluate all QuadMed programs in relation to overall client scorecard and ensure each program performs and delivers on expected ROI.
- Offer clients additional opportunities to manage population health.

Practice Manager

CHILDREN'S HOSPITAL OF WISCONSIN www.chw.org - Wauwatosa, WI
January 2013 to January 2017

Provided operational oversight of primary care pediatric practice with 12 medical providers and 36 direct reports and interim oversight of 4 Urgent Care locations with 25 medical providers and 38 direct reports.

- Developed budgets and held fiscally responsible for approximately \$10M annual budget.

Clinic Nurse Manager

QUAD-MEDICAL www.quadmedical.com - Milwaukee, WI

August 2009 to January 2013

- Increased staffing model to 12 direct reports at two locations to meet patient demand which was a product of success in quality clinic care.
- Achieved positive variance in operating income by consistently exceeding monthly projected profit margins and developed cost control and supply management processes using LEAN initiatives.
- Created standardized process work flows and policy/procedure changes for clinic operations across QuadMed.
- Traveled to new clinic sites to provide onsite training to staff as QuadMed expanded nationally.

RN - Emergency Department

COLUMBIA ST MARY'S www.columbia-stmarys.org - Milwaukee, WI
February 2008 to August 2009

- Developed leadership experience performing Charge Nurse duties including staffing needs assessment across all shifts and working with In-house Supervisor on patient admission assignments.
- Directed patient care from triage through admission/discharge.
- Learned to prioritize patient care using triage and assessment skills.
- Continued education by pursuing advanced certification (PALS, ACLS).

Corporate Account Manager

CDW www.cdw.com - Chicago, IL
February 2003 to January 2005

- Inside sales position networking with corporate IT and security teams to develop product solutions to meet company demands
- Attend vendor partner training sessions to further expand experience and product knowledge
- Responsible for building book of business as well as facilitating processing of online orders

Regional Practice Manager

Provide operational oversight of twenty primary care health centers in 5 Midwestern states.

- Oversee and direct the day to day operations in health centers
- Independently establish and maintain assigned client relationships and provide a high level of customer service
- Develop and execute client strategy, consulting on benefit plan design changes and incorporating health center programing into overall employee benefit offering
- Coordinate data gathering and distribution of various health risk and utilization reporting to clients and clinicians

Ambulatory Services Manager

Provided operational oversight of multiple ambulatory care specialty clinics across regional locations with 38 direct reports and a partnership with 29 medical providers.

- Developed budget and held fiscally responsible for approximately \$4M annual budget.

Education

Master of Science in Nursing - Clinical Nurse Specialist

University of Wisconsin - Milwaukee, WI.

Bachelor of Science in Consumer Science & Affairs in Business

University of Wisconsin, - Madison, WI.

Skills

- Nurse Management
- Healthcare Management
- Primary Care Experience
- Practice Management
- EMR Systems
- HIPAA

Links

www.linkedin.com/in/matthew-grevenow-ms-rn-18153a5

Certifications and Licenses

BC/BE

RN License

PALS Certification

ACLS Certification

Clinical Nurse Specialist