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| Name: |   ShawnaRae Miliano |
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| Email: |   shawnaraemarie@icloud.com |
| Location: |   US-NC-Clayton-27527 () |
| Last Modified: |   7/22/2019 8:51:18 AM |

 Work History

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| Company Name: |   Emergency Department, Johnston Health-Clayton | 10/01/2013 - Present |
| Job Title: |   Critical Care Registered Nurse |
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| Company Name: |   Specialist-Alphanumeric Systems Inc, Glaxo Smith Kline Response Center | 10/01/2018 - Present |
| Job Title: |   Critical Care Registered Nurse |
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| Company Name: |   Triangle Skydiving Center | 08/01/2013 - Present |
| Job Title: |   Operations Manager, S&amp;TA, AFF-I |
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| Company Name: |   Unit-Duke Health | 12/01/2017 - 11/30/2018 |
| Job Title: |   Critical Care Registered Nurse |
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| Company Name: |   Duke Health | 03/01/2017 - 07/31/2017 |
| Job Title: |   Clinical Administration-Transfer Center-Registered Nurse |
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| Company Name: |   Riverside Hospital | 12/01/2016 - 04/30/2017 |
| Job Title: |   Critical Care &amp; Trauma Registered Nurse |
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| Company Name: |   Vidant Health-Duplin | 10/01/2013 - 11/30/2015 |
| Job Title: |   Critical Care Registered Nurse |
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| Company Name: |   CTMG | 05/01/2014 - 08/31/2015 |
| Job Title: |   Clinical Research -Registered Nurse, Enrollment Manager |
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| Company Name: |   Grand Strand Emergency Department | 01/01/2013 - 06/30/2013 |
| Job Title: |   Critical Care &amp; Trauma Registered Nurse |
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| Company Name: |   UNC-CH | 09/01/2007 - 10/31/2008 |
| Job Title: |   Critical Care Registered Nurse |
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 Education

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| School: |   Winston-Salem State University, Winston-Salem, North Carolina | Graduation Date: |  |
| Major: |    |
| Degree: |   Bachelor's Degree |
| School: |   Wake Technical Community College, Raleigh, North Carolina | Graduation Date: |  |
| Major: |    |
| Degree: |   Associate Degree |

 Additional Skills And Qualifications

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| Recent Job Title: |    Critical Care Registered Nurse | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| ShawnaRae M. Miliano, BSN, RNshawnaraemarie@icloud.com | 919-901-3352Objective\* Dedicated and compassionate professional with proven versatility, exemplary communication and interpersonalskills seeking to obtain a position that will utilize my nursing experience within various aspects of critical carein combination with my education and training, to provide the highest level of care and success.Education\* Bachelor's Degree of NursingWinston-Salem State University, Winston-Salem, North Carolina | 2008\* Associate Degree of NursingWake Technical Community College, Raleigh, North Carolina | 2005Certifications\* Registered Nurse, BSN\* ACLS (Former Instructor)\* Diabetic Resource Nurse\* PALS (Former Instructor)\* UNC IV Team\* ENPC (Former Instructor)\* UNC Lactation Specialist\* TNCC (Former Instructor)\* BLS (Healthcare Provider, Former Instructor)Highlights of Qualifications\* Knowledge of principles, procedures, methods and techniques of practical nursing and health care within thelicense nurse scope of practice\* Skilled performer - assessing, diagnosing, planning, implementing and evaluating of nursing care\* Quick learner- ability to learn new nursing methods, equipment and applications\* Caring, compassionate and patient, culturally sensitive\* Effective verbal and written communication skills\* Good judgment, decision making and problem solving skills\* Loyal and dedicated employee; committed to doing a good job\* Punctual; values timely administration of medications, assessments, and charting\* Highly organized with astute clinical knowledge, great attention to detail, and critical thinking skills-able tohandle multiple priorities at one time\* Adaptable to frequent change and compliant with regulatory and departmental guidelines and policiesWork ExperienceCritical Care Registered NurseEmergency Department, Johnston Health-Clayton, Clayton NC | October 2013 - Present\* Provide, coordinate, document and input patient care data in the computer\* Apply strong commitment to quality control by ensuring cohesiveness through effective communicationamongst staff\* Decisively and confidently make judgments on patient conditions from on vital signs, patient presentation, andinitial assessment; triage to appropriate zone; activate specialized teams when indicated (cath lab, trauma team,rapid response stroke team, etc.)\* Apply expertise in data analysis by monitoring laboratory results, blood work, urinalysis, and performed sterile procedures including catheterization, IV starts and dressing changes\* Leverage compassion in facilitating pain management and complete prescribed treatments then reassess effectiveness of therapy\* Administer IV fluids and medications including antibiotics, packed RBC's, TPN, and narcotics, while carefullymonitoring for side effects or any adverse reactions\* Ensure and follow through interdisciplinary referrals (speech evaluations, physical therapy, respiratory therapy,etc.)\* Be proactive in coordinating care of stroke, cardiac, trauma patients; utilizing a standardized scale to assess changes and reduce delays in care\* Coordinate quality and timely care of patients presenting with a STEMI to ensure their safe and expedient transfer to the Cath Lab for further intervention\* Excellent technical nursing skills including; IV line access, EKG, bedside procedures.\* Help develop and enact program to increase efficiency of triage process\* Preceptor to new staff, nursing students and graduate nurses\* Function in a mentor role for all staff and other divisional personnel\* Provide direct comprehensive emergency medical nursing care to patients of any age, utilizing the nursingprocess to coordinate and provide quality patient care including the assessment, education and treatment ofpatients with a variety of clinical problems including trauma\* Assess patient needs using a holistic approach while considering their medical, emotional and socialcircumstances\* Merge empathy and strong interpersonal skills by ensuring both physical and emotional needs of patients andfamilies were maintained\* Provide, coordinate, document and input patient care data in the computer; apply strong commitment to qualitycontrol by ensuring cohesiveness through effective communication amongst staff\* Member of the code team - assisting with rapid sequence intubation, ventilator management and initiation ofcritical drips per hospital protocol\* Provide safe care of psych patients - collaborating with social work, providing community resources/referralsand coordinating transfer as necessary\* Strong analytical and physical assessment skills utilized to assess patient status and create carerecommendations for physicians\* Recognize life-threatening situations and respond with immediate appropriate action\* Critically evaluate response to nursing interventions and implement creative/alternative solutions to difficult orcomplex situations\* Provide the initial assessment that includes obtaining a history and vital signs while prioritizing patients basedon the severity of their conditionCritical Care Registered NurseProduct Specialist-Alphanumeric Systems Inc, Glaxo Smith Kline Response Center, Durham NC |October 2018 - Present\* Answering 15 - 20 incoming calls from healthcare professionals and patients about two specific medications inthe client's drug portfolio in English from all US States.\* Provide in-depth information and specific product and/or corporate knowledge to customers.\* High level of expertise in Adverse Event and Product Quality Complaint reporting, utilization of knowledgemanagement systems plus quickly navigating content\* Ability to understand root cause of issues and effectively resolve customer inquiries which may involve extensiveanalysis and research.\* Charged with building and strengthening customer relationships, obtaining strategic information,demonstrating broad knowledge and providing appropriate product information.\* Demonstrated analytical, problem-solving, organizational, and interpersonal skills.\* Must have strong ability to make decisions quickly, and strong drive for self and team around team performanceand metrics.\* Be a self-starter able to maintain motivation, and experience exercising good judgment, and high integrity.\* Excellent time management, planning and organizational skills and ability to work to tight deadlines.\* Sense of urgency: meets challenging goals and timelines; quickly changes plans when data or actions require it.Critical Care Registered NursePediatric Cardiology Intensive Care Unit-Duke Health, Durham NC |December 2017 - November 2018\* Decisively and confidently make judgments on patient conditions from on vital signs, patient presentation, andinitial assessment\* Apply expertise in data analysis by monitoring laboratory results, blood work, urinalysis, and performed sterileprocedures including catheterization, IV starts and dressing changes\* Leverage compassion in facilitating pain management and complete prescribed treatments then reassesseffectiveness of therapy\* Effectively assimilate, interpret and report changing patient data to ensure optimum care.\* Identify changes in status, lab data and monitor graphic trends\* Demonstrate exemplary documentation skills by accurately maintaining nurses' notes and promote sufficientcommunication amongst care staff\* Monitor patient telemetry for rhythm and heart rate changes, collaborating with the physician as needed\* Assist management, staff, and the physicians with patient care needs, while functioning as an effective teamleader, in order to facilitate patient flow while ensuring that optimum care is provided\* Use critical judgment skills to determine severity of condition and prioritizes actions to minimize negativepatient outcomesOperations Manager, S&amp;TA, AFF-ITriangle Skydiving Center, Louisburg, NC | August 2013 - Present\* Manage recruitment, selection, training and performance of all operational personnel (hiring, firing, coordinateand lead staff meetings, handling staff issues, etc.)\* Meet operational efficiency targets and seek to improve timing performance whilst maintaining high levels ofquality and safe delivery\* Maintain sound knowledge of aviation and the skydiving industry (FAR's, BSR's, etc.)\* Monitor and enforce high standards of customer service\* Ensure company operations are conducted in compliance with APF rules and regulations\* Supervise a daily team of 40+ staff members; complete all administrative tasks arising from day to dayoperations\* Manage all administrative and financial duties for the operation, including weekly payroll, and monthly,quarterly and annual taxes\* Manage attainment of business goals for the company including revenue, cost, and customer satisfaction metricsfor the business\* Responsible for staff's accurate and effective delivery of material, training workshops and licensing camps\* Maintain accurate licensing records for both staff and students efficiently and methodically\* Maintains complete responsibility for the organization and implementation of the AFF student progressionprogram\* Create and modify performance based teaching tools to meet students with diverse learning styles\* Develop and deliver training workshops\* Provide feedback to assist students in their personal growth and developmentClinical Administration-Transfer Center-Registered NurseDuke Health, Durham NC | March 2017 - July 2017\* Manage the care of multiple critically ill patients within one of the regions busiest Level I Trauma Centers\* Be proactive in coordinating care of stroke, cardiac, trauma patients; utilizing a standardized scale to assesschanges and reduce delays in care\* Provide direct coordination of inter-hospital transfers through comprehensive assessment, planning,implementation and overall evaluation of individual patient needs\* Promote continuity of care and cost effectiveness through the integrating and functions of point of entry casemanagement, utilization review, and effective patient flow activities\* Function in a mentor role for all staff and other divisional personnelCritical Care &amp; Trauma Registered Nurse; Travel Contract-Emergency Department, ICU, PCU, TELERiverside Hospital, California - Medical Staffing Options, Westerville OH | December 2016 - April 2017Critical Care &amp; Trauma Registered Nurse; Adult &amp; Pediatric Emergency DepartmentsWakeMed Health &amp; Hospitals, Raleigh NC | January 2008 - November 2016Clinical Research -Registered Nurse, Enrollment ManagerCTMG, Raleigh NC | May 2014 - August 2015\* Strong analytical and physical assessment skills utilized to assess patient status and create carerecommendations for physicians\* Assist Principal Investigators (PIs) in planning and implementing clinical research studies as assigned\* Coordinate preparation of protocol applications for submission to the IRB, sponsor or regulatory authority\* Correspond with the IRB, study sponsors, clinical research organizations, study participants and referringphysicians\* Recruit study participants for enrollment in clinical trials, follow individual study protocols and completeinformed consent procedures as assigned\* Organize strategies for recruiting study participants, screening study participants for eligibility on thetelephone, in the clinic and other settings as required\* Complete follow up assessments with study participants in prescribed settings as required\* Play a key role in managing timelines to ensure expeditious clinical research site start-up\* Responsible for reporting contract and budget negotiation progress to internal and external project teams\* Negotiate and manage all changes and make addendums, if necessary, to contracts\* Ensure contracts are executed and centrally stored in accordance with corporate guidelinesCritical Care Registered Nurse; Emergency DepartmentVidant Health-Duplin, Kenansville NC | October 2013 - November 2015Critical Care &amp; Trauma Registered Nurse; Travel ContractGrand Strand Emergency Department | January 2013 - June 2013Critical Care Registered Nurse; Travel Contract(s)-PICU, CICC, various Pediatric units,UNC-CH; RN Urgency, Raleigh, NC | September 2007 - October 2008Critical Care Registered Nurse; Pediatric Emergency DepartmentWakeMed Health &amp; Hospitals, Raleigh NC | January 2007 - September 2008Critical Care Registered Nurse; Pediatric Intensive Care UnitWakeMed Health &amp; Hospitals, Raleigh NC | December 2005 - January 2007Recognition2016 Joseph Magolia 'Above and Beyond' Award |