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| Name: | ShawnaRae Miliano |
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| Location: | US-NC-Clayton-27527 () |
| Last Modified: | 7/22/2019 8:51:18 AM |

 Work History

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| Company Name: | Emergency Department, Johnston Health-Clayton | 10/01/2013 - Present |
| Job Title: | Critical Care Registered Nurse | |
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| Company Name: | Specialist-Alphanumeric Systems Inc, Glaxo Smith Kline Response Center | 10/01/2018 - Present |
| Job Title: | Critical Care Registered Nurse | |
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| Company Name: | Triangle Skydiving Center | 08/01/2013 - Present |
| Job Title: | Operations Manager, S&amp;TA, AFF-I | |
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| Company Name: | Unit-Duke Health | 12/01/2017 - 11/30/2018 |
| Job Title: | Critical Care Registered Nurse | |
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| Company Name: | Duke Health | 03/01/2017 - 07/31/2017 |
| Job Title: | Clinical Administration-Transfer Center-Registered Nurse | |
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| Company Name: | Riverside Hospital | 12/01/2016 - 04/30/2017 |
| Job Title: | Critical Care &amp; Trauma Registered Nurse | |
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| Company Name: | Vidant Health-Duplin | 10/01/2013 - 11/30/2015 |
| Job Title: | Critical Care Registered Nurse | |
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| Company Name: | CTMG | 05/01/2014 - 08/31/2015 |
| Job Title: | Clinical Research -Registered Nurse, Enrollment Manager | |
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| Company Name: | Grand Strand Emergency Department | 01/01/2013 - 06/30/2013 |
| Job Title: | Critical Care &amp; Trauma Registered Nurse | |
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| Company Name: | UNC-CH | 09/01/2007 - 10/31/2008 |
| Job Title: | Critical Care Registered Nurse | |
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 Education

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| School: | Winston-Salem State University, Winston-Salem, North Carolina | Graduation Date: |  |
| Major: |  | | |
| Degree: | Bachelor's Degree | | |
| School: | Wake Technical Community College, Raleigh, North Carolina | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |

 Additional Skills And Qualifications

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| Recent Job Title: | Critical Care Registered Nurse | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| ShawnaRae M. Miliano, BSN, RN  shawnaraemarie@icloud.com | 919-901-3352   Objective \* Dedicated and compassionate professional with proven versatility, exemplary communication and interpersonal skills seeking to obtain a position that will utilize my nursing experience within various aspects of critical care in combination with my education and training, to provide the highest level of care and success.  Education \* Bachelor's Degree of Nursing Winston-Salem State University, Winston-Salem, North Carolina | 2008 \* Associate Degree of Nursing Wake Technical Community College, Raleigh, North Carolina | 2005  Certifications \* Registered Nurse, BSN \* ACLS (Former Instructor) \* Diabetic Resource Nurse \* PALS (Former Instructor) \* UNC IV Team \* ENPC (Former Instructor) \* UNC Lactation Specialist \* TNCC (Former Instructor) \* BLS (Healthcare Provider, Former Instructor)   Highlights of Qualifications \* Knowledge of principles, procedures, methods and techniques of practical nursing and health care within the license nurse scope of practice \* Skilled performer - assessing, diagnosing, planning, implementing and evaluating of nursing care \* Quick learner- ability to learn new nursing methods, equipment and applications \* Caring, compassionate and patient, culturally sensitive \* Effective verbal and written communication skills \* Good judgment, decision making and problem solving skills \* Loyal and dedicated employee; committed to doing a good job \* Punctual; values timely administration of medications, assessments, and charting \* Highly organized with astute clinical knowledge, great attention to detail, and critical thinking skills-able to handle multiple priorities at one time \* Adaptable to frequent change and compliant with regulatory and departmental guidelines and policies  Work Experience Critical Care Registered Nurse  Emergency Department, Johnston Health-Clayton, Clayton NC | October 2013 - Present \* Provide, coordinate, document and input patient care data in the computer \* Apply strong commitment to quality control by ensuring cohesiveness through effective communication amongst staff \* Decisively and confidently make judgments on patient conditions from on vital signs, patient presentation, and initial assessment; triage to appropriate zone; activate specialized teams when indicated (cath lab, trauma team, rapid response stroke team, etc.) \* Apply expertise in data analysis by monitoring laboratory results, blood work, urinalysis, and performed sterile procedures including catheterization, IV starts and dressing changes \* Leverage compassion in facilitating pain management and complete prescribed treatments then reassess effectiveness of therapy \* Administer IV fluids and medications including antibiotics, packed RBC's, TPN, and narcotics, while carefully monitoring for side effects or any adverse reactions \* Ensure and follow through interdisciplinary referrals (speech evaluations, physical therapy, respiratory therapy,etc.) \* Be proactive in coordinating care of stroke, cardiac, trauma patients; utilizing a standardized scale to assess changes and reduce delays in care \* Coordinate quality and timely care of patients presenting with a STEMI to ensure their safe and expedient transfer to the Cath Lab for further intervention \* Excellent technical nursing skills including; IV line access, EKG, bedside procedures. \* Help develop and enact program to increase efficiency of triage process \* Preceptor to new staff, nursing students and graduate nurses \* Function in a mentor role for all staff and other divisional personnel \* Provide direct comprehensive emergency medical nursing care to patients of any age, utilizing the nursing process to coordinate and provide quality patient care including the assessment, education and treatment of patients with a variety of clinical problems including trauma \* Assess patient needs using a holistic approach while considering their medical, emotional and social circumstances \* Merge empathy and strong interpersonal skills by ensuring both physical and emotional needs of patients and families were maintained \* Provide, coordinate, document and input patient care data in the computer; apply strong commitment to quality control by ensuring cohesiveness through effective communication amongst staff \* Member of the code team - assisting with rapid sequence intubation, ventilator management and initiation of critical drips per hospital protocol \* Provide safe care of psych patients - collaborating with social work, providing community resources/referrals and coordinating transfer as necessary \* Strong analytical and physical assessment skills utilized to assess patient status and create care recommendations for physicians \* Recognize life-threatening situations and respond with immediate appropriate action \* Critically evaluate response to nursing interventions and implement creative/alternative solutions to difficult or complex situations \* Provide the initial assessment that includes obtaining a history and vital signs while prioritizing patients based on the severity of their condition  Critical Care Registered Nurse Product Specialist-Alphanumeric Systems Inc, Glaxo Smith Kline Response Center, Durham NC |October 2018 - Present \* Answering 15 - 20 incoming calls from healthcare professionals and patients about two specific medications in the client's drug portfolio in English from all US States. \* Provide in-depth information and specific product and/or corporate knowledge to customers. \* High level of expertise in Adverse Event and Product Quality Complaint reporting, utilization of knowledge management systems plus quickly navigating content \* Ability to understand root cause of issues and effectively resolve customer inquiries which may involve extensive analysis and research.     \* Charged with building and strengthening customer relationships, obtaining strategic information, demonstrating broad knowledge and providing appropriate product information. \* Demonstrated analytical, problem-solving, organizational, and interpersonal skills. \* Must have strong ability to make decisions quickly, and strong drive for self and team around team performance and metrics. \* Be a self-starter able to maintain motivation, and experience exercising good judgment, and high integrity. \* Excellent time management, planning and organizational skills and ability to work to tight deadlines. \* Sense of urgency: meets challenging goals and timelines; quickly changes plans when data or actions require it.    Critical Care Registered Nurse Pediatric Cardiology Intensive Care Unit-Duke Health, Durham NC |December 2017 - November 2018 \* Decisively and confidently make judgments on patient conditions from on vital signs, patient presentation, and initial assessment \* Apply expertise in data analysis by monitoring laboratory results, blood work, urinalysis, and performed sterile procedures including catheterization, IV starts and dressing changes \* Leverage compassion in facilitating pain management and complete prescribed treatments then reassess effectiveness of therapy \* Effectively assimilate, interpret and report changing patient data to ensure optimum care. \* Identify changes in status, lab data and monitor graphic trends \* Demonstrate exemplary documentation skills by accurately maintaining nurses' notes and promote sufficient communication amongst care staff \* Monitor patient telemetry for rhythm and heart rate changes, collaborating with the physician as needed \* Assist management, staff, and the physicians with patient care needs, while functioning as an effective team leader, in order to facilitate patient flow while ensuring that optimum care is provided \* Use critical judgment skills to determine severity of condition and prioritizes actions to minimize negative patient outcomes    Operations Manager, S&amp;TA, AFF-I Triangle Skydiving Center, Louisburg, NC | August 2013 - Present \* Manage recruitment, selection, training and performance of all operational personnel (hiring, firing, coordinate and lead staff meetings, handling staff issues, etc.) \* Meet operational efficiency targets and seek to improve timing performance whilst maintaining high levels of quality and safe delivery \* Maintain sound knowledge of aviation and the skydiving industry (FAR's, BSR's, etc.) \* Monitor and enforce high standards of customer service \* Ensure company operations are conducted in compliance with APF rules and regulations \* Supervise a daily team of 40+ staff members; complete all administrative tasks arising from day to day operations \* Manage all administrative and financial duties for the operation, including weekly payroll, and monthly, quarterly and annual taxes \* Manage attainment of business goals for the company including revenue, cost, and customer satisfaction metrics for the business \* Responsible for staff's accurate and effective delivery of material, training workshops and licensing camps \* Maintain accurate licensing records for both staff and students efficiently and methodically \* Maintains complete responsibility for the organization and implementation of the AFF student progression program \* Create and modify performance based teaching tools to meet students with diverse learning styles \* Develop and deliver training workshops \* Provide feedback to assist students in their personal growth and development     Clinical Administration-Transfer Center-Registered Nurse Duke Health, Durham NC | March 2017 - July 2017 \* Manage the care of multiple critically ill patients within one of the regions busiest Level I Trauma Centers \* Be proactive in coordinating care of stroke, cardiac, trauma patients; utilizing a standardized scale to assess changes and reduce delays in care \* Provide direct coordination of inter-hospital transfers through comprehensive assessment, planning, implementation and overall evaluation of individual patient needs \* Promote continuity of care and cost effectiveness through the integrating and functions of point of entry case management, utilization review, and effective patient flow activities \* Function in a mentor role for all staff and other divisional personnel    Critical Care &amp; Trauma Registered Nurse; Travel Contract-Emergency Department, ICU, PCU, TELE Riverside Hospital, California - Medical Staffing Options, Westerville OH | December 2016 - April 2017  Critical Care &amp; Trauma Registered Nurse; Adult &amp; Pediatric Emergency Departments WakeMed Health &amp; Hospitals, Raleigh NC | January 2008 - November 2016  Clinical Research -Registered Nurse, Enrollment Manager CTMG, Raleigh NC | May 2014 - August 2015 \* Strong analytical and physical assessment skills utilized to assess patient status and create care recommendations for physicians \* Assist Principal Investigators (PIs) in planning and implementing clinical research studies as assigned \* Coordinate preparation of protocol applications for submission to the IRB, sponsor or regulatory authority \* Correspond with the IRB, study sponsors, clinical research organizations, study participants and referring physicians \* Recruit study participants for enrollment in clinical trials, follow individual study protocols and complete informed consent procedures as assigned \* Organize strategies for recruiting study participants, screening study participants for eligibility on the telephone, in the clinic and other settings as required \* Complete follow up assessments with study participants in prescribed settings as required \* Play a key role in managing timelines to ensure expeditious clinical research site start-up \* Responsible for reporting contract and budget negotiation progress to internal and external project teams \* Negotiate and manage all changes and make addendums, if necessary, to contracts \* Ensure contracts are executed and centrally stored in accordance with corporate guidelines     Critical Care Registered Nurse; Emergency Department Vidant Health-Duplin, Kenansville NC | October 2013 - November 2015   Critical Care &amp; Trauma Registered Nurse; Travel Contract Grand Strand Emergency Department | January 2013 - June 2013  Critical Care Registered Nurse; Travel Contract(s)-PICU, CICC, various Pediatric units, UNC-CH; RN Urgency, Raleigh, NC | September 2007 - October 2008     Critical Care Registered Nurse; Pediatric Emergency Department WakeMed Health &amp; Hospitals, Raleigh NC | January 2007 - September 2008  Critical Care Registered Nurse; Pediatric Intensive Care Unit WakeMed Health &amp; Hospitals, Raleigh NC | December 2005 - January 2007    Recognition 2016 Joseph Magolia 'Above and Beyond' Award |