|  |  |
| --- | --- |
| Name: | Diane Campo |
| Phone: | 336-644-1341 |
| Email: | dcampo11.dc@gmail.com |
| Location: | US-NC-Greensboro-27401 () |
| Last Modified: | 7/10/2019 9:04:49 PM |

 Work History

|  |  |  |
| --- | --- | --- |
| Company Name: | WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2017 - 12/31/2019 |
| Job Title: | Ambulatory Care RN Department of Orthopedics | |
|  | | |
| Company Name: | THOMAS JEFFERSON UNIVERSITY HOSPITAL | 01/01/1989 - 06/07/2019 |
| Job Title: | Registered Nurse, relief charge nurse, Clinical Nurse III in Emergency Department | |
|  | | |
| Company Name: | PHILADELPHIA HEALTH MANAGEMENT CORPORATION | 01/01/1900 - 06/07/2019 |
| Job Title: | Research Assistant | |
|  | | |
| Company Name: | PENNSYLVANIA HOSPITAL | 01/01/1900 - 06/07/2019 |
| Job Title: |  | |
|  | | |
| Company Name: | WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2012 - 12/31/2017 |
| Job Title: | EPIC ADT Credentialed Trainer | |
|  | | |
| Company Name: |  | 01/01/2007 - 12/31/2017 |
| Job Title: | Supervisor-RN Case Manager | |
|  | | |
| Company Name: | WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2015 - 01/01/2017 |
| Job Title: | Interim RN Manager Department of Care Coordination | |
|  | | |
| Company Name: |  | 01/01/2000 - 12/31/2014 |
| Job Title: | RN Case Manager-Orthopedics | |
|  | | |
| Company Name: |  | 01/01/1991 - 01/01/2000 |
| Job Title: | Registered Nurse-Relief Charge Nurse, Emergency Department | |
|  | | |
| Company Name: | WESLEY LONG COMMUNITY HOSPITAL | 01/01/1989 - 01/01/1991 |
| Job Title: |  | |
|  | | |

 Education

|  |  |  |  |
| --- | --- | --- | --- |
| School: | PFEIFFER UNIVERSITY | Graduation Date: |  |
| Major: |  | | |
| Degree: | Master's Degree | | |
| School: | UNIVERSITY OF NORTH CAROLINA AT GREENSBORO | Graduation Date: |  |
| Major: |  | | |
| Degree: | Master's Degree | | |
| School: | GREENWICH HOSPITAL SCHOOL OF NURSING | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |

 Additional Skills And Qualifications

|  |  |  |  |
| --- | --- | --- | --- |
| Recent Job Title: | Ambulatory Care RN Department of Orthopedics | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

|  |  |  |  |
| --- | --- | --- | --- |
| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

|  |
| --- |
| DIANE L. CAMPO, RN, BSN, MHA  4604 Crystal Lake Drive Greensboro, North Carolina 27410 Home Phone: (336) 644-1341; Email: dcampo11.dc@gmail.com CAREER PROFILE  Skilled health professional with over 25 years of comprehensive experience applying strong analytical and critical thinking skills in Level 1 Trauma Centers.  Committed to professional excellence in a team-spirited atmosphere  Credentialed Trainer in EPIC ADT  Credentialed WFBH Volunteer EMR Trainer for Wake One Care Coordination, PACE (Post-Acute Care Evaluator), RN/Tech HOD (Hospital Outpatient Department)  Skilled at computer documentation and record maintenance  Accomplished at communicating with medical professionals, peers, and clients of diverse professional and personal backgrounds  Organized and able to prioritize and perform multiple tasks simultaneously with attention to detail in fast-paced, high-pressure environments  Experienced in effective precepting and supervising new staff in Care Coordination Department LICENSURE  Licensed Registered Nurse, North Carolina, New York (Inactive), Pennsylvania (Inactive) PROFESSIONAL EXPERIENCE WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER, Winston-Salem, NC  Ambulatory Care RN Department of Orthopedics 2017-2019  Implements nursing interventions in a hospital facility based Orthopedic clinics  Manages weekly clinic for evaluation of post-op patients  Serves as RN for Total Joint Replacement Physician Director  Utilizes Telephonic triage to assess, triage, provide nursing consultation and education  Provides education and performs follow up surveillance of patient status pre and postoperatively.  Coordinates scheduling and appropriate health services utilizing multidisciplinary collaboration  Interim RN Manager Department of Care Coordination 2015-2017  Co-Manages departmental and operational functions of 110-person WFBH Care Coordination Department (including 25 direct reports) for Winston-Salem, Lexington Medical Center and Davie Medical Center campuses  Participates in recruitment, selection, and orientation of new staff case managers, social workers and care coordination assistants for all WFBH campuses  Serves on a number of departmental workgroups and committees that focus on assuring efficient and effective quality care delivery  Ensures customer service expectations are addressed and assists in developing and implementing strategies to enhance customer service satisfaction  Serves as a resource for all Care Coordination staff Serves as a resource for all Care Coordination staff providing guidance and identifying barriers and resolutions regarding daily issues and complex case management  Educates employees to ensure and maintain compliance with regulatory agency policies and procedures and professional standards of care  EPIC ADT Credentialed Trainer; EPIC Care Coordination Trainer 2012-2017  Develops lesson plans, provides multimedia training, and acts as liaison between Care Coordination Department and EPIC build analysts  Delivers comprehensive training programs for Care Coordination, HOD nurses, and WFBH Volunteers  Writes 'Tips and Tricks' as training resources for end-users  Participates in cross functional meetings with major stakeholders to validate end user workflows  Participates in the design and building of the training environment and creation of lesson plans for the 2010, 2012, 2014, 2015, 2017 Wake One Care Coordination upgrades  Participates in the training and implementation of the Indicia program   Supervisor-RN Case Manager for adult medical and surgical services. 2007-2017  Oversees and manages the delivery of Case Management/Social Work functions to patients on assigned team. Participates in Departmental restructuring, planning and administrative activities. Strategizes problem-solving techniques that improve team functioning and morale   RN Case Manager-Orthopedics 2000-2014  Participated in Joint Replacement Joint Commission certification initiative  Assisted with the design, development, and implementation of Joint Replacement education classes and discharge information brochures  Developed and maintained a positive collaborative working relationship with the orthopedic physician group to achieve positive quality/cost outcomes  Oversaw multi-disciplinary involvement in discharge planning   Registered Nurse-Relief Charge Nurse, Emergency Department 1991-2000  Chaired committee responsible for development of 'Documentation and Assessment' nursing forms and trauma flow sheets  Participated as member on unit-based Shared Governance Quality Management Council  Participated in cardiac, neurologic, and orthopedic research programs  WESLEY LONG COMMUNITY HOSPITAL, Greensboro, NC 1989-1991  Registered Nurse and relief charge nurse in Emergency Department  PROFESSIONAL EXPERIENCE PRIOR TO 1989 THOMAS JEFFERSON UNIVERSITY HOSPITAL, Philadelphia, PA  Registered Nurse, relief charge nurse, Clinical Nurse III in Emergency Department  PHILADELPHIA HEALTH MANAGEMENT CORPORATION, Philadelphia, PA  Research Assistant  PENNSYLVANIA HOSPITAL, Philadelphia, PA  Registered Nurse, relief charge nurse, in Emergency Department  HOSPITAL OF THE UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA  Registered Nurse, relief charge nurse EDUCATION PFEIFFER UNIVERSITY, Charlotte, NC  Masters of Health Administration UNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC  Graduate Credit (19 hours) in Masters of Business Administration LASALLE UNIVERSITY, Philadelphia, PA  Bachelor of Science in Nursing GREENWICH HOSPITAL SCHOOL OF NURSING, Greenwich, CT  Diploma, Registered Nurse Certifications  ACM-RN  BLS-American Heart Association |