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| --- | --- |
| Name: |   Diane Campo |
| Phone: |   336-644-1341 |
| Email: |   dcampo11.dc@gmail.com |
| Location: |   US-NC-Greensboro-27401 () |
| Last Modified: |   7/10/2019 9:04:49 PM |

 Work History

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| --- | --- | --- |
| Company Name: |   WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2017 - 12/31/2019 |
| Job Title: |   Ambulatory Care RN Department of Orthopedics |
|  |
| Company Name: |   THOMAS JEFFERSON UNIVERSITY HOSPITAL | 01/01/1989 - 06/07/2019 |
| Job Title: |   Registered Nurse, relief charge nurse, Clinical Nurse III in Emergency Department |
|  |
| Company Name: |   PHILADELPHIA HEALTH MANAGEMENT CORPORATION | 01/01/1900 - 06/07/2019 |
| Job Title: |   Research Assistant |
|  |
| Company Name: |   PENNSYLVANIA HOSPITAL | 01/01/1900 - 06/07/2019 |
| Job Title: |    |
|  |
| Company Name: |   WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2012 - 12/31/2017 |
| Job Title: |   EPIC ADT Credentialed Trainer |
|  |
| Company Name: |    | 01/01/2007 - 12/31/2017 |
| Job Title: |   Supervisor-RN Case Manager |
|  |
| Company Name: |   WAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER | 01/01/2015 - 01/01/2017 |
| Job Title: |   Interim RN Manager Department of Care Coordination |
|  |
| Company Name: |    | 01/01/2000 - 12/31/2014 |
| Job Title: |   RN Case Manager-Orthopedics |
|  |
| Company Name: |    | 01/01/1991 - 01/01/2000 |
| Job Title: |   Registered Nurse-Relief Charge Nurse, Emergency Department |
|  |
| Company Name: |   WESLEY LONG COMMUNITY HOSPITAL | 01/01/1989 - 01/01/1991 |
| Job Title: |    |
|  |

 Education

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| --- | --- | --- | --- |
| School: |   PFEIFFER UNIVERSITY | Graduation Date: |  |
| Major: |    |
| Degree: |   Master's Degree |
| School: |   UNIVERSITY OF NORTH CAROLINA AT GREENSBORO | Graduation Date: |  |
| Major: |    |
| Degree: |   Master's Degree |
| School: |   GREENWICH HOSPITAL SCHOOL OF NURSING | Graduation Date: |  |
| Major: |    |
| Degree: |   None |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: |    Ambulatory Care RN Department of Orthopedics | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| --- | --- | --- | --- |
| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| DIANE L. CAMPO, RN, BSN, MHA4604 Crystal Lake DriveGreensboro, North Carolina 27410Home Phone: (336) 644-1341; Email: dcampo11.dc@gmail.comCAREER PROFILE Skilled health professional with over 25 years of comprehensive experience applying stronganalytical and critical thinking skills in Level 1 Trauma Centers. Committed to professional excellence in a team-spirited atmosphere Credentialed Trainer in EPIC ADT Credentialed WFBH Volunteer EMR Trainer for Wake One Care Coordination, PACE (Post-Acute CareEvaluator), RN/Tech HOD (Hospital Outpatient Department) Skilled at computer documentation and record maintenance Accomplished at communicating with medical professionals, peers, and clients of diverseprofessional and personal backgrounds Organized and able to prioritize and perform multiple tasks simultaneously with attention todetail in fast-paced, high-pressure environments Experienced in effective precepting and supervising new staff in Care Coordination DepartmentLICENSURE Licensed Registered Nurse, North Carolina, New York (Inactive), Pennsylvania (Inactive)PROFESSIONAL EXPERIENCEWAKE FOREST UNIVERSITY BAPTIST MEDICAL CENTER, Winston-Salem, NC Ambulatory Care RN Department of Orthopedics 2017-2019 Implements nursing interventions in a hospital facility based Orthopedic clinics Manages weekly clinic for evaluation of post-op patients Serves as RN for Total Joint Replacement Physician Director Utilizes Telephonic triage to assess, triage, provide nursing consultation and education Provides education and performs follow up surveillance of patient status pre andpostoperatively. Coordinates scheduling and appropriate health services utilizing multidisciplinarycollaboration Interim RN Manager Department of Care Coordination 2015-2017 Co-Manages departmental and operational functions of 110-person WFBH Care CoordinationDepartment (including 25 direct reports) for Winston-Salem, Lexington Medical Center andDavie Medical Center campuses Participates in recruitment, selection, and orientation of new staff case managers, socialworkers and care coordination assistants for all WFBH campuses Serves on a number of departmental workgroups and committees that focus on assuringefficient and effective quality care delivery Ensures customer service expectations are addressed and assists in developing andimplementing strategies to enhance customer service satisfaction Serves as a resource for all Care Coordination staff Serves as a resource for all CareCoordination staff providing guidance and identifying barriers and resolutions regardingdaily issues and complex case management Educates employees to ensure and maintain compliance with regulatory agency policies andprocedures and professional standards of care EPIC ADT Credentialed Trainer; EPIC Care Coordination Trainer 2012-2017 Develops lesson plans, provides multimedia training, and acts as liaison between CareCoordination Department and EPIC build analysts Delivers comprehensive training programs for Care Coordination, HOD nurses, and WFBHVolunteers Writes 'Tips and Tricks' as training resources for end-users Participates in cross functional meetings with major stakeholders to validate end userworkflows Participates in the design and building of the training environment andcreation of lesson plans for the 2010, 2012, 2014, 2015, 2017 Wake One Care Coordinationupgrades Participates in the training and implementation of the Indicia program Supervisor-RN Case Manager for adult medical and surgical services. 2007-2017 Oversees and manages the delivery of Case Management/Social Work functions to patients onassigned team. Participates in Departmental restructuring, planning and administrativeactivities. Strategizes problem-solving techniques that improve team functioning and morale RN Case Manager-Orthopedics 2000-2014 Participated in Joint Replacement Joint Commission certification initiative Assisted with the design, development, and implementation of Joint Replacement educationclasses and discharge information brochures Developed and maintained a positive collaborative working relationship with the orthopedicphysician group to achieve positive quality/cost outcomes Oversaw multi-disciplinary involvement in discharge planning Registered Nurse-Relief Charge Nurse, Emergency Department 1991-2000 Chaired committee responsible for development of 'Documentation and Assessment' nursingforms and trauma flow sheets Participated as member on unit-based Shared Governance Quality Management Council Participated in cardiac, neurologic, and orthopedic research programsWESLEY LONG COMMUNITY HOSPITAL, Greensboro, NC 1989-1991 Registered Nurse and relief charge nurse in Emergency DepartmentPROFESSIONAL EXPERIENCE PRIOR TO 1989THOMAS JEFFERSON UNIVERSITY HOSPITAL, Philadelphia, PA Registered Nurse, relief charge nurse, Clinical Nurse III in Emergency DepartmentPHILADELPHIA HEALTH MANAGEMENT CORPORATION, Philadelphia, PA Research AssistantPENNSYLVANIA HOSPITAL, Philadelphia, PA Registered Nurse, relief charge nurse, in Emergency DepartmentHOSPITAL OF THE UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA Registered Nurse, relief charge nurseEDUCATIONPFEIFFER UNIVERSITY, Charlotte, NC Masters of Health AdministrationUNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC Graduate Credit (19 hours) in Masters of Business AdministrationLASALLE UNIVERSITY, Philadelphia, PA Bachelor of Science in NursingGREENWICH HOSPITAL SCHOOL OF NURSING, Greenwich, CT Diploma, Registered NurseCertifications ACM-RN BLS-American Heart Association |