Nicholas Young, RN, BBA

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Registered Nurse at Carolinas HealthCare System

Monroe, North Carolina, United StatesHospital & Health Carevia LinkedIn

Previous positions

Registered Nurse at Carolinas HealthCare System

Registered Nurse at Carolinas HealthCare System

Education

Mercy School of Nursing, Diploma of Nursing / Registered Nurse , Registered Nursing/Registered Nurse

Summary

Registered Nurse: Medication Administration all routes, Emergency intravenous catheter placement, AED / CPR / Defibrillation; CODE BLUE Medications; ER Triage / Assessment; Aseptic / Sterile field protocol; Blood draw administration and collecting, CBC, BMP, Urinalysis, Rapid Strep Testing, Mono Testing, HCG, BGL testing, CBC machine calibration; DOT Physical Exams, DOT and Non DOT Urine Drug testing, BAT, Hair Testing; Post Cardiac Catheter Care, Post CABG Care, Post Operative Care, PE Heparin Drip Care, Pre-Post Sepsis, STEMI, Stroke / CVA Care; Psych Patient Care / Safety; Trauma Patient / CODE Blue / Postmortem Care; Splinting, Post Procedure Bandaging, and Suture Removal; Infection Control Eduction and Identification, Diabetes Type I and Type II Eduction and Treatment of Insulin usage; Lab Culture Analysis, Reporting, and Verification of Antibiotics Prescribed; Vital Signs / Patient History / Current Medication List Analysis; Patient Allergy Identification, Allergic Reaction Treatment / Medication Administration; Airway Obstruction, Oxygen use Nasal Canula / Non-Re-breather Oxygen Mask, Nebulizer Medication Administration and Usage; EKG Testing / Reading / Interpreting; Urinary Catheter Placement, Foley Bag, Input / Output Measurement / Management; EMS Transport Communication / Reporting / Transfer Protocol; Physician Connection Line Communication and Reporting; Medication Dilution with Lidocaine / Normal Saline Protocol; Lidocaine with Epinephrine VS Lidocaine without Epinephrine Usage Laceration Repair; C-Spine Safety / C-Collar Placement / Back board Placement and Transport Safety; PPD / TB Placement / Reading / Reporting; Cerner CPU / Medical Record Documentation; U.S. DOT Website Documentation; Microsoft Office Software Products Utilized in Office Environment; IV Pump / PCA Pump / SCD Pump, Patient Lift and other Medical Equipment Usage; Any Disease Process / Pre-Post Hospitalization / Medication Management / Education by RN.

Experience

Registered Nurse

Carolinas HealthCare System

July 2015 – Present(4 years 5 months)Matthews Urgent Care, Matthews North Carolina

Registered Nurse: Jul 2015-Present

Carolinas Healthcare System-Urgent Care, Matthews NC

\*Patient Care including Emergency Triage, Treatment, ER Transfer, Patient Education

\*Assisting Provider / Clinical Procedures; CBC, BMP, UA, tests; Medication Administration

\*DOT / Non DOT urine drug testing, BAT testing, DOT physical exams, PPD reading

Registered Nurse

Carolinas HealthCare System

October 2013 – July 2015(1 year 9 months)Cardiology 3 Tower, CHS Pineville; Pineville, North Carolina

Oct 2013-Jul 2015

Carolinas HealthCare System- 3 Tower Cardiac Telemetry, Pineville NC

\*Pre and Post Heart Catheterization Care, Telemetry Strip Assessment

\*Pre and Post CABG Care, Physician Order Management and Coordination

\*Med-Surg Patient Care, Post-Operative Care, and POC facilitation

Registered Nurse

Carolinas HealthCare System

March 2011 – October 2013(2 years 7 months)Emergency Room, CHS Pineville; Pineville, North Carolina

Mar 2011-Oct 2013

Carolinas HealthCare System- Emergency Department, Pineville NC

\*Code STEMI, Code Sepsis, and Code Stroke Patient Care

\*Moderate Sedations, and Lumbar Puncture Care; Psych Patient Care

\*ACLS, PALS, Patient Safety, Admission, and Transfer Coordination

Registered Nurse

Carolinas HealthCare System

March 2010 – March 2011(1 year)4 Tower Medical / Oncology; CHS Main; Charlotte, North Carolina

Mar 2010-Mar 2011

Carolinas HealthCare System- 4T Medical/Oncology, Charlotte, NC

\*Med-Surg Patient Care, Post-Operative Care, and Patient Safety

\*Blood Administration, Central Line Care, and Blood Collection

\*Multi-Tasking, Assessing, Planning, Reporting, and Teamwork

Pre-Services Patient Registrar

Carolinas HealthCare System

August 2006 – April 2008(1 year 8 months)Pre-Registration Office / Airport Training Center; Charlotte, North Carolina

Pre-Services Patient Registrar: Aug 2006-Apr 2008

Carolinas HealthCare System- Pre-Services, Charlotte, NC

\*Surgery Pre-Registration and Patient Account Management

\*Health Insurance Verification and Authorization

\*Deductible and Copay Cash Collections

Team Lead Patient Registrar / Operations Coordinator

Ohio Health

July 2001 – December 2004(3 years 5 months)Ohio Health / Riverside Methodist Hospital; Columbus, Ohio

Team Lead Patient Registrar / Operations Coordinator Jul 2001-Dec. 2004

Ohio Health- Riverside Methodist Hospital, Columbus, OH

\*Managed Departmental Operations, JCAHO Compliance

\*New Employee Orientation, Corporate Class Instructor

\*Customer Service Survey Interpretation and Education

\*Patient Complaint Analysis, Payroll Coordinator

Registration Representative / Communications Operator

Mercy Health (formerly Mercy Health Partners)

July 1998 – July 2001(3 years)Mercy Hospital of Tiffin; Tiffin, Ohio

Registration Representative / Communications Operator Jul 1998- Jul 2001

Mercy Health Partners- Mercy Hospital, Tiffin, OH

\*Managed Internal and External Communication

\*Registered Patient Admissions, Verified Insurance Coverage

\*Hospital Bed Board Tracking, Customer Service

Education

Mercy School of Nursing

Diploma of Nursing / Registered Nurse , Registered Nursing/Registered Nurse

2007 – 2009

M.S.O.N. Registered Nurse program was designed to combine the clinical and classroom learning environment. From the first quarter in RN school, students are placed into the hospital environment, and expected to practice skills learned in class on real patients throughout school only ending with graduation. Nursing process testing was applied to each end of chapter exam, and an 80% was required to pass their critical thinking / application based tests. Carolinas Healthcare System owned Mercy School of Nursing, and Carolinas College of Health Sciences. CHS closed Mercy School of Nursing, at the end of December 2015.

Activities and Societies

Tiffin University

Bachelor of Business Administration - BBA, Business Administration / Human Resources

1999 – 2001

Tiffin University

Entered Tiffin University's Business Administration program with a focus on Human Resource Management. At the time, I was seeking a career opportunity with Mercy Health Partners Human Resources Department. I also did an internship with them while attending Tiffin University.

Activities and Societies

Terra State Community College

Associate of Business Management, Business Administration and Management, General

1995 – 1997

Terra State Community College

Terra State Community College in Fremont Ohio attended while I served in the Ohio Army National Guard as a 91B10 Medic. At the time, was seeking a career opportunity as a manager at Mercy Hospital of Tiffin, Mercy Health Partners.

Activities and Societies

U.S. Army Academy of Health and Sciences

Medic / E.M.T. 91B10, Emergency / Combat Medicine

1994 – 1994

Attended Basic Combat Training, after graduating from Tiffin Columbian High School in Tiffin Ohio, at Fort Leonard Wood, Missouri. After B.C.T., attended Combat Medic / E.M.T. 91B10 school at Fort Sam Houston's U. S. Army's Academy of Health and Sciences in San Antonio Texas. I served 6 years as a Medic, and was called to active duty during the Ohio River Flood of 1997. See awards on resume. Honorably Discharged.

Activities and Societies

Medical Units served with: 385th Medical Company Ambulance, 112th Medical Brigade; Tiffin Ohio

145 M.A.S.H., 112th Medical Brigade; Camp Perry, Ohio

Detachment 6, Medical Company STARC; Toledo, Ohio

Central Piedmont Community College

Certified Nurse's Aide, CNA Certification

2008

Central Piedmont Community College

Central Piedmont Community College CNA, program lasted 3 months, with classroom and clinical training required to pass the state board exam. State board testing was completed at C.P. C.C. campus as a Mercy School of Nursing prerequisite.

Activities and Societies

Skills & Expertise

Cardiopulmonary Resuscitation (CPR)

Certifications

North Carolina Registered Nurse License

NCBON, License 236771

February 2010

Honors & Awards

Ohio Army National Guard Honorable Discharge

U. S. Army

August 1999

August 1999

Awarded for Exceptional service to the United States Military

The Army Achievement Medal

General Lance A. Talmadge, 112th Medical Brigade, OARNG

July 1996

July 1996

Recognized for outstanding service during medical / annual training operations by the 385th Medical Company Ambulance, and the Department of the Army.

Press-Ganey Customer Service Survey Achievement Award

CHS Matthews Urgent Care Leadership Team, for Outstanding Customer Service

August 2017

August 2017

Awarded to Nicholas Young, RN for Outstanding Patient Care / Customer Service as recognized by CHS Leadership, and Patient comments on our Press-Ganey Customer Service Survey Reports.

CHS Values In Action Award

Manager of CHS Matthews Urgent Care for Excellent Customer Service and Patient Care

July 2017

Carolina HealthCare System Values In Action Award July 2017

Awarded for exemplifying CHS Values; Providing Excellent Customer Service

Multiple WOW Patient Comment Cards / Customer Service Recognition

CHS Matthews Urgent Care / CHS Pineville ER and 3 Tower Cardiology Unit

July 2015

Multiple WOW Cards / Patient Customer Service Recognition July 2015 – Present

Direct feedback from patients recognizing staff for excellent care.

Outstanding Customer Service Employee Recognition

CHS Pineville ER; Teresa Gaskin ER Manager

March 2013

Outstanding Customer Service Employee Recognition March 2013

Awarded for the most patient care comments received by management

Carolinas Healthcare System Values In Action Award

CHS Pineville ER; Teresa Gaskin ER Manager

November 2011

Carolina HealthCare System Values In Action Award November 2011

Awarded for exemplifying CHS Values; Providing Excellent Customer Service

CHS Jr. Achievement Leadership Award

CHS Leadership Team of Patient Pre-Registration

April 2007

Carolina HealthCare System Jr. Achievement Leadership Program April 2007

Selected to represent CHS for Outstanding Leadership

Multiple, Power of One Customer Service Recognition's by Patients

Issued by Patients, but presented by Leadership Team at Ohio Health Riverside Methodist Hospital

July 2004

Multiple Employee Power of One Recognitions- Riverside Hospital 2001-2004

Outstanding Customer Service awarded by Patients or Staff

Mercy Gold Cup Award

Leadership Team, Mercy Hospital of Tiffin for Leadership / Success-United Way Campaign of 1999

September 1999

Mercy Gold Cup Award- Mercy Hospital of Tiffin September 1999

Recognized for Leadership in the 1999 United Way Campaign

Volunteer Experience & Causes

Community Volunteer

Hopewell Baptist Church

2008 – Present

I serve in many ministries / community volunteering events associated with Hopewell Baptist Church. I feel as though it is important to lead as a servant, and help others by offering hope to positively impact the community in need around us.

Leadership Coordinator

Carolinas Healthcare System; Junior Achievement Program

April 2007Children

Attend the CHS Junior Achievement Program, as a Leadership Coordinator in April of 2007; I worked with Charlotte area elementary school children to teach them how a community functions for a day. The students learned manage a simulated government, law enforcement / judicial government, small business operations, and how utilities function.

Registered Nurse

Crossroads United Methodist Church / Eyecare and ER Clinic Haiti

October 2010Disaster and Humanitarian Relief

After the Earthquake of 2010 hit Port Au Prince, Haiti, I served as an RN with Crossroads United Methodist Church in their Eyecare and Emergency Room clinic in the old capital city of Dessalines, Haiti. The eyecare clinic was organized to treat various diseases of the eye, offered free eye exams, and prescribe / dispense eye glasses to patients in need. The ER served the local community and treated patients with a variety of different healthcare needs. One operating room suite was available, and I also had the opportunity to assist the surgeon with hernia repairs, and an appendectomy. I served 10 days there. Outstanding and humbling experience.

United Way Coordinator for Mercy Hospital of Tiffin

Mercy Health (formerly Mercy Health Partners) Tiffin Ohio

September 1999

I served in a Leadership role for Mercy Hospital of Tiffin's United Way Campaign of September of 1999. I obtained / coordinated the donation of different prizes from local businesses to promote our giving campaign. Our giving campaign of 1999 exceeded goals set by the organization, and beat the total amount of employee donations of the previous 3 years.