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| Name: | Alisa Heyman |
| Phone: | 513-227-3850 |
| Email: | alisa.heyman@yahoo.com |
| Location: | US-SC-Ladson-29456 (GCH) |
| Last Modified: | 8/14/2019 12:10:01 PM |

 Work History

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| Company Name: | King County Correctional Institution | 01/01/2011 - 04/21/2019 |
| Job Title: | Triage RN/Med Pass RN | |
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| Company Name: | Tacoma General Hospital | 01/01/2011 - 04/21/2019 |
| Job Title: | Travel Nurse | |
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| Company Name: | Coram | 04/01/2014 - 11/30/2018 |
| Job Title: | Clinical Service Liaison | |
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| Company Name: | Virginia Mason Medical Center | 01/01/2011 - 12/31/2014 |
| Job Title: | Travel/Charge Nurse, PACE Unit | |
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| Company Name: | Trident Medical Center | 01/01/2010 - 01/01/2011 |
| Job Title: | Staff Nurse, Telemetry Unit | |
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| Company Name: | Bethesda North Hospital | 01/01/2008 - 12/31/2009 |
| Job Title: | Patient Care Assistant, Ortho/Neuro/Trauma | |
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 Education

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| School: | Good Samaritan College of Nursing and Health Science, Cincinnati, OH | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |
| School: | Institute of Medical and Dental Technology, Cincinnati, OH | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |
| School: |  | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |

 Additional Skills And Qualifications

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| Recent Job Title: | Triage RN/Med Pass RN | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Alisa Heyman, RN 6168 E Barber Dr. | Boise, ID | 513-227-3850 | alisa.heyman@yahoo.com  Healthcare: Registered Nurse, Patient Advocate, Clinical Service Liaison  Experienced, self-directed professional with 20+ years of achievement in healthcare. Strong history in the areas of emergency, CV ICU, neurology, post-operative care, telemetry, oncology, renal, orthopedics, and psychiatric nursing. Demonstrated skill for exercising sound judgement and developing creative solutions in the face of nuanced challenges and shifting priorities. Excellent communication abilities shown through successful collaboration with other nurses, doctors, specialists, and staff. Unyielding commitment to maintaining safety protocols established to protect patients and healthcare professionals.   Patient Education Medication Administration Conflict Resolution  Employee Leadership Care and Discharge Planning Safety Management  Relationship Building Electronic Health Records Quality Control  Technology: Cerner, Pxysis, EMAR, Accudose, EPIC, Cerner, Meditech Charting Systems  PROFESSIONAL EXPERIENCE  Coram | CVS Infusion Specialty Pharmacy, Seattle, WA, Boise, ID Apr 2014 - Nov 2018 University of Washington Medical Center, Seattle Children's Hospital Seattle Cancer Care Alliance, Virginia Mason, St. Luke's, St. Al's Clinical Service Liaison  Oversee clinical services for a provider of home infusion care with a 96% patient satisfaction rating.  Market and sell specialty infusion services with a strong focus on improving patient care experience.  Grow business by recognizing opportunities to expand relationships with referral sources, and partner with the medical community to understand their patients' needs for a smooth transition home.  Utilize strong customer service skills to interact and form relationships with key partners and patients.  Excel in a rapidly changing environment requiring multi-tasking, and creative problem solving abilities.  Demonstrate thorough knowledge of insurance benefits systems, and complex Medicare guidelines.  Collaborate with case managers and home health agencies to coordinate patient discharge and care.  Conduct in services and continuing education programs for referral sources and/or their support staff.  Plan and instruct a CADD infusion pump class at Seattle Cancer Care Alliance on a weekly basis. Key Achievements  Provided comprehensive training to several new employees regarding Coram Infusion mission and practices.  Consistently exceeded core therapy sales goals most quarters through collaboration and relationship building.  Generated growth in a non-existent referral based community of 2500% when transferred to Boise.   Virginia Mason Medical Center, Seattle, WA 2011 - 2014 Travel/Charge Nurse, PACE Unit  Increased staff performance by providing daily guidance, and annual performance evaluation feedback.  Ensured compliance with company and facility procedures and regulations set forth by state and federal agencies.  Supervised direct care staff in the execution of appropriate techniques, and adherence to facility procedures.  Directed up to 6 PACE staff members per shift, delegating tasks and encouraging excellence in delivery of care.      Improved quality of care by ensuring appropriate use of prophylaxis to prevent venous thromboembolism, and application of maximum sterile barriers when inserting central intravenous catheters to prevent infection.     King County Correctional Institution, Seattle, WA 2011 Triage RN/Med Pass RN  Documented and communicated triage decisions during confinement and upon discharge to healthcare providers.  Administered medications to patients using proper techniques, procedures, and approved routes of administration.  Maintained accountability of controlled substances and medications according to federal and state laws.   Tacoma General Hospital, Tacoma, WA 2011 North Kansas City Hospital, Kansas City, MO 2011 Travel Nurse, CCU/CV-ICU, PCU  Led by positive example to staff in the areas of infection control, risk reduction, and quality improvement.  Served as a travel nurse for leading acute care, multi-specialty centers with average bed capacity of up to 450.  Trident Medical Center, North Charleston, SC 2010 - 2011 Staff Nurse, Telemetry Unit  Assumed a proactive, non-aggressive approach to internal conflict, creating a congenial working environment.  Bethesda North Hospital, Cincinnati, OH 2008 - 2009 Patient Care Assistant, Ortho/Neuro/Trauma  Worked in collaboration with nursing professionals as a partner in the care, treatment, and education of patients.  Recognized the unique needs and behaviors of diverse patients, and provided care with dignity and respect.  EDUCATION &amp; CREDENTIALS  Associate of Applied Science in Nursing Good Samaritan College of Nursing and Health Science, Cincinnati, OH  General Diploma, Medical Assistant Program Institute of Medical and Dental Technology, Cincinnati, OH  LICENSES, CERTIFICATIONS, AND TRAINING  Idaho License #53154 | Washington License #60241572 Passed South Carolina Board of Nursing Exam - 01/15/2010 Basic Life Support for Healthcare Providers Preceptor Training for Nurses IV Training and unit Validator for IV insertion Basic ECG and Dysrhythmia (Annual review - 09/2014) NIH Stroke Scale Certification     The Management of the Heart Failure Patient HIV/AIDS: Epidemic Update for Washington 2011 Workplace Safety and Patient Care Standards Lethal Arrhythmias: Advanced Rhythm Interpretation Chest Tube Management Thinking Outside the Lines: Communication, Leadership, Productivity and Lifestyles Workshop Ohio Worker's Compensation Health Partnership Workshop Annual 2013 CALNOC Conference Breakthrough to Zero: Eliminating Hospital Acquired Conditions |