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| Name: |   Alisa Heyman |
| Phone: |   513-227-3850 |
| Email: |   alisa.heyman@yahoo.com |
| Location: |   US-SC-Ladson-29456 (GCH) |
| Last Modified: |   8/14/2019 12:10:01 PM |

 Work History

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| Company Name: |   King County Correctional Institution | 01/01/2011 - 04/21/2019 |
| Job Title: |   Triage RN/Med Pass RN |
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| Company Name: |   Tacoma General Hospital | 01/01/2011 - 04/21/2019 |
| Job Title: |   Travel Nurse |
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| Company Name: |   Coram | 04/01/2014 - 11/30/2018 |
| Job Title: |   Clinical Service Liaison |
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| Company Name: |   Virginia Mason Medical Center | 01/01/2011 - 12/31/2014 |
| Job Title: |   Travel/Charge Nurse, PACE Unit |
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| Company Name: |   Trident Medical Center | 01/01/2010 - 01/01/2011 |
| Job Title: |   Staff Nurse, Telemetry Unit |
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| Company Name: |   Bethesda North Hospital | 01/01/2008 - 12/31/2009 |
| Job Title: |   Patient Care Assistant, Ortho/Neuro/Trauma |
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 Education

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| School: |   Good Samaritan College of Nursing and Health Science, Cincinnati, OH | Graduation Date: |  |
| Major: |    |
| Degree: |   Associate Degree |
| School: |   Institute of Medical and Dental Technology, Cincinnati, OH | Graduation Date: |  |
| Major: |    |
| Degree: |   None |
| School: |    | Graduation Date: |  |
| Major: |    |
| Degree: |   None |

 Additional Skills And Qualifications

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| Recent Job Title: |    Triage RN/Med Pass RN | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| Alisa Heyman, RN6168 E Barber Dr. | Boise, ID | 513-227-3850 | alisa.heyman@yahoo.comHealthcare: Registered Nurse, Patient Advocate, Clinical Service LiaisonExperienced, self-directed professional with 20+ years of achievement in healthcare. Strong history in the areasof emergency, CV ICU, neurology, post-operative care, telemetry, oncology, renal, orthopedics, and psychiatricnursing. Demonstrated skill for exercising sound judgement and developing creative solutions in the face ofnuanced challenges and shifting priorities. Excellent communication abilities shown through successfulcollaboration with other nurses, doctors, specialists, and staff. Unyielding commitment to maintaining safetyprotocols established to protect patients and healthcare professionals. Patient Education Medication Administration Conflict Resolution Employee Leadership Care and Discharge Planning Safety Management Relationship Building Electronic Health Records Quality ControlTechnology: Cerner, Pxysis, EMAR, Accudose, EPIC, Cerner, Meditech Charting SystemsPROFESSIONAL EXPERIENCECoram | CVS Infusion Specialty Pharmacy, Seattle, WA, Boise, ID Apr 2014 - Nov 2018University of Washington Medical Center, Seattle Children's HospitalSeattle Cancer Care Alliance, Virginia Mason, St. Luke's, St. Al'sClinical Service Liaison Oversee clinical services for a provider of home infusion care with a 96% patient satisfaction rating. Market and sell specialty infusion services with a strong focus on improving patient care experience. Grow business by recognizing opportunities to expand relationships with referral sources, and partnerwith the medical community to understand their patients' needs for a smooth transition home. Utilize strong customer service skills to interact and form relationships with key partners and patients. Excel in a rapidly changing environment requiring multi-tasking, and creative problem solving abilities. Demonstrate thorough knowledge of insurance benefits systems, and complex Medicare guidelines. Collaborate with case managers and home health agencies to coordinate patient discharge and care. Conduct in services and continuing education programs for referral sources and/or their support staff. Plan and instruct a CADD infusion pump class at Seattle Cancer Care Alliance on a weekly basis.Key Achievements Provided comprehensive training to several new employees regarding Coram Infusion mission andpractices. Consistently exceeded core therapy sales goals most quarters through collaboration and relationshipbuilding. Generated growth in a non-existent referral based community of 2500% when transferred to Boise.Virginia Mason Medical Center, Seattle, WA 2011 - 2014Travel/Charge Nurse, PACE Unit Increased staff performance by providing daily guidance, and annual performance evaluation feedback. Ensured compliance with company and facility procedures and regulations set forth by state and federalagencies. Supervised direct care staff in the execution of appropriate techniques, and adherence to facilityprocedures. Directed up to 6 PACE staff members per shift, delegating tasks and encouraging excellence in delivery ofcare. Improved quality of care by ensuring appropriate use of prophylaxis to prevent venous thromboembolism,and application of maximum sterile barriers when inserting central intravenous catheters to preventinfection.King County Correctional Institution, Seattle, WA 2011Triage RN/Med Pass RN Documented and communicated triage decisions during confinement and upon discharge to healthcareproviders. Administered medications to patients using proper techniques, procedures, and approved routes ofadministration. Maintained accountability of controlled substances and medications according to federal and state laws.Tacoma General Hospital, Tacoma, WA 2011North Kansas City Hospital, Kansas City, MO 2011Travel Nurse, CCU/CV-ICU, PCU Led by positive example to staff in the areas of infection control, risk reduction, and qualityimprovement. Served as a travel nurse for leading acute care, multi-specialty centers with average bed capacity of up to450.Trident Medical Center, North Charleston, SC 2010 - 2011Staff Nurse, Telemetry Unit Assumed a proactive, non-aggressive approach to internal conflict, creating a congenial workingenvironment.Bethesda North Hospital, Cincinnati, OH 2008 - 2009Patient Care Assistant, Ortho/Neuro/Trauma Worked in collaboration with nursing professionals as a partner in the care, treatment, and education ofpatients. Recognized the unique needs and behaviors of diverse patients, and provided care with dignity andrespect.EDUCATION &amp; CREDENTIALSAssociate of Applied Science in NursingGood Samaritan College of Nursing and Health Science, Cincinnati, OHGeneral Diploma, Medical Assistant ProgramInstitute of Medical and Dental Technology, Cincinnati, OHLICENSES, CERTIFICATIONS, AND TRAININGIdaho License #53154 | Washington License #60241572Passed South Carolina Board of Nursing Exam - 01/15/2010Basic Life Support for Healthcare ProvidersPreceptor Training for NursesIV Training and unit Validator for IV insertionBasic ECG and Dysrhythmia (Annual review - 09/2014)NIH Stroke Scale CertificationThe Management of the Heart Failure PatientHIV/AIDS: Epidemic Update for Washington2011 Workplace Safety and Patient Care StandardsLethal Arrhythmias: Advanced Rhythm InterpretationChest Tube ManagementThinking Outside the Lines: Communication, Leadership, Productivity and Lifestyles WorkshopOhio Worker's Compensation Health Partnership WorkshopAnnual 2013 CALNOC Conference Breakthrough to Zero: Eliminating Hospital Acquired Conditions |