# Ivette Orellana

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ill.com

# Objective

Proficient and dependable registered nurse excelling in providing compassionate patient centered care. Dedicated nurse with outstanding clinical and patient communication skills; bilingual in English and Spanish. Displaying compassion, perseverance and attention to detail. Known for the ability to learn quickly, solve problems, and reinforce relationships with a high capacity of diverse patient population and family members.

# Education

Bachelor Science in Nursing, Chamberlain University (Chicago, IL)

January 2018 Associates in Science, *Truman* College (*Chicago, IL*) 2013

August

#### Licensure, certifications & skills

Certified Nursing Assistant Basic Life Support-American Heart Association ACLS Bilingual

English, Spanish

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# HEALTHCARE EXPERIENCE

## PHARMACY TECHNICIAN- CVS (CHICAGO, ILLINOIS)

- · Demonstrated good leadership to other co-workers
- $\cdot\,$  Helped out customers and provided detailed information on numerous prescription requests
- $\cdot\,$  The ability to communicate information and ideas in speaking so others will understand.
- Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.

### **CLINICAL EXPERIENCE & COMPENTENCIES**

Methodist Hospital of Chicago

Methodist Hospital of Chicago

Mental Health

Adult Health 1&2

Loretto Hospital

Complex Adult Health

Norwegian American Hospital Nursing	Maternal-Child
Old Irving Park Community Clinic Health Nursing	Community
Norwood Crossing Healthcare	Collaborative
Norwood Crossing	Capstone

- Answer patient call signals, signal lights, bells, or intercom systems to determine patients' needs.
- Turn or reposition bedridden patients.
- Provide physical support to assist patients to perform daily living activities, such as getting out of bed, bathing, dressing, using the toilet, standing, walking, or exercising.
- Administer medications to patients and monitor patients for reactions or side effects.
- Record patients' medical information and vital signs.
- The ability to combine pieces of information to form general rules or conclusions (includes finding a relationship among seemingly unrelated events).
- Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times.
- Providing personal assistance, medical attention, emotional support, or other personal care to others such as coworkers, customers, or patients.

#### WORK EXPERIENCE

**RN, Intensive Care Unit (ICU),** Norwegian American Hospital (Chicago, IL) April 2018-Present

- Process critical thinking, problem solving, organization and acute care skills to work effectively with critically ill patients.
- Follow physician orders and report changes in condition.
- Observe, assess, and document patient condition, vital signs and any changes.
- Ensure patient safety
- Assist physicians with bedside procedures including central line placements and management, and intubation.
- Educate patients and families and provide compassionate support.
- Develop communication and therapeutic relationships with family members.

**Sales-**Armani Exchange (Chicago, IL) January 2009 June 2006-

- Facilitated changes in workforce to support organizational operations, financial, and quality objectives.
- Adapted well with co-workers and made working environment first priority.
- Offered customers the best quality service as to meet their needs
- Provided the best customer service overall to any and every customer regardless of their purpose of visit to the store
- Observing, receiving, and otherwise obtaining information from all relevant sources
- Developing constructive and cooperative working relationships with others, and maintaining them over time.

July

2009-

#### **Sales-** Lacoste (Skokie, IL)

February 2010

- Showed exceptional social skills
- Greeted and offered assistance to every customer
- Handled opening and closing processes
- Communicating with people outside the organization, representing the organization to customers, the public and other external sources. This information can be exchanged in person, in writing, or by telephone or e-mail.
- Developing constructive and cooperative working relationships with others, and maintaining them over time.
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