Joel Mueller

**Experienced critical care RN with over 10 years leading teams addressing urgent patient needs. Lead improvement projects with measurable results in patient care/satisfaction, data/records keeping and employer recognition. Supervised staff to maintain a safe working environment and ensured thorough, accurate medical attention is provided to patients at all times.**

Saint Paul, MN  
*952-212-8523*  
[*jgdmueller@gmail.com*](mailto:jgdmueller@gmail.com)<https://resumes.indeed.com/resume/293d41895357da49>

• Diverse Project Management Experience   
• Sensitive to cultural considerations   
• Concrete direct care registered nurse experience   
• Thorough customer service experience   
• Compile data, analyze data trends, and interpret results   
• Coordinate care closely with physicians, customers, coworkers, and the interdisciplinary team   
• Experience diffusing conflict thru communication, guidance, and careful consideration

Work Experience

**Emergency Department Registered Nurse**

United Hospital

November 2018 to Present

Manage the care of multiple patients in clinically complex, emergent situations while prioritizing safety, timeliness, communication, and patient-centered care.

**Cardiology Catheter Laboratory Registered Nurse**

HealthEast St. Joseph's Hospital

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Saint Paul, MN

June 2018 to October 2018

• Collaborate with interdisciplinary team to service to cardiac catheter laboratory patients.   
• Assess and closely monitor for changes from baseline in the catheter laboratory patient.   
• React effectively and efficiently to patient changes in condition   
• Provide moderate sedation effectively under the direction of the proceduralist.   
• Diffuse conflict between coworkers, staff, patients, and physicians.

**Emergency Department Registered Nurse**

HealthEast St. John's Hospital

May 2013 to June 2018

• Direct the care of patients with a variety of emergent clinical complications.   
• React to change and diffuse conflict within the department and inter departmentally as charge nurse   
• Manage the care of multiple patients in clinically complex situations while prioritizing safety, timeliness, and patient-centered care.   
• Recover patients after moderate sedation procedures within the emergency department.   
• Via the SWAT role, assisted the patients, coworkers, and the organization to carry the mission, vision, and values of the organization.   
• Share with, and guide, less experienced registered nurses to the problem-focused nursing care environment of the Emergency Department.

**Critical Care Float Pool Registered Nurse**

HealthEast St. John's Hospital

February 2011 to May 2013

• Influential in the revision of the Admission Care Team RN role.   
• Served on the St. John's Nurse Practice committee.   
• Managed the care of hospital patients with diverse clinical complications and in various settings.   
• Educated patients on the hospital admission, course, and complete discharge teachings.   
• Recovered patients after surgery in the post-anesthesia care unit.   
• Via the SWAT role, assisted the patients, coworkers, and the organization to carry the mission, vision, and values of the organization.   
• Educated less experienced nurses the basics of medical surgical nursing as well as critical care fundamentals within the policies of our organization.

**Clinical Project Manager, Registered Nurse**

Southview Acres Health Care Center

September 2009 to July 2011

• Lead the implementation of Electronic Health Record   
• Revised policies and procedures   
• Created, reviewed, and revised workflows   
• Provided education to a multigenerational, culturally diverse staff   
• Audited data, reviewed trends, and addressed system issues with interdisciplinary team members   
• System-wide clinical quality improvement chair

**Transitional Care Registered Nurse**

Southview Acres Health Care Center

June 2009 to July 2011

• Managed care of up to 12 rehabilitation of patients on a 24-bed Transitional Care Unit   
• Admitted and discharged patients on a daily basis   
• Educated patients and family members   
• Assessed patient baselines and necessary discharge services   
• Collaborated with a diverse interdisciplinary team including MDs, NPs, LSW, and PT/OT/SLPs   
• Cared for sub acute-stay patients recovering from a variety of medical/surgical ailments

**Health Unit Coordinator/Admissions Coordinator**

Southview Acres Health Care Center

December 2005 to June 2009

• Prioritized and transcribe physician's orders   
• Collaborated with multidisciplinary staff to meet patient needs   
• Guided placement of long term and sub-acute patients in a 257-bed facility

**Interim Medical Records Director**

Southview Acres Health Care Center

October 2008 to December 2008

• Managed & staffed a 257 bed facility with Health Unit Coordinator support   
• Retrieved & distributed sensitive patient-specific material in a timely manner   
• Created system-level policies & procedures for department

**Trained Medication Aide/Nursing Assistant, Registered**

Southview Acres Health Care Center

February 2005 to December 2005

• Administered medications, including via gastrostomy tube   
• Tested blood glucose, Performed other non-sterile treatments

**Project Manager**

Sbarro Inc

January 2001 to February 2005

• Trained staff on policy changes   
• Supervised education of 8 managers & their restaurants in Minnesota   
• Opened, staffed, and trained new restaurants' employees

Education

**Bachelor of Science in Nursing in Nursing**

University of Minnesota

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Minneapolis, MN

Nursing Licenses

**RN**

Expires: March 2019

Skills

* RN
* Med Surg
* Attention to detail (10+ years)
* Project Management (5 years)
* Management (5 years)
* Empathy (10+ years)
* Hospital

Certifications and Licenses

**Driver's License**