James Kerridge

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Director, Nursing Services and Doctoral Candidate

Chicago, Illinois, United StatesHospital & Health Care

Previous positions

Director, Clinical Operations at Presence Health

Nurse Residency and Magnet Program Coordinator at Presence Health Saint Joseph Hospital Chicago

Education

Resurrection University, Doctor of Nursing Practice,

Summary

Doctoral candidate and board-certified registered nurse with a background in healthcare leadership, professional development, education, quality improvement, infection prevention, and patient safety with demonstrated success in clinical outcomes and financial performance.

Experience

Director, Nursing Services

AMITA Health

May 2017 – Present(2 years 7 months)

Chicago, Illinois

Leadership accountability for:

Emergency Services, Cardiology and Interventional Radiology, Critical Care (Intensive Care, Telemetry, Respiratory Departments), Medical/Surgical Nursing, Nursing Resource Management, Professional Development and Education.

Director, Clinical Operations

Presence Health

November 2016 – May 2017(6 months)Presence Saint Joseph Hospital Chicago

Leadership accountability for nursing professional development and nursing resource departments. Oversight of nursing quality initiatives and data collection, review, and reporting with a focus on sustained improvement in clinical and associate outcomes.

Nurse Residency and Magnet Program Coordinator

Presence Health Saint Joseph Hospital Chicago

October 2014 – November 2016(2 years 1 month)Greater Chicago Area

Accountability for all aspects of the ANCC Magnet application, designation, redesignation

process including education, staff development, application development and submission of required annual reports, oversight of NDNQI data collection and submission, intra-/inter-departmental collaboration, Magnet budget development and oversight, project coordination, internal/external consultation, presentation, and mentorship.

Accountability for development and management of nurse residency program.

Oversight of nursing quality data collection, analysis, and dissemination.

Principle investigator on nursing research studies including:

Study examining impact of wireless patient monitoring system and EMR integration on operational efficiencies and nursing workflow.

Study examining RN hand-off communication and coordination of care.

Serve as preceptor for graduate and doctoral nursing students.

Team Leader, Nursing

Presence Health Saint Joseph Hospital Chicago

October 2013 – October 2014(1 year)Greater Chicago Area

Assisted Manager of Surgical Services with all aspects of clinical operations for the Center for Digestive Health:

Achieved and sustained improvement in labor productivity below budget targets.

Served on Magnet Steering Committee.

Spearheaded development of nurse residency program.

Collaborating with Presence Health Foundation on implementation of associate philanthropy campaign.

Clinical Nurse Manager

Kindred Healthcare - Chicago North

August 2012 – October 2013(1 year 2 months)Greater Chicago Area

Leadership accountability for critical care, surgical services, hemodialysis, vascular access and resource nurse departments:

Reorganized surgical services department in conjunction with independent consultant:

Improved staff onboarding and competency through introduction of formal AORN training program.

Achieved and sustained 30% increase in benchmark clinical indicators.

Oversaw the implementation of surgical sterilization services:

Achieved full compliance with regulatory requirements at TJC site visit.

Restructured resource nurse role with a focus on clinical guidance and outcomes monitoring with demonstrated improvements in key clinical indicators:

Reduction in restraint utilization of 27%.

Reduction in urinary catheter utilization of 50%.

Led implementation of HCAHPS patient satisfaction survey program

Established Nursing Education Committee.

Infection Preventionist/Nurse Epidemiologist

Advocate Illinois Masonic Medical Center

2008 – 2012Greater Chicago Area

Developed hospital infection prevention, surveillance and epidemiology program. Conducted quality improvement initiatives and projects:

Designed and implemented a construction safety program that reduced infection prevention violations by 23%.

Collaborated with team that reduced neonatal central line infection rate by over 50%.

Served on team that reduced non-ICU central line infections by 85%.

Collaborated and consulted with hospital departments, outpatient clinics, long-term care facilities, and public health officials on infection prevention and epidemiology issues:

Participated in CDC MRSA prevalence study including data collection and analysis.

Educated healthcare workers, patients, and visitors about infection prevention policies and procedures.

Served on Regulatory Affairs Committee, Performance Improvement Committee, Patient Safety Committee, and Value Analysis Committee.

Registered Nurse/Charge Nurse - Cardiac/Surgical Surveillance Unit

Advocate Illinois Masonic Medical Center

2002 – 2008

Practiced as Registered Nurse/Charge Nurse for 43 bed critical care unit.

Served as clinical faculty for RN residency program.

Served as Chair of Shared Governance Committee.

Education

Resurrection University

Doctor of Nursing Practice

2018 – 2020

Resurrection University

Scholarly Project: "Instilling Resiliency to Reduce Burnout and Compassion Fatigue among Registered Nurses"

University of Illinois at Chicago

Master of Science (MS), Nursing Administration

2011 – 2014

University of Illinois at Chicago

Northwestern University

Master of Arts (MA), Public Policy and Administration

2006 – 2007

Northwestern University

Thesis: "The Needs of the Many: An Examination of the Institutional and Interest Group Barriers to National Health Insurance Reform".

City Colleges of Chicago-Harry S Truman College

Associate of Science (AS), Nursing

2001 – 2003

City Colleges of Chicago-Harry S Truman College

Michigan State University

Bachelor of Science (BS), Interdisciplinary Studies in Social Science/Health Studies

1996 – 2000

Michigan State University

Publications

Changing the Culture of Hand Hygiene Compliance Using a Bundle that Includes a Violation Letter

American Journal of Infection Control

September 2010

Authors (5): James Kerridge, James Kerridge, James Kerridge, James Kerridge, James Kerridge

Skills & Expertise

Cpr Certified

Informatics

Quality Improvement

Managed Care

Pediatrics

Public Health

Meditech

Utilization Management

Leadership

Inpatient Care

Healthcare Management

Nursing

Cerner

BLS

Patient Safety

Nursing Education

Registered Nurses

Hospitals

HIPAA

ICU

Acute Care

Clinical Research

Telemetry

Nursing Management

Epidemiology

EHR

Physicians

JCAHO

Inpatient

Performance Improvement

Patient Education

Healthcare Information Technology

Healthcare Consulting

Medical/Surgical

Surgery

EMR

Electronic Medical Record (EMR)

Orthopedic

ACLS

Home Care

Healthcare

Ambulatory Care

Medicine

Critical Care

Case Management

Health Education

Infection Control

Patient Advocacy

Physician Relations

Clinical Trials

Certifications

Board Certified Nurse Executive

American Nurses Association, License

December 2014 – December 2024

Fundamentals of Magnet Certificate Holder

American Nurses Association, License

August 2015