

Michelle Eggers

RN, MSN

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(952) 200-7822

Registered nurse with twenty years experience as a proven team leader.

Authorized to work in the US for any employer

Work Experience

REGISTERED NURSE

CLINIC CARE COORDINATOR

October 2003 to Present

REGISTERED NURSE

CARE COORDINATOR

GLENCOE REGIONAL HEALTH SERVICES

- Provide medical care to patients in various medical settings including Emergency Room, Medical/Surgical and Obstetrics
- Initiate patient care plans
- Administer medications and wound treatments for patients of all ages
- Triage patients during medical emergencies
- Supervise, manage and train team members as charge nurse
- Admit and discharge patients
- Coordinate and schedule surgery
- Supervise clinical specialty practice including pulmonology and orthopedics
- Educate patients on chronic illness prevention, treatment and medication compliance
- Organize referrals for coordinated efforts with community resources
- Collaborate with patients and physicians to achieve health goals
- Manage concerns among customers and staff members and find resolution
- Supervise staff performing outpatient services including telehealth and community outreach
- Conduct chart audits
- Generate analytic data
- Interpret analytics through research of claims, coding and medical records for reimbursement and compliance
- Complete prior authorizations, formulary exceptions and clinical appeals for medical procedures and medications
- Participate as active, engaged team member of project management
- Create and supervise project management and development of triage services
- Establish and participate in certification of health care home

HOSPICE CASE MANAGER

RIDGEVIEW MEDICAL CENTER

May 2014 to February 2015

REGISTERED NURSE

RIDGEVIEW MEDICAL CENTER

- Managed patient admission and discharge for hospice program
- Coordinated care for terminally ill patients and their family through interdisciplinary team
- Performed patient assessments
- Initiated physician orders from standing order sets
- Worked within nursing scope of practice to deliver care appropriate for reimbursement through public and private sectors
- Ensured symptom and pain management for patients
- Served as a patient advocate for improved quality of life
- Worked autonomously as an independent team member
- Trained and mentored new staff members
- Delivered high standard quality patient care through clear, concise communication to patients, their family and healthcare providers

Education

MASTER OF SCIENCE IN NURSING in ADMINISTRATIVE MANAGEMENT

ASPEN UNIVERSITY

July 2019

ASSOCIATE'S OF SCIENCE DEGREE IN NURSING in NURSING

NORMANDEALE COMMUNITY COLLEGE

May 1999

Nursing Licenses

RN

Expires: November 2020

State: MN

Skills

- Highly organized
- Multi-tasker
- RN
- Medical Surgical
- Hospital
- Critical Care
- Staff Nurse
- Operating Room
- Med Surg
- Home Health
- Emergency Room
- Epic

Additional Information

SKILLS

- Strong leader
- Excellent communication
- Highly organized
- Attentive to detail
- Emotional intelligence

- Extensive medical experience
- Productive multi-tasker
- Strong clinical skills
- Highly intuitive
- Committed employee