

OLEKSANDRA HUTSAL, RN

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Burnsville, MN 55337

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REGISTERED NURSE

Dedicated, compassionate and service driven Registered Nurse who is committed to contributing to improvement and excellence in the provision of healthcare in structured settings. Offering 15 years of diversified experience in teaching and training, clinical administration, patient relations and care, including four years of experience as Case Manager and Registered Nurse within healthcare services sector. Self-starting team player with excellent knowledge of aging process and medical health and wellness concepts. Flexible professional with outstanding problem solving and communication skills who continually looks for opportunities to improve processes and workflow.

Multilingual, fluent in English, Russian, and Ukrainian. **Technically proficient in computer systems and programs including Microsoft Office, Epic Productions, and Matrix Medical Record software.**

Demonstrates proficiency providing professional nursing care following established nursing standards and recognized professional practices. Adept in promoting safe and therapeutic environment of care while advocating for the best interests of individual patients. **Commended for strong prioritization and critical thinking skills coupled with proven ability to multitask. Dedicated and committed to providing compassionate and patient and family -centered care, through performing of variety of high level functions within a care team to support the needs of the healthcare team and patients/families. Consistently recognized for excellent customer service skills that positively impact the experience of care for patients, external customers and internal service partners**

- Nursing & Assisting
- Patient Assessment
- Medication Administration
- Case management
- Clinical Management
- Medical Records
- Patient Charting
- Emergency Response
- Physician Relations
- Healthcare Education
- Training & Instruction
- Multicultural Environments

HEALTHCARE EXPERIENCE

CARE ACCESS TRIAGE, NORTH MEMORIAL MEDICAL CENTER - ROBBINSDALE, MN
2015-PRESENT

Triage RN

Work as a Triage Registered Nurse conducting phone interview with patient/caller to perform comprehensive assessment of symptoms and determine the extent of required medical assistance

- Collect, prioritize, and synthesize comprehensive data pertinent to the patient's health or situation
- Assist patient in determining the urgency of care necessary per situation. Recognize need for emergent care. Handle crisis-level calls.
- Prioritize calls based on urgency of the patients' needs
- Manage a wide spectrum of medical conditions including (but not limited to): obstetric, cardiac, pediatric, and mental health.
- While following established standards and protocols, deliver care that is sensitive to the unique needs of the ages served by the clinics
- Provide reassurance and appropriate attention to patient concerns, whether medical, informational, or administrative. Function as patient advocate
- Educate patient about various medical conditions and medications to reassure compliance when dealing with undesirable side effects and complications that may occur

- Enhance access to care: manage appointments, review test results, make follow-up calls to high risk patients, assess changes and check status of symptoms
- Carry out assigned nursing tasks and medical orders as delegated by providers to support patient care
- Process prescription refill requests promptly and accurately
- Utilize clinical guidelines to determine the appropriate dosage of oral anticoagulants, instruct patient on dietary intake, and explain risks and benefits associated with therapy.
- Maintain complete, timely and accurate clinical documentation for each patient and continually look for opportunities to improve processes and workflow.
- Actively participate in creating and implementing improvement to achieve patient satisfaction and provide high quality care in the ambulatory care setting

ROITENBERG ASSISTED LIVING-St. Louis Park, MN

2014-2015

Primary RN

Hired to conduct comprehensive assessment determining psycho-social, mental, and medical needs of clients on admission, every 60 days, annually, and during acute changes in condition to deliver appropriate level of services, and identify necessary revisions. Facilitated care plan meetings, gathering input from other team members.

- Developed extensive individual plan of care in collaboration with client, families and all medical disciplines to ensure maximum level of client functioning; oversaw care implementation by auxiliary staff, recognized deviations from plan, promoted and assured best care practices
- Provided direct medical care, oversaw storage and administration of medications.
- Interviewed prospective clients and families. Educated clients on available options for quality care and quality living, sought interdisciplinary expertise to coordinate optimal care.
- Initiated and helped develop PROUD, a program designated to recognize staff efforts in providing high quality care.
- Oriented and trained new employees on job responsibilities, plans of care, supervisory duties.

GOLDEN LIVING CENTER -Bloomington, MN

2013-2014

Registered Nurse

Recruited to manage a caseload for up to 20 patients with various medical conditions. Responsibilities included conducting skilled assessments, and collaborating with physicians and interdisciplinary teams to ensure effective patient-centered care and to prevent hospitalization.

- Provided admirable nursing care in accordance with resident care policies and procedures, including administration of high alert medications and controlled substances, management of complex wounds, catheterization.
- Accurately documented all elements of nursing assessments, treatments, medication responses, and actions to maintain continuity among the nursing team.
- Frequently recognized for reducing hospitalization rates.

CAREMATE HOME HEALTH CARE, INC. - St. Paul, MN

2012-2014

Case Manager, RN

Delivered comprehensive case management and care focused on quick recovery from acute illnesses, health promotion, patient education and maintenance from a holistic perspective.

- Conducted complete physical assessments and history of current and past illnesses. Admit to appropriate level of care. Regularly re-evaluated patient nursing needs. Identified discharge planning requirements.
- Educated patients and caregivers on therapeutic, preventive, and rehabilitative activities. Recognize and utilize opportunities for health counseling with patients and families/caregivers.
- Performed advanced wound care, completed BG and INR checks, conducted neuro assessments; administered medication and treatment, monitored their effectiveness and suggested necessary revisions.
- Supervised ancillary personnel and delegated responsibilities when appropriate.
- Managed patient charts, updated data, and ensured accuracy of all clinical documentation.

EDUCATION

SCIENCE IN NURSING
MN, 2012

ASSOCIATE OF
Normandale Community College, *Minneapolis,*
Phi Kappa Phi Honors Society

LITERATURE
Ukraine, 1990

GRADUATE DEGREE LINGUISTICS AND
Ternopil National Statue University, *Ternopil,*