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| Name: | Cynthia Velazquez |
| Phone: | 773-603-1433 |
| Email: | cynthia.velazquez@oakstreethealth.com |
| Location: | US-IL-Chicago-60623 () |
| Last Modified: | 6/7/2019 11:02:03 AM |

 Work History

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| Company Name: | Oak Street Health | 11/01/2015 - Present |
| Job Title: | Primary Care Registered Nurse | |
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| Company Name: | Everest College | 01/01/2014 - 05/31/2015 |
| Job Title: | Medical Assistant Instructor | |
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| Company Name: | Gottlieb Community Health Services | 06/01/2007 - 05/31/2010 |
| Job Title: | Certified Medical Assistant/ Phlebotomist | |
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 Education

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| School: | Wilbur Wright College | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |
| School: | Norwegian American Hospital | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |
| School: | Kindred Chicago Central Hospital | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |

 Additional Skills And Qualifications

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| Recent Job Title: | null | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Cynthia Ann Velazquez, RN 5649 West Montrose Avenue Chicago, Illinois 60634 (773) 603-1433 cynthia.velazquez@oakstreethealth.com  OBJECTIVE  To rebuild healthcare as it should be by bringing my MSO primary care geriatric nursing experience to the greater community at large in a transitional care nursing role.  PRIMARY CARE NURSING SKILLS   Closely collaborate with PCPs to deliver excellent care and avoid admissions  Triaging emergent and urgent care matters (phone and in-person)  Support patients and care team by handling all RN level routine patient care (calls, etc.)  Wound care  Nursing visits (99211)  Home visits  Complex injections (pain, antibiotic, etc.)  IV therapy (start and monitor)  PROFESSIONAL &amp; CLINICAL EXPERIENCE   Medication administration, reconciliation  Patient education (COPD, DM, etc.)  Perform RN, CMA/RMA and Phlebotomy training and clinical competencies  Clinical process development and rollout  Oversee CMA/RMA and Phlebotomist cohort  Lead daily care team huddles  Bedside monitoring  Catheter care  NG tube feeding  Bilingual English/Spanish  Oak Street Health, Chicago Area, IL November 2015 - Present Primary Care Registered Nurse  Deliver an exceptional patient experience through service, responsiveness and care  Telephone support and triage for patients, scheduling problem visits or nurse visits when appropriate, offering symptom management, supporting refill requests and answering visit follow-up questions  Provide patient education, particularly around chronic conditions both in person and over the phone  Monitoring and coordinating delivery of care plan  Form relationships with patients and caregivers to support prevention focused care and ED/hospital diversion where appropriate  Provide direction to MAs to support delivery of procedures, telephonic support, patient instructions and more  Acquire medication and testing authorizations as needed  Periodically perform home visits for patients unable to come into clinic  Delegate clinical tasks and duties as appropriate to CMA/RMA and Phlebotomists  Everest College, Skokie, IL January 2014 to May 2015 Medical Assistant Instructor  Taught assigned courses as outlined in program curriculum  Applied various teaching methods - lectures, demonstrations, handouts and videos  Accurately documented grades, attendance and completion of lab proficiencies  Gottlieb Community Health Services , Norridge, IL June 2007 to May 2010 Certified Medical Assistant/ Phlebotomist  Conducted electrocardiograms, nebulizer treatments and other procedures as required  Performed blood draws on all pediatric and geriatric patients and any other difficult draws for the office  Administered injections and treatments, and performed routine laboratory tests  Completed all audits, referrals, in-patient billing, prescription renewals, and office inventory     EDUCATION  Wilbur Wright College , Chicago, IL May 2015 Associate Degree in Nursing - GPA 3.76  Clinical Rotations Norwegian American Hospital, Chicago, IL Medical Surgical Unit, Psychiatric Unit (8 weeks)  Assisted with administering medication, IV therapy, wound care, vitals, patient plan care, tracheostomy care  Kindred Chicago Central Hospital, Chicago, IL Critical Care (8 weeks)  Provided care to patients on ventilators  Assisted with administering medication, IV therapy, wound care, vitals, patient plan care, tracheostomy care  LICENSES &amp; CERTIFICATIONS   Registered Nurse (RN), State of Illinois, Active  Licensed Practical Nursing (LPN), State of Illinois, Active  Basic Life Support (BLS) by American Heart Association, Current |