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| --- | --- |
| Name: |   Tiffani Milam |
| Phone: |    |
| Email: |   tiff.milam@yahoo.com |
| Location: |   US-MN-Saint Paul-55101 () |
| Last Modified: |   11/14/2019 9:50:40 PM |

 Work History

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| Company Name: |    | 07/01/2016 - Present |
| Job Title: |   Medical Chart Review RN, Care Plans for Life |
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| Company Name: |   Maricopa Medical Center | 01/01/2017 - 10/31/2019 |
| Job Title: |   Nurse Manager |
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| Company Name: |   Maricopa Medical Center | 12/01/2009 - 12/31/2016 |
| Job Title: |   Clinical Resource Leader, Registered Nurse |
|  |
| Company Name: |   Maricopa Medical Center | 01/01/2009 - 12/01/2009 |
| Job Title: |   Staff Registered Nurse in the Burn Intensive Care Unit |
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| Company Name: |   Vanderbilt Univ. Medical Center | 06/01/2008 - 01/01/2009 |
| Job Title: |   Staff Registered Nurse in Trauma Intensive Care Unit |
|  |
| Company Name: |   Various Hospitals | 05/01/2004 - 12/31/2008 |
| Job Title: |   Staff Registered Nurse |
|  |
| Company Name: |   Maricopa Medical Center | 05/01/2007 - 05/31/2008 |
| Job Title: |   Staff Registered Nurse in the Burn Intensive Care Unit |
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 Education

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| School: |   Western Governor's University Utah | Graduation Date: |  |
| Major: |   Master of Science in Nursing Education |
| Degree: |   Master's Degree |
| School: |   Auburn University Auburn, AL; UAB Medical Center | Graduation Date: |  |
| Major: |   Bachelor of Science in Nursing |
| Degree: |   Bachelor's Degree |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: |    null | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| 15203 S 14TH PL., PHOENIX, AZ 85048PHONE 480-225-4264 \* E-MAIL TIFF.MILAM@YAHOO.COMTIFFANI STRATAS MILAMSUMMARY OF QUALIFICATIONS\* Nurse Manager who is a highly skilled, dedicated, and motivated registered nurse for over 15years. Transitioned into a leadership role in 2009 in which I served in an assistant managing typerole and charge nurse managing staff, schedules, editing timecards, disciplinary action processes,assisting in hiring, customer service recovery, six month and yearly evaluations for staff and alsotaking patient assignments when needed as well. In January 2017, I moved into the Nurse Manager'sposition, which includes all the above plus responsibilities in budgeting, finance, maintainingstaffing to acuity and budget, LEAN projects, Yellow Belt certification, primary person for hiringand maintaining staff, rebuilding process of training and improving the orientation process of newhires and staff advancing their skillsets, monthly operating reports, improving processes andquality management, incident report investigation, education and mentoring of staff, sole personresponsible for scheduling and timecards, etc.\* 3+ years reviewing and summarizing medical charts for life care plans\* Trained in various ICUs, PICU, Burn, Peds, CRRT, ED, MS, telemetry, PACU. 10+ years in leadershipand close to 3 years in management.EDUCATIONMay 2016-April 2018 Western Governor's University Utah Master of Science in NursingEducation \* 2-year program-graduated April 20181999-2004 Auburn University Auburn, ALBachelor of Science in Nursing\* 4-year program with 260 hours of clinical externship done in a Medical Intensive Care Unit at UABMedical Center in Birmingham, AlabamaPROFESSIONAL EXPERIENCEJanuary 2017-October 2019 Maricopa Medical Center, Phoenix, AZNurse Manager over 5 departments and ~140employees: Arizona Burn Center ICU, Burn ED, Burn Adult MS,Burn Pediatrics, and Burn Clinic. 56 beds total\* Nurse Manager with responsibilities in budgeting, scheduling, disciplinary processes, evaluationsof staff, interviewing and hiring staff, DNV preparedness, functioning on various committees forquality improvement, making necessary changes in patient/nursing care based on evidence basedpractice, conducting staff meetings, payroll and timekeeping, investigating and reporting incidentsand education of all staff in collaboration with other care providers of the team, orientationprocess for all staff coordinated with Burn Educator, burn peer review and continuous qualityimprovement, collaborating with multiple disciplines across the hospital for excellence. Departmentshave had ~40% turnover paired with a staffing shortage in the hospital utilizing/hiring/educatingcontract staff in time of need. Rebuilt orientation process and yellow belt certified. Facilitatecontinuous improvement projects on various levels in the burn center and the organization.Responsible for approximately 120 FTEs, 5 departments and 140 staff.July 2016-Current Phoenix, AZMedical Chart Review RN, Care Plans for Life\* Registered nurse working for Dr. Ruth Rimmer in chart reviews and summaries for life care plansfor various burned victims across the country.December 2009- December 2016 Maricopa Medical Center Phoenix, AZClinical Resource Leader, Registered Nurse at the Arizona Burn Center\* Charge Nurse/Assistant Nurse Manager type role of the Burn Intensive Care Unit at Arizona BurnCenter, which entails care of all ages of patients and family members with burns from contact,electrical, chemical, flame, and/or scald burns as well as other types of large wounds (e.g. stevenjohnson's syndrome and necrotizing fasciitis). Other roles are management of staff, conflict in workenvironment, payroll, scheduling of staff, service recovery, making quick changes in staffing basedon emergent admissions, patient care of all types of patients seen in the Arizona Burn Centerincluding dialysis, PICU, ICU, ED, clinic overflow, bedside ORs, medical-surgical and telemetrypatientsJanuary 2009- Dec 2009 Maricopa Medical Center Phoenix, AZStaff Registered Nurse in the Burn Intensive Care Unit\* Care of the burn intensive care patient and burn emergency patient of all ages including assistingin emergent needs such as parkland resuscitation, escharotomies/fasciotomies, tissue pressures,intubation, large bore IVs, continuous renal replacement therapy (dialysis), etcetera.June 2008- Jan 2009 Vanderbilt Univ. Medical Center Nashville, TNStaff Registered Nurse in Trauma Intensive Care Unit\* Care of the trauma intensive care patient including using Level One Infuser for massivetransfusions, gun shot wounds, head/spinal injuries, fractures, the mechanically vented patients,multiple IV vasopressors, intracranial pressure monitoring, tissue injuries, organ donating patientsMay 2007-May 2008 Maricopa Medical Center Phoenix, AZStaff Registered Nurse in the Burn Intensive Care Unit\* See Above DescriptionMay 2004-2008 Various HospitalsStaff Registered Nurse in following areas:\* Experience also MICU, SICU, PACU, travel RN- ICUsCERTIFICATIONSYellow Belt Certified (2017)Critical Care Registered Nurse Certificate (Renewed 2017)Advanced Care Life Support/Basic Life Support (Renewed 2019)Pediatric Advanced Life Support (Renewed 2019)Advanced Burn Life Support (Renewed 2016)AWARDS RECEIVED2012 Runner-Up Nightingale Nurse of the Year at Maricopa Medical Center in Phoenix, AZREFERENCESI have several referencesplease let me know if you would like to review them. |