Registered Nurse

 Personal Information

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| Name: | Terri Penman |
| Phone: |  |
| Email: | mamamilz@msn.com |
| Location: | US-MN-Cambridge-55008 () |
| Last Modified: | 12/18/2019 9:16:28 PM |

 Work History

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| Company Name: | CentraCare Health | 01/14/2013 - Present |
| Job Title: | Emergency Room RN | |
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| Company Name: | Park Nicollet | 08/14/2011 - 12/14/2013 |
| Job Title: | Supervisor (Manager) Urgent Care Brookdale | |
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| Company Name: | Mercy Hospital | 04/14/2007 - 08/14/2011 |
| Job Title: | Patient Flow Supervisor/Administrative Supervisor | |
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| Company Name: | Mercy Hospital | 04/14/1994 - 04/14/2008 |
| Job Title: | Registered Nurse Emergency Services | |
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| Company Name: | North Memorial Hospital | 01/14/2006 - 12/14/2007 |
| Job Title: | IV Team Registered Nurse | |
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| Company Name: | Mercy Hospital | 05/14/2005 - 04/14/2007 |
| Job Title: | IV Team Registered Nurse | |
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 Education

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| School: | Bemidji State University Bemidji, MN. | Graduation Date: |  |
| Major: |  | | |
| Degree: | Bachelor's Degree | | |
| School: | Anoka Ramsey Community College Coon Rapids, MN. | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |
| School: |  | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |

 Additional Skills And Qualifications

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| Recent Job Title: | Emergency Room RN | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Terri Penman   Dear Ecumen Human Resources, I have an excellent track record of patient-family centered quality care. I am very interested in talking with you regarding your position for Registered Nurse Case Manager. I have over 30 years of nursing experience, with adults and pediatric populations. Most of my experience has been in Emergency Medicine where I have cared for patients with multiple diagnoses with terminal illness. I have 2 years of Home Care Case Management. While attending Bemidji State University I took an elective class in Palliative Care. Working with hospice patients has always been a passion of mine. I have experience with supervising other staff members including performance evaluations, coaching, hiring and dismissing of staff. Teaching skills to others is also a passion I have. I love to see others grow in knowledge to provide excellent patient care. I have enclosed my resume and would appreciate a formal meeting at your earliest convenience. I look forward to discussing how I can meet your needs.  Regards, Terri Penman 612-840-7174    March 19, 2016     Terri Penman 34747 Lily St. NW Cambridge, MN. 55008 Phone: 763-691-8232 Summary I am a highly experienced, dedicated, passionate nurse, with over 30 years of health care experience. I have a track record for quick and efficient problem solving, critical thinking and multi-tasking, along with providing leadership and coordination for the best possible patient outcomes. Qualifications \* Experienced in process of hiring new employees, performance reviews of current staff, and following the discipline process as implemented by HR. \* Salary Structure/Compensation. \* Budget allocation and monitoring. \* Development of new department with new roles. \* Successful with staff development. \* Experienced in employee scheduling. \* Matrix and staffing management, \* Big picture focus on company's missions and vision statement. \* Solid experience managing cross-functional teams. \* Team orientated. \* Patient and family centered care. \* Excellent organizational skills. \* Ability to prioritize with ease. \* Instrumental with developing and implementation of the HICCS Emergency Process. \* Instrumental with the development of the Orange Alert process for the hospital, and the Emergency Preparedness involving the surrounding hospitals and communities. \* Experience as Emergency Room nurse for 15 years. \* Experience in ER, Peds, Med/Surg, ICU, Critical Care Float Pool and IV team, Home Care Case Manager.   Professional Experience:  January 2013 to Present CentraCare Health St. Cloud, MN. Emergency Room RN \* Provide nursing care of neonates to geriatrics for emergent health care needs.     August 2011 to December 2013 Park Nicollet St. Louis Park, MN.  Supervisor (Manager) Urgent Care Brookdale \* Hire, mentor and educate new and current employees. \* Evaluate employees and clinicians performance \* Review and implement new processes to improve patient flow and patient experience. \* Maintain department financial stability. \* Monitor and implement changes to employee's schedule. \* Assist and help to implement changes in EPIC computer system. \* Responsible for ordering supplies and medications. \* Staff nurse working on the floor part time.   April 2007 to August 2011 Mercy Hospital Coon Rapids, MN.  Patient Flow Supervisor/Administrative Supervisor.  \* Provide support with the coordination of patient flow for admissions, transfers, and discharges on a house wide basis. \* Clinical decision making and planning for staffing needs on a hospital wide basis. \* Liaison between all clinical departments, hospital administrations, and ancillary support services. \* Supervision of staff. \* Provide leadership, direction, organization and administration of the daily operations of the hospital. \* Reviewing and revising work for quality improvement purposes. \* Provide advance knowledge to manage patient care operations in the absence of the Vice President and Department Managers. \* Enforcement of high standards for the quality of patient care delivered on the care units. \* Development of our Patient Flow Department. \* Development of new role; Patient Flow Coordinators. \* Development of new process; direct call line for patient placement for the customers we serve. \* Developed and rolled out new policies. \* Hired and training of new departmental staff. \* Instrumental with developing a system wide process for all Allina's Patient Placement Departments. \* Department's 'Super user' for Epic-Excellian computer process. \* Trained, coached and mentored staff to ensure smooth adoption of new programs or processes. \* Worked directly with departments, clients, Physicians to achieve positive results, patient satisfaction and patient safety.  April 1994 Mercy Hospital April 2008 Coon Rapids, MN.  Registered Nurse Emergency Services.  Provided nursing care of neonates to geriatrics for emergent health care needs. \* Provided support to the department as; Core Charge Nurse, Stabilization Nurse, Preceptor, Co-Chair of unit council, and the Pediatric Case Coordinator. \* Trained, coached and mentored staff to ensure smooth adoption of new programs and processes. \* Served as a mentor to new team members. \* Successful implementation of many department policies and procedures. \* Participation in research studies and the documentation for cardiac patients. \* Attended many seminars on trauma patients and pediatric populations. \* Successfully trained other staff members for pediatric emergencies following the ENA guidelines, and resuscitation of the newborn and pediatric populations following PALS and APLS guidelines. \* Implementation of the emergency cart just for infants through early childhood. \* Assisted with the development and implementation of the skills day for the emergency department staff. \* Assisted with the implementation of HAZMAT requirements and procedures. \* Instrumental in beginning development towards Level II trauma center. \* Instrumental for implementing the use of the safe band and served as a resource for other areas of the hospital.  May 2005- Mercy Hospital April 2007 Coon Rapids, MN.  IV Team Registered Nurse: \* Provided support in the area of managing, insertion and assess peripheral and central catheters.  January 2006- North Memorial Hospital December 2007 Robbinsdale, MN.  IV Team Registered Nurse: \* Provided support in the area of managing, insertion and assessing peripheral and central catheters. \* Central resource for IV knowledge for all inpatients and outpatient units. \* PICC Certification  Education  2011 Bemidji State University Bemidji, MN. BSN. Hold certifications in Palliative Care, Public Health Nursing and Nurse Management. GPA: 3.87    1992 Anoka Ramsey Community College Coon Rapids, MN. Associate of Science Degree  Member of ENA.  BLS Expires 4/26/2016 ACLS Expires 6/2016 TNCC Expires 4/2019 ENPC Expires 1/2019 |