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| Name: | Carrie Kern |
| Phone: | (720) 838-5195 |
| Email: | carriernc@yahoo.com |
| Location: | US-CO-Aurora-80017 () |
| Last Modified: | 4/27/2019 10:57:43 AM |

 Work History

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| --- | --- | --- |
| Company Name: | ST. ANTHONY HOSPITAL | 11/01/2012 - Present |
| Job Title: | Manager, Case Management Interim Director, Case Management | |
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| Company Name: | RN New Parent Education and Support Program (Choctaw Management Services Enterprise) | 08/01/2002 - 10/19/2019 |
| Job Title: |  | |
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| Company Name: | LITTLETON ADVENTIST HOSPITAL | 01/01/2006 - 09/30/2012 |
| Job Title: | Case Management Manager | |
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| Company Name: | KAISER PERMANENTE COLORADO | 01/01/2005 - 01/01/2006 |
| Job Title: | Clinical Coding Specialist | |
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| Company Name: | Annapolis OB/GYN | 08/01/1999 - 12/31/2003 |
| Job Title: | Head Nurse, RN | |
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| Company Name: | NES International healthcare support for the CHAMPUS clinic at Darmstadt, Germany Army Health Clinic | 09/01/2001 - 08/31/2002 |
| Job Title: |  | |
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| Company Name: | Department of Defense Dependents Schools, Darmstadt, Germany Elementary School | 08/01/2001 - 07/31/2002 |
| Job Title: | Substitute RN for the school nurse | |
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| Company Name: |  | 09/01/1998 - 08/01/1999 |
| Job Title: | Primary RN | |
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| Company Name: | OB/GYN Associates of Savannah | 03/01/1995 - 03/31/1998 |
| Job Title: |  | |
|  | | |
| Company Name: | St. Joseph/Candler Hospital | 01/01/1992 - 03/01/1995 |
| Job Title: |  | |
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 Education

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| --- | --- | --- | --- |
| School: | University of Phoenix Online | Graduation Date: |  |
| Major: |  | | |
| Degree: | Master's Degree | | |
| School: | Armstrong State College, Savannah, GA | Graduation Date: |  |
| Major: |  | | |
| Degree: | Bachelor's Degree | | |
| School: | Iowa Western Community College, Council Bluffs, IA | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: | null | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| --- | --- | --- | --- |
| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| --- |
| CARRIE KERN, RNC, MSN/MBA/HCM, CCM, ACM-RN, CCS-P, CPC 6524 S. Rifle Way, Aurora, CO 80016 \* carriernc@yahoo.com \* 720-838-5195 Experienced Manager/Interim Director of Case Management providing leadership skills and expertise in healthcare clinical processes to support care coordination with an expertise in utilization review and clinical documentation improvement background. Create strategic processes that benefit patient transitions of care while improving overall regulatory compliance and fiscal oversight. Experience in participating in quality improvement initiatives at the facility and corporate level. KEY COMPETENCIES Medical Utilization Review \* Policy writing and oversight \* Coaching/Training of staff and leaders \* EPIC Super User \*Complex Discharge Planning Management Patient Assessment/Triage/Education \* Conflict Resolution \* Case Management Redesign Initiatives Regulatory Standards Compliance \* Process Improvement  PROFESSIONAL EXPERIENCE ST. ANTHONY HOSPITAL, LAKEWOOD, CO NOVEMBER 2012-PRESENT  Manager, Case Management Interim Director, Case Management (May- August 2017) \* Proven leader in Centura Case Management initiatives, optimization with Allscripts, and continued leadership for EPIC optimization process improvement \* Direct day to day operations within a fast-paced environment with a focus on leading discharge planning and utilization review for a team of approximately 30 FTE's \* Committed leadership involvement in current Care Coordination Redesign for a triad model \* Successful initiation of Portal of Entry RN's for accurate patient status in the emergency department \* Successful initiation of Portal of Entry RN's for accurate patient status \* Previous experience in Patient Experience Committee and Centura Observation Task Force \* Successful reduction in financial impact of Recovery Audit Contract activity for several Centura hospital \* Accomplished in ensuring compliance with regulatory requirements and consistently working to reduce both length of stay and observation percentages \* Experience in providing utilization review education to Centura Case Management Teams \* Experience with CMS and regulatory requirements. Recognized leader in 2 Midnight Rule requirements and participate in revenue management teams for process improvement initiatives \* Excellent leadership for Centura Automated Systems Committee for Centura. Implemented Utilization Review technology in EPIC to minimize usage of Allscripts for the organization \* Subject matter expert for EPIC Case Management work ques for all of Centura. Developed and initiated processes to decrease volume of $10 million which impacted revenue cycle \* Partner with Centura Revenue Management team to streamline insurance denial processes for maximum financial recoupment \* Recognized as a member of the Magnet Steering Committee and Readmission Committee     LITTLETON ADVENTIST HOSPITAL, LITTLETON, CO JANUARY 2006-SEPTEMBER 2012  Case Management Manager (2007-2012) Clinical Documentation Specialist (2006-2007) \* Led daily case management and utilization review operations within the facility which included supervising a team of 17 Registered Nurses and Social Workers \* Initially hired as the Clinical Documentation Specialist. Collaborated with Allscripts to implement a new product to manage clinical documentation programs throughout the country. \* Manager, Case Management: \* Proven leadership in implementing a new case management triad model, \* Improved hospital utilization review program by providing expert level education for staff and physicians regarding criteria for medical necessity Milliman Guidelines and revenue cycle. \* Implemented Project RED (re-engineered discharge planning) in conjunction with the Quality Department which decreased readmission rates. \* Participated in Centura's Case Management Leadership team, providing guidance and strategic planning on Case Management initiatives. \* Provided CME education regarding the Recovery Audit Contractors and Medicare regulations regarding Medicare's 3-Midnight Stay Rule with a focus on medical necessity. \* Possess advanced knowledge of regulatory guidelines regarding, utilization review, discharge planning, revenue cycle, transitions of care, clinical documentation and DRG assignments.  KAISER PERMANENTE COLORADO, AURORA, CO JANUARY 2005-JANUARY 2006  Clinical Coding Specialist \* Oversaw billing and coding functions which included reviewing, analyzing, and auditing medical records and training others on appropriate reimbursement standards \* Consistently applied a high-level of medical expertise to medical documents which ensured accurate and compliant information   ADDITIONAL PROFESSIONAL EXPERIENCE  \* RN New Parent Education and Support Program (Choctaw Management Services Enterprise), Darmstadt, Germany, August 2002 through July 2004. primary duties including offering home visits and parent education to military families with children ages 0-3. Offered childbirth classes, initiated a play morning group, and assisted the Family Advocacy Program manager with substantiated child abuse cases. Co-speaker at a regional conference regarding uniting families after military deployment. \* Department of Defense Dependents Schools, Darmstadt, Germany Elementary School, August 2001 to July 2002. Substitute RN for the school nurse. \* NES International healthcare support for the CHAMPUS clinic at Darmstadt, Germany Army Health Clinic, September 2001 to August 2002. \* Annapolis OB/GYN, 2003 Medical Parkway, Suite, 210, Annapolis, MD August 1999 to July 2001. Head Nurse, RN, for the Odenton Satellite Office. Provided care for patients in a large OB/GYN practice consisting of 10 physicians and 2 nurse midwives. Responsible for managing the daily functions of the office. \* Dr. Joanne Bader and Dr. Janice Shih, 4231 Postal Court, Suite, 101, Lake Shore Professional Building, Pasadena, MD, 21122, September 1998 to August 1999. Primary RN with duties to include patient care for approximately 25 daily office visits, assisting with office procedures, telephone triage, patient education, non-stress tests for OB patients, lab tracking, and maintaining patient records. \* OB/GYN Associates of Savannah, 5353 Reynolds Street, Suite 300, Savannah, GA 31405. March 1995 to March 1998. Office consisted of 4 physicians and 2 nurse practitioners. Primarily responsible for the management of care for Dr. Melanie Helmken's patients. Assisted with patient assessments of approximately 25 patients on a daily basis, telephone triage, non-stress tests for OB patients, assist with office procedures, administering medications, providing patient education, and lab tracking. Initiated child birth education classes for this organization. \* St. Joseph/Candler Hospital, 5353 Reynolds Street, Savannah, GA 31412, Labor and Delivery Unit. 1992 to March 1995. Staff registered nurse with occasional 3-11 PM charge nurse responsibilities for nine labor, delivery, and recovery suites, an operating suite, plus additional antepartum rooms. Trained in all areas of labor and delivery, recovery, and postpartum, circulating operating room nurse, and scrub technician. Assisted with quality assurance and staff training. \* Sierra Vista Hospital, 300 El Camino Real, Sierra Vista, AZ 85636. August 1991 to November 1991. Developed a charge nurse position for the 3-11PM shift for the medical-surgical, pediatric, orthopedic, and telemetry combined units. \* United States Army Hospital MEDDAC , Nurnberg, Germany. Staff Registered Nurse with promotion to head nurse position of ambulatory care clinics, November 1988 to May 1991. Positions held: staff nurse for Orthopedic Ward from November 1988 to July 1989, Head nurse of Family Practice Clinic, July 1989 to December 1990. Head nurse of Primary care clinics December 1990 including Family Practice Clinic, Outpatient Clinic, and Physical Exam Section. Acted as RN nursing supervisor on occasional basis. Head Nurse of Multifaceted Merrell Clinic January 1991 through April 1991 due to Operation Desert Storm, which operated 7 days a week, 24 hours a day with an intermediate emergency room \* Maryville Health Care Center, Maryville, MO 64468, August 1984 to September 1987, at a 110-bed skilled long-term care facility. RN Charge Nurse with duties included patient care and supervising nurses' aides, acting as director of nursing in absence of same, and assisting with the hiring and orienting of new employees. \* Baptist Memorial Nursing Home, Harlan, IA 51537 from April 1983 to July 1984; began as LPN staff nurse at this 100-bed Intermediate and Residential Care Center and worked as a graduate RN.  EDUCATION  University of Phoenix Online: Master of Science in Nursing/Master in Business Administration/Healthcare Management. Graduated December 21, 2005 with GPA 3.98 Armstrong State College, Savannah, GA: Graduated with a Bachelor of Science Degree in Nursing, June 1994, Magna Cum Laude. Iowa Western Community College, Council Bluffs, IA: Graduated with a Licensed Practice Nursing degree with Honors, August 12, 1982; graduated with an Associate Degree in Nursing with Honors, June 29, 1984 AvoHa Community High School, Avoca, IA 51521; graduated with a diploma with Honors, May 14, 1981   LICENSURE &amp; CERTIFICATIONS  Nursing License: CO #169223 Ambulatory Women's Health Care Nursing Registered Nurse Certified The Commission for Case Manager Certification-Certified Case Manager (CCM) National Board for Case Management Accredited Case Manager-RN (ACM-RN) Certified Coding Specialist-Physician Certified Professional Coder .   PROFESSIONAL AFFILIATIONS  Member, Case Management Society of America Member, American Case Management Association Member, American Academy of Professional Coders Member, American Health Information Management Association  AWARDS &amp; RECOGNITION Member of Sigma Theta Tau-International Honor Society of Nursing. Nominee for Spirit of Nursing Award---1994 at Armstrong State College. USAEUR COIN-Presented in April 1991 by General York to acknowledge the success and appreciation as Head Nurse of Merrell Clinic during Operation Desert Storm. USAEUR COIN-Presented in February 2004 by General B. B. Bell for supporting the families during a military deployment as an employee for the New Parent Education and Support Program. Commander's Award for Public Service-Presented by Colonel Gus Greene April 2003 for supporting the family members of the 66 Military Intelligence Group. Recognition by Choctaw Nation of Oklahoma for accomplishments with the New Parent Education and Support Program-Presented by Greg Meyer, July 2004. Certificate of Appreciation for Patriotic Civilian Service--Presented by Colonel Gus Greene April 2004 for supporting the families of the 66 Military Intelligence Group. |