|  |  |
| --- | --- |
| Name: |   Carrie Kern |
| Phone: |   (720) 838-5195 |
| Email: |   carriernc@yahoo.com |
| Location: |   US-CO-Aurora-80017 () |
| Last Modified: |   4/27/2019 10:57:43 AM |

 Work History

|  |  |  |
| --- | --- | --- |
| Company Name: |   ST. ANTHONY HOSPITAL | 11/01/2012 - Present |
| Job Title: |   Manager, Case Management Interim Director, Case Management |
|  |
| Company Name: |   RN New Parent Education and Support Program (Choctaw Management Services Enterprise) | 08/01/2002 - 10/19/2019 |
| Job Title: |    |
|  |
| Company Name: |   LITTLETON ADVENTIST HOSPITAL | 01/01/2006 - 09/30/2012 |
| Job Title: |   Case Management Manager |
|  |
| Company Name: |   KAISER PERMANENTE COLORADO | 01/01/2005 - 01/01/2006 |
| Job Title: |   Clinical Coding Specialist |
|  |
| Company Name: |   Annapolis OB/GYN | 08/01/1999 - 12/31/2003 |
| Job Title: |   Head Nurse, RN |
|  |
| Company Name: |   NES International healthcare support for the CHAMPUS clinic at Darmstadt, Germany Army Health Clinic | 09/01/2001 - 08/31/2002 |
| Job Title: |    |
|  |
| Company Name: |   Department of Defense Dependents Schools, Darmstadt, Germany Elementary School | 08/01/2001 - 07/31/2002 |
| Job Title: |   Substitute RN for the school nurse |
|  |
| Company Name: |    | 09/01/1998 - 08/01/1999 |
| Job Title: |   Primary RN |
|  |
| Company Name: |   OB/GYN Associates of Savannah | 03/01/1995 - 03/31/1998 |
| Job Title: |    |
|  |
| Company Name: |   St. Joseph/Candler Hospital | 01/01/1992 - 03/01/1995 |
| Job Title: |    |
|  |

 Education

|  |  |  |  |
| --- | --- | --- | --- |
| School: |   University of Phoenix Online | Graduation Date: |  |
| Major: |    |
| Degree: |   Master's Degree |
| School: |   Armstrong State College, Savannah, GA | Graduation Date: |  |
| Major: |    |
| Degree: |   Bachelor's Degree |
| School: |   Iowa Western Community College, Council Bluffs, IA | Graduation Date: |  |
| Major: |    |
| Degree: |   Associate Degree |

 Additional Skills And Qualifications

|  |  |  |  |
| --- | --- | --- | --- |
| Recent Job Title: |    null | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

|  |  |  |  |
| --- | --- | --- | --- |
| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

|  |
| --- |
| CARRIE KERN, RNC, MSN/MBA/HCM, CCM, ACM-RN, CCS-P, CPC6524 S. Rifle Way, Aurora, CO 80016 \* carriernc@yahoo.com \* 720-838-5195Experienced Manager/Interim Director of Case Management providing leadership skills and expertise inhealthcare clinical processes to support care coordination with an expertise in utilization reviewand clinical documentation improvement background. Create strategic processes that benefit patienttransitions of care while improving overall regulatory compliance and fiscal oversight. Experiencein participating in quality improvement initiatives at the facility and corporate level.KEY COMPETENCIESMedical Utilization Review \* Policy writing and oversight \* Coaching/Training of staff and leaders \*EPIC Super User \*Complex Discharge Planning ManagementPatient Assessment/Triage/Education \* Conflict Resolution \* Case Management Redesign InitiativesRegulatory Standards Compliance \* Process ImprovementPROFESSIONAL EXPERIENCEST. ANTHONY HOSPITAL, LAKEWOOD, CO NOVEMBER 2012-PRESENTManager, Case ManagementInterim Director, Case Management (May- August 2017)\* Proven leader in Centura Case Management initiatives, optimization with Allscripts, andcontinued leadership for EPIC optimization process improvement\* Direct day to day operations within a fast-paced environment with a focus on leading dischargeplanning and utilization review for a team of approximately 30 FTE's\* Committed leadership involvement in current Care Coordination Redesign for a triad model\* Successful initiation of Portal of Entry RN's for accurate patient status in the emergencydepartment\* Successful initiation of Portal of Entry RN's for accurate patient status\* Previous experience in Patient Experience Committee and Centura Observation Task Force\* Successful reduction in financial impact of Recovery Audit Contract activity for severalCentura hospital\* Accomplished in ensuring compliance with regulatory requirements and consistently working toreduce both length of stay and observation percentages\* Experience in providing utilization review education to Centura Case Management Teams\* Experience with CMS and regulatory requirements. Recognized leader in 2 Midnight Rulerequirements and participate in revenue management teams for process improvement initiatives\* Excellent leadership for Centura Automated Systems Committee for Centura. ImplementedUtilization Review technology in EPIC to minimize usage of Allscripts for the organization\* Subject matter expert for EPIC Case Management work ques for all of Centura. Developed andinitiated processes to decrease volume of $10 million which impacted revenue cycle\* Partner with Centura Revenue Management team to streamline insurance denial processes formaximum financial recoupment\* Recognized as a member of the Magnet Steering Committee and Readmission CommitteeLITTLETON ADVENTIST HOSPITAL, LITTLETON, CO JANUARY 2006-SEPTEMBER 2012Case Management Manager (2007-2012)Clinical Documentation Specialist (2006-2007)\* Led daily case management and utilization review operations within the facility which includedsupervising a team of 17 Registered Nurses and Social Workers\* Initially hired as the Clinical Documentation Specialist. Collaborated with Allscripts toimplement a new product to manage clinical documentation programs throughout the country.\* Manager, Case Management:\* Proven leadership in implementing a new case management triad model,\* Improved hospital utilization review program by providing expert level educationfor staff and physicians regarding criteria for medical necessity MillimanGuidelines and revenue cycle.\* Implemented Project RED (re-engineered discharge planning) in conjunction with theQuality Department which decreased readmission rates.\* Participated in Centura's Case Management Leadership team, providing guidance andstrategic planning on Case Management initiatives.\* Provided CME education regarding the Recovery Audit Contractors and Medicareregulations regarding Medicare's 3-Midnight Stay Rule with a focus on medicalnecessity.\* Possess advanced knowledge of regulatory guidelines regarding, utilization review,discharge planning, revenue cycle, transitions of care, clinical documentation andDRG assignments.KAISER PERMANENTE COLORADO, AURORA, CO JANUARY 2005-JANUARY 2006Clinical Coding Specialist\* Oversaw billing and coding functions which included reviewing, analyzing, and auditing medicalrecords and training others on appropriate reimbursement standards\* Consistently applied a high-level of medical expertise to medical documents which ensuredaccurate and compliant informationADDITIONAL PROFESSIONAL EXPERIENCE\* RN New Parent Education and Support Program (Choctaw Management Services Enterprise),Darmstadt, Germany, August 2002 through July 2004. primary duties including offering homevisits and parent education to military families with children ages 0-3. Offered childbirthclasses, initiated a play morning group, and assisted the Family Advocacy Program manager withsubstantiated child abuse cases. Co-speaker at a regional conference regarding unitingfamilies after military deployment.\* Department of Defense Dependents Schools, Darmstadt, Germany Elementary School, August 2001 toJuly 2002. Substitute RN for the school nurse.\* NES International healthcare support for the CHAMPUS clinic at Darmstadt, Germany Army HealthClinic, September 2001 to August 2002.\* Annapolis OB/GYN, 2003 Medical Parkway, Suite, 210, Annapolis, MD August 1999 to July 2001. HeadNurse, RN, for the Odenton Satellite Office. Provided care for patients in a large OB/GYNpractice consisting of 10 physicians and 2 nurse midwives. Responsible for managing the dailyfunctions of the office.\* Dr. Joanne Bader and Dr. Janice Shih, 4231 Postal Court, Suite, 101, Lake Shore ProfessionalBuilding, Pasadena, MD, 21122, September 1998 to August 1999. Primary RN with duties toinclude patient care for approximately 25 daily office visits, assisting with officeprocedures, telephone triage, patient education, non-stress tests for OB patients, labtracking, and maintaining patient records.\* OB/GYN Associates of Savannah, 5353 Reynolds Street, Suite 300, Savannah, GA 31405. March 1995to March 1998. Office consisted of 4 physicians and 2 nurse practitioners. Primarilyresponsible for the management of care for Dr. Melanie Helmken's patients. Assisted withpatient assessments of approximately 25 patients on a daily basis, telephone triage,non-stress tests for OB patients, assist with office procedures, administering medications,providing patient education, and lab tracking. Initiated child birth education classes forthis organization.\* St. Joseph/Candler Hospital, 5353 Reynolds Street, Savannah, GA 31412, Labor and DeliveryUnit. 1992 to March 1995. Staff registered nurse with occasional 3-11 PM charge nurseresponsibilities for nine labor, delivery, and recovery suites, an operating suite, plusadditional antepartum rooms. Trained in all areas of labor and delivery, recovery, andpostpartum, circulating operating room nurse, and scrub technician. Assisted with qualityassurance and staff training.\* Sierra Vista Hospital, 300 El Camino Real, Sierra Vista, AZ 85636. August 1991 to November1991. Developed a charge nurse position for the 3-11PM shift for the medical-surgical,pediatric, orthopedic, and telemetry combined units.\* United States Army Hospital MEDDAC , Nurnberg, Germany. Staff Registered Nurse with promotionto head nurse position of ambulatory care clinics, November 1988 to May 1991. Positions held:staff nurse for Orthopedic Ward from November 1988 to July 1989, Head nurse of FamilyPractice Clinic, July 1989 to December 1990. Head nurse of Primary care clinics December1990 including Family Practice Clinic, Outpatient Clinic, and Physical Exam Section. Acted asRN nursing supervisor on occasional basis. Head Nurse of Multifaceted Merrell Clinic January1991 through April 1991 due to Operation Desert Storm, which operated 7 days a week, 24 hoursa day with an intermediate emergency room\* Maryville Health Care Center, Maryville, MO 64468, August 1984 to September 1987, at a 110-bedskilled long-term care facility. RN Charge Nurse with duties included patient care andsupervising nurses' aides, acting as director of nursing in absence of same, and assistingwith the hiring and orienting of new employees.\* Baptist Memorial Nursing Home, Harlan, IA 51537 from April 1983 to July 1984; began as LPNstaff nurse at this 100-bed Intermediate and Residential Care Center and worked as a graduateRN.EDUCATIONUniversity of Phoenix Online: Master of Science in Nursing/Master in BusinessAdministration/Healthcare Management. Graduated December 21, 2005 with GPA 3.98Armstrong State College, Savannah, GA: Graduated with a Bachelor of Science Degree in Nursing, June1994, Magna Cum Laude.Iowa Western Community College, Council Bluffs, IA: Graduated with a Licensed Practice Nursingdegree with Honors, August 12, 1982; graduated with an Associate Degree in Nursing with Honors, June29, 1984AvoHa Community High School, Avoca, IA 51521; graduated with a diploma withHonors, May 14, 1981LICENSURE &amp; CERTIFICATIONSNursing License: CO #169223Ambulatory Women's Health Care Nursing Registered Nurse CertifiedThe Commission for Case Manager Certification-Certified Case Manager (CCM)National Board for Case Management Accredited Case Manager-RN (ACM-RN)Certified Coding Specialist-PhysicianCertified Professional Coder.PROFESSIONAL AFFILIATIONSMember, Case Management Society of AmericaMember, American Case Management AssociationMember, American Academy of Professional CodersMember, American Health Information Management AssociationAWARDS &amp; RECOGNITIONMember of Sigma Theta Tau-International Honor Society of Nursing.Nominee for Spirit of Nursing Award---1994 at Armstrong State College.USAEUR COIN-Presented in April 1991 by General York to acknowledge the success and appreciation asHead Nurse of Merrell Clinic during Operation Desert Storm.USAEUR COIN-Presented in February 2004 by General B. B. Bell for supporting the families during amilitary deployment as an employee for the New Parent Education and Support Program.Commander's Award for Public Service-Presented by Colonel Gus Greene April 2003 for supporting thefamily members of the 66 Military Intelligence Group.Recognition by Choctaw Nation of Oklahoma for accomplishments with the New Parent Education andSupport Program-Presented by Greg Meyer, July 2004.Certificate of Appreciation for Patriotic Civilian Service--Presented by Colonel Gus Greene April2004 for supporting the families of the 66 Military Intelligence Group. |