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| Name: |   Christine Baker |
| Phone: |   720-431-7450 |
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| Location: |   US-CO-Broomfield-80020 () |
| Last Modified: |   3/12/2019 12:04:18 PM |

 Work History

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| --- | --- | --- |
| Company Name: |   UCHealth Grandview Hospital | 10/01/2016 - Present |
| Job Title: |    |
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| Company Name: |   TRIPS INC | 01/01/2013 - Present |
| Job Title: |    |
|  |
| Company Name: |   PROFESSIONAL HOME HEALTH CARE, CO | 01/01/2014 - 01/11/2017 |
| Job Title: |   Quality Assurance |
|  |
| Company Name: |   MedPartners | 08/01/2016 - 10/31/2016 |
| Job Title: |    |
|  |
| Company Name: |    | 05/01/2016 - 10/01/2016 |
| Job Title: |   MedPartners Case Management &amp; Quality Care |
|  |
| Company Name: |   MedPartners | 05/01/2016 - 08/01/2016 |
| Job Title: |    |
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| Company Name: |   INOVA MOUNT VERNON HOSPITAL | 01/01/2014 - 05/01/2016 |
| Job Title: |    |
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| Company Name: |   VIVAGE QUALITY HEALTH PARTNERS | 01/01/2013 - 01/01/2014 |
| Job Title: |    |
|  |
| Company Name: |   SPALDING REHABILITATION HOSPITAL | 01/01/2012 - 01/01/2013 |
| Job Title: |    |
|  |
| Company Name: |   ROSE HOSPITAL | 01/01/2010 - 01/01/2012 |
| Job Title: |   Lead RN Case Manager |
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 Education

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| School: |   REGIS UNIVERSITY | Graduation Date: |  |
| Major: |    |
| Degree: |   Bachelor's Degree |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: |    Quality Assurance | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| Christine B, RN BSN303-356-0899SUMMARY\* State of Colorado - Registered Nurse, 9 years' bedside and 6 years' experience as an AcuteCare Case Manager.\* Areas of expertise include discharge planning and utilization review for Med/Surg, Oncology,Trauma, Neuro, Ortho, Psych &amp; Acute Inpatient Rehabilitation floors &amp; facilities\* Credible, respectful communicator who readily builds rapport with clients of all backgroundsas well as their families, working as a strong patient advocate. Proven ability to clearlycommunicate with different disciplines, including but not limited to physicians,psychologists, nurses, hospital staff, directors, as well as hospital and insurance casemanagers.\* Independent and accountable professional with strong critical thinking, problem-solving, anddecision-making skills, anticipating needs and adhering to processes, regulations, andprotocols in demanding, high-pressure situations. Very skilled in multi-tasking andprioritizing. Organized and detailed oriented.\* Advanced skills in preparing detailed clinical documentation both written and electronically\* Excellent leadership, supervisory, training and mentoring skills; recognized with a statewideSpecial Educator's Award. Named employee of the month on multiple occasions with a number ofemployers.\* Recognized as a proactive, positive, committed health care provider who inspires teamwork,collaboration, education, leadership and professional excellence among multi-disciplinaryhealth care teams.LICENSURE AND CERTIFICATIONS\* Registered Nurse - State of Colorado (Compact)\* BLS; CPR - AMERICAN RED CROSS, renewed 09/2014\* CPI - Crisis Prevention InterventionSYSTEM EXPERIENCE\* McKesson, Meditech, Epic, AllScripts, Curaspan, Medi-Links, Midas, Power Chart, EnsoCare,InterQual, Milliman &amp; Microsoft Office (Outlook, Word, PowerPoint &amp; Excel)EXPERIENCEOctober 2016 - PresentUCHealth Grandview Hospital Colorado Springs, CORN Case Manager - Utilization Review &amp; Discharge Planning\* Responsible for covering the entire hospital including ER, Outpatient SX, ICU &amp; Med/Surg\* Setting up Case Management processes and procedures for brand new community hospital\* UR coverage for sister facility\* Discharge Planning for 4 free standing Emergency Departments\* Community liaison to increase awareness about the new hospital\* On call for after-hours assistanceMay 2016 - October 2016MedPartners Case Management &amp; Quality CareAugust 2016 - October 2016MedPartners - Richmond, VA - Large Teaching HospitalUR Case Manager\* Utilization Review Admission/ Concurrent Medicare, Medicaid and Commercial. Interqual. Sendclinicals to insurance.\* Obtain authorization from Insurance and Work Comp\* Code 44's &amp;deliver NOTA's\* Worked with EHR Dr.'s and Medical Director re: pt status and making changes. Communicate withAttendings\* Medicaid Retro Reviews\* Floors covered: Medical General, Step down and ICU, Surgical General and Step down, Trauma Sx,Surgical Trauma ICU, Neuro Sx, Psych set up cases, give verbal clinical, Oncology, TransplantSx, Obgyn\* Weekend coverage as neededMay 2016 - August 2016MedPartners - Wilmington, DE - 241-bed facility &amp; 913-bed level 1 trauma centerAcute Care RN Case Manager\* Utilization Review Admission/ Concurrent Medicare, Medicaid and Commercial. Interqual. Sendclinicals to insurance.\* Denials/ Appeals Management\* Daily multi-disciplinary rounds, assign duties to Social Worker, cover SW responsibilities.\* Discharge planning.\* Provide DC and UR on Med/Surg, Step Down, ICU, Surgical, and Geriatrics Float daily.\* Get authorization for SNF, medications, and continued stays.\* Weekend coverage (at the large facility)\* Responsible for case load of 20-28 patients per day.2014 - May 2016INOVA MOUNT VERNON HOSPITAL, ALEXANDRIA, VA 237-bed hospitalRN Case Manager Team LeadAcute Inpatient Rehabilitation RN Case Manager\* Provides case management for 15-23 patients and their families. Discharge planning. Facilitatefamily meetings.\* Daily direct communication with multidisciplinary treatment team.\* Utilization Review and ongoing communication with insurance case managers regarding the needfor continued stay.\* Work with Medicare/ Medicaid. Provide initial and ongoing assessments of patient's needsincluding but not limited to clinical, physical, financial, psychsocial and mobility needs.\* Facilitate weekly multi-disciplinary team rounds. Provide patient and family education.Complete Uniform Assessment Instruments for Medicaid waiver services both in home and LTC atnursing facilities.\* Assist patients and families in finding community resources and supports systems.\* Assist in finding appropriate housing. Facilitate Skilled Nursing referrals and placements asneeded. Strong advocate for patients and families regarding needs for a safe and successfuldischarge.\* Make referrals to outside agencies such as Behavioral Health, APS, Brain Injury Services,Intensive Neuro Rehab and ongoing outpatient therapies.\* Help to arrange Home Health, equipment, medications and other services as needed in the homesuch as Hospice and private care givers.\* Facilitate follow up appointments and surgeries.\* Arrange transportation; make referrals to Metro Access and FasTran. Provide daily clear,detailed, and concise documentation. Strong ability to multitask and problem solve.\* Work effectively with persons with persons from very diverse cultural, economic andeducational backgrounds. Provide support and assistance to assigned physiatrists daily.\* Attend management/leadership rounds discussing length of stay and FIM scoring.2013 - PresentTRIPS INCChaperone (1-2 trips per year)Provide 24 hour supervision for groups of developmentally disabled travelers on various planned 5-10day vacations.2014PROFESSIONAL HOME HEALTH CARE, COQuality Assurance/Utilization Review RN\* Utilization review. Chart audits to assure they meet CMS Criteria for Home Health Care. ICD 9coding.\* RN education and training regarding appropriate care and documentation. PT/INR tracking.\* Verbal orders from multiple doctors regarding labs and anticoagulant medication dosing.\* Opening new patients to the Home Care agency. Strong knowledge of Medicare/Medicaidguidelines.\* Auditing of daily nursing notes for three branch offices. Facilitator of RN staff meetings andtraining.\* Daily audits of RN orders. Audit Medication Administration Records and make appropriatechanges. On-going daily communication with up to 20 RN's.\* Verification that Quality Assurance issues have been properly addressed in a timely manner.Audit physical therapy/occupational therapy notes and make sure they meet criteria for ongoingservices.\* Case Management.2013 - 2014VIVAGE QUALITY HEALTH PARTNERS - GROUP OF SKILLED AND LONG TERM CARE FACILITIES, CO &amp; OK\* 19 Facility Company within Colorado and Oklahoma.\* Coordinated services daily, using an interdisciplinary process encompassing clinical,financial, and psycho-social approach to the continuum of care.\* Planned patient discharges to skilled and long-term facilities. Advocates for patients andfamilies to insurance companies regarding needs for skilled and/or long-term care.\* Balance patient and family needs with efficient utilization of resources and transition ofcare including patient discharges to skilled nursing facilities, long-term care facilitiesand/or arrange hospice evaluations and family meetings. Evaluate and document patient'sclinical needs describing medical necessity for care collaborating with community casemanagers for placement. Strong knowledge of Medicare, Medicaid and managed care insurancepolicies, guidelines and benefits.2012 - 2013SPALDING REHABILITATION HOSPITAL - ACUTE REHABILITATION HOPITAL, CORN Clinical Liaison\* Coordinated services daily, using an interdisciplinary process encompassing clinical,financial, and psycho-social approach to the continuum of care.\* Balanced patient and family needs with efficient utilization of resources. Planned patientdischarges to acute rehabilitation center from local hospitals.\* Evaluated and documented patient's clinical needs describing medical necessity in conjunctionwith therapy needs for acute rehabilitation.\* Planned patient discharges to Spalding. Provided involved detailed clinical evaluations ofpatients within the acute rehabilitation center along with needs for transition of care afterdischarge.\* Educating of physicians and healthcare professionals regarding criteria needed for acuterehabilitation placement. Presented patient detailed clinical and psycho-social needs foracute rehabilitation to the executive team within Spalding.\* Worked closely with patients, families, physicians and varied therapy professionals using aninterdisciplinary approach with evaluations, including but not limited to setting up familymeetings, physician conferences and discharge planning. Worked closely with insurancecompanies for authorization of acute rehabilitation care and home care, with strong knowledgeof Medicare and Medicaid protocols and requirements.2010 - 2012ROSE HOSPITAL - 39-BED MEDICAL/ONCOLOGY UNIT, COLead RN Case Manager\* Utilization review daily for up to 35 patients using Interqual\* Coordinated services for up to 18 patients daily, using an interdisciplinary processencompassing clinical, financial, and psycho-social approach to the continuum of care.\* Balance patient and family needs with efficient utilization of resources and transition ofcare including plan patient discharges to home with home health care, LTAC facilities, acuterehabilitation or skilled nursing facilities, arrange hospice evaluations and family meetings.Evaluate and document patient's clinical needs describing medical necessity forhospitalization.\* Daily Utilization Review which included InterQual documentation. Collaborate with communityliaisons for placement. Organize resources for underserved populations. Responsible fortraining of case managers and social workers. Worked closely with insurance companies forpre-authorizations and continued stays.2009 to 2010DENVER HEALTH - ADOLESCENT/PEDIATRIC PSYCHIATRIC UNIT, CORN; Relief Charge Nurse\* Administered medications, managed treatment plans for physical and emotional trauma.\* Educated patients and family in activities of daily living emphasizing social and behavioralneeds.\* Relief charge nurse up to three days per week, providing milieu management, scheduling,admissions and discharges, and interfacing with physicians and therapists.\* Acted as Middle and High School Instructor and Case Manager as needed.\* Trained, oriented and mentored new RNs and CNA's.\* Daily rounds with multi-disciplinary treatment team.2010PROFESSIONAL PEDIATRICSRN, Home Care Nursing (Part Time)ADDITIONAL PREVIOUS EXPERIENCEClinical Therapy Assistant 2, Special Education Teacher/ Milieu Counselor &amp; Supervisor, CommunityOutreach SpecialistEDUCATIONREGIS UNIVERSITY\* Bachelor of Science, Nursing &amp; Bachelor of Arts, Liberal ArtsPage 1 of 1Chris B RN BSNContinuedPage 3 of 3 |