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| Name: | Christine Baker |
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| Location: | US-CO-Broomfield-80020 () |
| Last Modified: | 3/12/2019 12:04:18 PM |

 Work History

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| --- | --- | --- |
| Company Name: | UCHealth Grandview Hospital | 10/01/2016 - Present |
| Job Title: |  | |
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| Company Name: | TRIPS INC | 01/01/2013 - Present |
| Job Title: |  | |
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| Company Name: | PROFESSIONAL HOME HEALTH CARE, CO | 01/01/2014 - 01/11/2017 |
| Job Title: | Quality Assurance | |
|  | | |
| Company Name: | MedPartners | 08/01/2016 - 10/31/2016 |
| Job Title: |  | |
|  | | |
| Company Name: |  | 05/01/2016 - 10/01/2016 |
| Job Title: | MedPartners Case Management &amp; Quality Care | |
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| Company Name: | MedPartners | 05/01/2016 - 08/01/2016 |
| Job Title: |  | |
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| Company Name: | INOVA MOUNT VERNON HOSPITAL | 01/01/2014 - 05/01/2016 |
| Job Title: |  | |
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| Company Name: | VIVAGE QUALITY HEALTH PARTNERS | 01/01/2013 - 01/01/2014 |
| Job Title: |  | |
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| Company Name: | SPALDING REHABILITATION HOSPITAL | 01/01/2012 - 01/01/2013 |
| Job Title: |  | |
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| Company Name: | ROSE HOSPITAL | 01/01/2010 - 01/01/2012 |
| Job Title: | Lead RN Case Manager | |
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 Education

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| School: | REGIS UNIVERSITY | Graduation Date: |  |
| Major: |  | | |
| Degree: | Bachelor's Degree | | |

 Additional Skills And Qualifications

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| Recent Job Title: | Quality Assurance | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Christine B, RN BSN 303-356-0899 SUMMARY \* State of Colorado - Registered Nurse, 9 years' bedside and 6 years' experience as an Acute Care Case Manager. \* Areas of expertise include discharge planning and utilization review for Med/Surg, Oncology, Trauma, Neuro, Ortho, Psych &amp; Acute Inpatient Rehabilitation floors &amp; facilities \* Credible, respectful communicator who readily builds rapport with clients of all backgrounds as well as their families, working as a strong patient advocate. Proven ability to clearly communicate with different disciplines, including but not limited to physicians, psychologists, nurses, hospital staff, directors, as well as hospital and insurance case managers. \* Independent and accountable professional with strong critical thinking, problem-solving, and decision-making skills, anticipating needs and adhering to processes, regulations, and protocols in demanding, high-pressure situations. Very skilled in multi-tasking and prioritizing. Organized and detailed oriented. \* Advanced skills in preparing detailed clinical documentation both written and electronically \* Excellent leadership, supervisory, training and mentoring skills; recognized with a statewide Special Educator's Award. Named employee of the month on multiple occasions with a number of employers. \* Recognized as a proactive, positive, committed health care provider who inspires teamwork, collaboration, education, leadership and professional excellence among multi-disciplinary health care teams.  LICENSURE AND CERTIFICATIONS \* Registered Nurse - State of Colorado (Compact) \* BLS; CPR - AMERICAN RED CROSS, renewed 09/2014 \* CPI - Crisis Prevention Intervention  SYSTEM EXPERIENCE \* McKesson, Meditech, Epic, AllScripts, Curaspan, Medi-Links, Midas, Power Chart, EnsoCare, InterQual, Milliman &amp; Microsoft Office (Outlook, Word, PowerPoint &amp; Excel)  EXPERIENCE  October 2016 - Present UCHealth Grandview Hospital Colorado Springs, CO RN Case Manager - Utilization Review &amp; Discharge Planning \* Responsible for covering the entire hospital including ER, Outpatient SX, ICU &amp; Med/Surg \* Setting up Case Management processes and procedures for brand new community hospital \* UR coverage for sister facility \* Discharge Planning for 4 free standing Emergency Departments \* Community liaison to increase awareness about the new hospital \* On call for after-hours assistance  May 2016 - October 2016  MedPartners Case Management &amp; Quality Care August 2016 - October 2016 MedPartners - Richmond, VA - Large Teaching Hospital UR Case Manager \* Utilization Review Admission/ Concurrent Medicare, Medicaid and Commercial. Interqual. Send clinicals to insurance. \* Obtain authorization from Insurance and Work Comp \* Code 44's &amp;deliver NOTA's \* Worked with EHR Dr.'s and Medical Director re: pt status and making changes. Communicate with Attendings \* Medicaid Retro Reviews \* Floors covered: Medical General, Step down and ICU, Surgical General and Step down, Trauma Sx, Surgical Trauma ICU, Neuro Sx, Psych set up cases, give verbal clinical, Oncology, Transplant Sx, Obgyn \* Weekend coverage as needed  May 2016 - August 2016 MedPartners - Wilmington, DE - 241-bed facility &amp; 913-bed level 1 trauma center Acute Care RN Case Manager \* Utilization Review Admission/ Concurrent Medicare, Medicaid and Commercial. Interqual. Send clinicals to insurance. \* Denials/ Appeals Management \* Daily multi-disciplinary rounds, assign duties to Social Worker, cover SW responsibilities. \* Discharge planning. \* Provide DC and UR on Med/Surg, Step Down, ICU, Surgical, and Geriatrics Float daily. \* Get authorization for SNF, medications, and continued stays. \* Weekend coverage (at the large facility) \* Responsible for case load of 20-28 patients per day.  2014 - May 2016 INOVA MOUNT VERNON HOSPITAL, ALEXANDRIA, VA 237-bed hospital RN Case Manager Team Lead Acute Inpatient Rehabilitation RN Case Manager \* Provides case management for 15-23 patients and their families. Discharge planning. Facilitate family meetings. \* Daily direct communication with multidisciplinary treatment team. \* Utilization Review and ongoing communication with insurance case managers regarding the need for continued stay. \* Work with Medicare/ Medicaid. Provide initial and ongoing assessments of patient's needs including but not limited to clinical, physical, financial, psychsocial and mobility needs. \* Facilitate weekly multi-disciplinary team rounds. Provide patient and family education. Complete Uniform Assessment Instruments for Medicaid waiver services both in home and LTC at nursing facilities. \* Assist patients and families in finding community resources and supports systems. \* Assist in finding appropriate housing. Facilitate Skilled Nursing referrals and placements as needed. Strong advocate for patients and families regarding needs for a safe and successful discharge. \* Make referrals to outside agencies such as Behavioral Health, APS, Brain Injury Services, Intensive Neuro Rehab and ongoing outpatient therapies. \* Help to arrange Home Health, equipment, medications and other services as needed in the home such as Hospice and private care givers. \* Facilitate follow up appointments and surgeries. \* Arrange transportation; make referrals to Metro Access and FasTran. Provide daily clear, detailed, and concise documentation. Strong ability to multitask and problem solve. \* Work effectively with persons with persons from very diverse cultural, economic and educational backgrounds. Provide support and assistance to assigned physiatrists daily. \* Attend management/leadership rounds discussing length of stay and FIM scoring.  2013 - Present TRIPS INC Chaperone (1-2 trips per year) Provide 24 hour supervision for groups of developmentally disabled travelers on various planned 5-10 day vacations.  2014 PROFESSIONAL HOME HEALTH CARE, CO Quality Assurance/Utilization Review RN \* Utilization review. Chart audits to assure they meet CMS Criteria for Home Health Care. ICD 9 coding. \* RN education and training regarding appropriate care and documentation. PT/INR tracking. \* Verbal orders from multiple doctors regarding labs and anticoagulant medication dosing. \* Opening new patients to the Home Care agency. Strong knowledge of Medicare/Medicaid guidelines. \* Auditing of daily nursing notes for three branch offices. Facilitator of RN staff meetings and training. \* Daily audits of RN orders. Audit Medication Administration Records and make appropriate changes. On-going daily communication with up to 20 RN's. \* Verification that Quality Assurance issues have been properly addressed in a timely manner. Audit physical therapy/occupational therapy notes and make sure they meet criteria for ongoing services. \* Case Management.  2013 - 2014 VIVAGE QUALITY HEALTH PARTNERS - GROUP OF SKILLED AND LONG TERM CARE FACILITIES, CO &amp; OK \* 19 Facility Company within Colorado and Oklahoma. \* Coordinated services daily, using an interdisciplinary process encompassing clinical, financial, and psycho-social approach to the continuum of care. \* Planned patient discharges to skilled and long-term facilities. Advocates for patients and families to insurance companies regarding needs for skilled and/or long-term care. \* Balance patient and family needs with efficient utilization of resources and transition of care including patient discharges to skilled nursing facilities, long-term care facilities and/or arrange hospice evaluations and family meetings. Evaluate and document patient's clinical needs describing medical necessity for care collaborating with community case managers for placement. Strong knowledge of Medicare, Medicaid and managed care insurance policies, guidelines and benefits.  2012 - 2013 SPALDING REHABILITATION HOSPITAL - ACUTE REHABILITATION HOPITAL, CO RN Clinical Liaison \* Coordinated services daily, using an interdisciplinary process encompassing clinical, financial, and psycho-social approach to the continuum of care. \* Balanced patient and family needs with efficient utilization of resources. Planned patient discharges to acute rehabilitation center from local hospitals. \* Evaluated and documented patient's clinical needs describing medical necessity in conjunction with therapy needs for acute rehabilitation. \* Planned patient discharges to Spalding. Provided involved detailed clinical evaluations of patients within the acute rehabilitation center along with needs for transition of care after discharge. \* Educating of physicians and healthcare professionals regarding criteria needed for acute rehabilitation placement. Presented patient detailed clinical and psycho-social needs for acute rehabilitation to the executive team within Spalding. \* Worked closely with patients, families, physicians and varied therapy professionals using an interdisciplinary approach with evaluations, including but not limited to setting up family meetings, physician conferences and discharge planning. Worked closely with insurance companies for authorization of acute rehabilitation care and home care, with strong knowledge of Medicare and Medicaid protocols and requirements.  2010 - 2012 ROSE HOSPITAL - 39-BED MEDICAL/ONCOLOGY UNIT, CO Lead RN Case Manager \* Utilization review daily for up to 35 patients using Interqual \* Coordinated services for up to 18 patients daily, using an interdisciplinary process encompassing clinical, financial, and psycho-social approach to the continuum of care. \* Balance patient and family needs with efficient utilization of resources and transition of care including plan patient discharges to home with home health care, LTAC facilities, acute rehabilitation or skilled nursing facilities, arrange hospice evaluations and family meetings. Evaluate and document patient's clinical needs describing medical necessity for hospitalization. \* Daily Utilization Review which included InterQual documentation. Collaborate with community liaisons for placement. Organize resources for underserved populations. Responsible for training of case managers and social workers. Worked closely with insurance companies for pre-authorizations and continued stays.  2009 to 2010 DENVER HEALTH - ADOLESCENT/PEDIATRIC PSYCHIATRIC UNIT, CO RN; Relief Charge Nurse \* Administered medications, managed treatment plans for physical and emotional trauma. \* Educated patients and family in activities of daily living emphasizing social and behavioral needs. \* Relief charge nurse up to three days per week, providing milieu management, scheduling, admissions and discharges, and interfacing with physicians and therapists. \* Acted as Middle and High School Instructor and Case Manager as needed. \* Trained, oriented and mentored new RNs and CNA's. \* Daily rounds with multi-disciplinary treatment team. 2010 PROFESSIONAL PEDIATRICS RN, Home Care Nursing (Part Time)  ADDITIONAL PREVIOUS EXPERIENCE Clinical Therapy Assistant 2, Special Education Teacher/ Milieu Counselor &amp; Supervisor, Community Outreach Specialist  EDUCATION  REGIS UNIVERSITY \* Bachelor of Science, Nursing &amp; Bachelor of Arts, Liberal Arts Page 1 of 1  Chris B RN BSN Continued  Page 3 of 3 |