

Contact

1403 Bluestem Trail
Oconomowoc WI
53066
(309) 231-5754

Licensures

- RN, Wisconsin
- RN, Illinois
- RN, Michigan

Education

- **Bachelor of Science, Nursing**
OSF St. Francis
Medical Center
College of Nursing,
1997-1999
- **Nursing program,**
Northeast Missouri
State University
1995-1996

Skills

- EPIC healthcare programs and electronic charting
- Excellent communication and interpersonal skills
- Outstanding organizational skills
- Proficient in Microsoft Office

My nursing career has spanned almost 19 years, with 10 years specializing in critical care including cardiovascular, post-operative open heart, medical, and surgical ICU care. This includes 11 years in a triage/call center role providing for 1000+ physicians, assessing and classifying proper treatment to ensure the best outcome for our patients. All of these services required outstanding interpersonal skills, constant communication with the physicians, specialists, and facility staff, as well as exemplary record-keeping practices. Additionally, I have hands-on experience with a broad range of medical devices including ventilators, monitoring systems, IV pumps, balloon pumps, wound vacs, and ventricular assist devices from multiple vendors.

Currently, I am seeking to work in a challenging environment with like-minded individuals, with the goal of providing the best patient/customer experience possible.

Selected Experience

ProHealth Care, November 2018 - present **Registered Nurse, Access Center Emergent Triage Nurse**

Triage incoming calls for the purpose of providing medical advice to patients with acute and emergent needs. Documented all information and medical records according to hospital policy and HIPAA laws, using EPIC program, additionally acting as the EPIC super-user for our department.

OSF St. Francis Medical Center Call Center, March 2008 - November 2018

Registered Nurse, Call Center/Triage

Triaged incoming calls for over 1000 physicians and specialists from nearly 300 offices encompassing 15 hospitals and Emergency Departments. Provided medical advice to patients with acute and emergent needs and documented medical records according to hospital policy and HIPAA laws. Processed employee injuries and illnesses. This position required extensive use of EPIC electronic charting. Maintained close communication with physicians and providers for both primary care and a variety of sub-specialties (nurses, emergency department staff, poison control, etc). Assumed shift Lead responsibilities as needed and precepted incoming new hires.

Pekin Community Hospital, 2005 - 2008

Registered Nurse, ICU

Provided clinical nursing care to critically ill patients in the ICU. In this position I provided a high level of nursing care, including venipuncture, phlebotomy, arterial blood gas, central line use and care, IV drug administration and ventilator care.

Proctor Community Hospital, 2003 - 2005
Registered Nurse, ICU

Provided clinical nursing care to critically ill patients in the ICU including venipuncture, phlebotomy, arterial blood gas, central line use and care, IV drug administration, IABP, and ventilator care. My primary role was post-operative open-heart care in which I also functioned as part of the Blue Alert code team.

OSF St. Francis Medical Center, 1999 - 2003
Registered Nurse, ICU-CVICU

Provided clinical nursing care to critically ill patients in the CVICU, a Level 1 trauma center advanced surgical facility. The position required proficiency in all aspects of nursing care including venipuncture, phlebotomy, arterial blood gas, central and arterial line use and care, IV drug administration, ventilator care, continuous veno-venous hemofiltration, intra-aortic balloon pumps, wound vacs, and more. Primary assignment to cardiovascular ICU/post open heart, heart transplants, and ventricular assist devices. Required critical concise communication with the surgeons, specialty physicians, other nurses, patients and family members.