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| --- | --- |
| Name: |   Jeffrey Ralston |
| Phone: |   (865) 255-7807 |
| Email: |   jeffcralston@gmail.com |
| Location: |   US-TN-Knoxville-37921 () |
| Last Modified: |   5/21/2019 11:47:11 AM |

 Work History

|  |  |  |
| --- | --- | --- |
| Company Name: |   TeamHealth Medical Call Center | 11/01/2015 - Present |
| Job Title: |   Phone Triage Nurse |
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| Company Name: |   Methodist Medical Center - Covenant Healthcare | 07/01/2015 - 11/01/2015 |
| Job Title: |   Registered Nurse |
|  |
| Company Name: |   Tennova Healthcare | 06/01/2012 - 07/01/2015 |
| Job Title: |   Registered Nurse |
|  |
| Company Name: |   U.S. Smokeless Tobacco Brands, Inc. | 01/01/1998 - 12/31/2009 |
| Job Title: |   Sales Representative |
|  |

 Education

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| --- | --- | --- | --- |
| School: |   Ohio State University | Graduation Date: |  |
| Major: |    |
| Degree: |   Master's Degree |
| School: |   Lincoln Memorial University | Graduation Date: |  |
| Major: |    |
| Degree: |   Associate Degree |
| School: |    | Graduation Date: |  |
| Major: |    |
| Degree: |   None |

 Additional Skills And Qualifications

|  |  |  |  |
| --- | --- | --- | --- |
| Recent Job Title: |    null | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| --- | --- | --- | --- |
| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| JEFFREY C. RALSTON9223 Wells Station RoadKnoxville TN 37931Cell: 865.255.7807 jeffcralston@gmail.comSUMMARYA results-driven Nursing Professional with 7+ years of clinical experience in critical care, cardiacstep-down, med/surg, orthopedic facilities, and most recently phone triage. Excellent interpersonal andcommunication skills. Proven experience in competitive, challenge-oriented facilities and areas drivingeffective results in the following:AREAS OF EXPERTISENursing Skills: Nursing skills, procedures, patient care, and documentationCustomer Service: Professional sales, customer relations, marketing skillsTechnology Proficiency: Microsoft Office 2016 Suite, McKesson Care Manager, QRS, and Taleo,IntefleCS, Interactive Desktop, Tableau, Gehrimed, EPIC, IC BusinessMgr.Financial Accountability: Budget managementLeadership: Supervision and managementPROFESSIONAL EXPERIENCETeamHealth Medical Call Center 11/2015 - PresentPhone Triage NurseTriaged patient symptoms for a variety of client offices including pediatrics, specialist,community nurse lines and made recommendations for treatment based on guidelines. Interactedwith practitioners for recommendations, prescriptions, and lab results. Licensure in multiplestates including California, Indiana, Pennsylvania, Oregon, OH and D.C.Methodist Medical Center - Covenant Healthcare 7/2015 - 11/2015Registered NurseWorked in ICU and CCU in direct bedside patient care. Trained on various critical careprocedures (CRRT, mechanical ventilation, post-STEMI, post-cath)Tennova Healthcare 6/2012 - 7/2015Registered NurseWorked in ICU, cardiac step-down, med/surg, and orthopedics. Also served as house supervisor and mostrecently as nursing director for ICU/Cardiac stepdown/ARC. Assisted in achieving stroke certificationfor the facility.U.S. Smokeless Tobacco Brands, Inc. 1998 - 2009Sales Representative - Southeastern KentuckyRepresented all USSTB brands at the retail and wholesale level. Executed consistent pricing programs,product promotions and strategically placed point-of-sale. Implemented and executed trade andmarketing programs at the retail and wholesale level. Managed sales territory with over $15 million inannual sales at both wholesale and retail level.EDUCATIONOhio State University 1994-1995Lincoln Memorial University Associate Degree Nursing conferred May 5, 2012CREDENTIALSTN Nursing License - 187867 MultistateACLS/BLS/CPIREFERENCESVirginia StephensNorth Knoxville Medical Center - House SupervisorP.O. Box 153Winfield TN 37892(423) 319-9330Vickie RidingsNorth Knoxville Medical Center1319 Grand Colony LanePowell TN 37849(865) 556-7708Tim Bradley232 Knoxside DriveLebanon Junction KY 40150(502) 554-2242 |