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| --- | --- |
| Name: | Jeffrey Ralston |
| Phone: | (865) 255-7807 |
| Email: | jeffcralston@gmail.com |
| Location: | US-TN-Knoxville-37921 () |
| Last Modified: | 5/21/2019 11:47:11 AM |

 Work History

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| --- | --- | --- |
| Company Name: | TeamHealth Medical Call Center | 11/01/2015 - Present |
| Job Title: | Phone Triage Nurse | |
|  | | |
| Company Name: | Methodist Medical Center - Covenant Healthcare | 07/01/2015 - 11/01/2015 |
| Job Title: | Registered Nurse | |
|  | | |
| Company Name: | Tennova Healthcare | 06/01/2012 - 07/01/2015 |
| Job Title: | Registered Nurse | |
|  | | |
| Company Name: | U.S. Smokeless Tobacco Brands, Inc. | 01/01/1998 - 12/31/2009 |
| Job Title: | Sales Representative | |
|  | | |

 Education

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| --- | --- | --- | --- |
| School: | Ohio State University | Graduation Date: |  |
| Major: |  | | |
| Degree: | Master's Degree | | |
| School: | Lincoln Memorial University | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |
| School: |  | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: | null | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

|  |  |  |  |
| --- | --- | --- | --- |
| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| JEFFREY C. RALSTON 9223 Wells Station Road Knoxville TN 37931 Cell: 865.255.7807 jeffcralston@gmail.com     SUMMARY  A results-driven Nursing Professional with 7+ years of clinical experience in critical care, cardiac step-down, med/surg, orthopedic facilities, and most recently phone triage. Excellent interpersonal and communication skills. Proven experience in competitive, challenge-oriented facilities and areas driving effective results in the following:    AREAS OF EXPERTISE  Nursing Skills: Nursing skills, procedures, patient care, and documentation Customer Service: Professional sales, customer relations, marketing skills Technology Proficiency: Microsoft Office 2016 Suite, McKesson Care Manager, QRS, and Taleo, IntefleCS, Interactive Desktop, Tableau, Gehrimed, EPIC, IC Business Mgr. Financial Accountability: Budget management Leadership: Supervision and management   PROFESSIONAL EXPERIENCE  TeamHealth Medical Call Center 11/2015 - Present Phone Triage Nurse Triaged patient symptoms for a variety of client offices including pediatrics, specialist, community nurse lines and made recommendations for treatment based on guidelines. Interacted with practitioners for recommendations, prescriptions, and lab results. Licensure in multiple states including California, Indiana, Pennsylvania, Oregon, OH and D.C.  Methodist Medical Center - Covenant Healthcare 7/2015 - 11/2015 Registered Nurse Worked in ICU and CCU in direct bedside patient care. Trained on various critical care procedures (CRRT, mechanical ventilation, post-STEMI, post-cath)  Tennova Healthcare 6/2012 - 7/2015 Registered Nurse     Worked in ICU, cardiac step-down, med/surg, and orthopedics. Also served as house supervisor and most recently as nursing director for ICU/Cardiac stepdown/ARC. Assisted in achieving stroke certification for the facility.    U.S. Smokeless Tobacco Brands, Inc. 1998 - 2009 Sales Representative - Southeastern Kentucky Represented all USSTB brands at the retail and wholesale level. Executed consistent pricing programs, product promotions and strategically placed point-of-sale. Implemented and executed trade and marketing programs at the retail and wholesale level. Managed sales territory with over $15 million in annual sales at both wholesale and retail level.    EDUCATION  Ohio State University 1994-1995 Lincoln Memorial University Associate Degree Nursing conferred May 5, 2012   CREDENTIALS  TN Nursing License - 187867 Multistate ACLS/BLS/CPI  REFERENCES  Virginia Stephens North Knoxville Medical Center - House Supervisor P.O. Box 153 Winfield TN 37892 (423) 319-9330   Vickie Ridings North Knoxville Medical Center 1319 Grand Colony Lane Powell TN 37849 (865) 556-7708   Tim Bradley 232 Knoxside Drive Lebanon Junction KY 40150     (502) 554-2242 |