Justin Raymond

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Registered Nurse Emergency Department at Froedtert Health

Milwaukee, Wisconsin, United States Hospital & Health Care

Previous positions

Emergency Room Registered Nurse at Seton Healthcare Family

Registered Nurse at Texas Health Resources

Education

Texas Woman's University, Bachelor of Science (BS), Registered Nursing/Registered Nurse

Background

Summary

Emergency/Trauma Registered Nurse

Experience

Registered Nurse Emergency Department

Froedtert Health

April 2018 – Present(1 year 9 months)Wauwatosa

Emergency Room Registered Nurse

Seton Healthcare Family

November 2016 – March 2018(1 year 4 months)Austin, Texas

Caring for and improving the health of those we serve with a special concern for the sick and the poor. ~ Seton's mission

Registered Nurse in the emergency department taking care of acute, chronic, and traumatic conditions with faith, evidence based practice, compassion and thoughtfulness for our patients and their family's experience.

Registered Nurse

Texas Health Resources

July 2014 – October 2016(2 years 3 months)Emergency Department

Treating acute, chronic, and traumatic conditions of the surrounding community. BLS, ACLS & PALS, FCCS, & TNCC trained.

SPL ADMISSIONS PAS PRN

Texas Health Resources

December 2013 – July 2014(7 months)8200 Walnut Hill Ln, Dallas, TX 75231

Serves as the registration and status control in the Emergency Department.

Obtains demographic and financial patient information.

Presents and explains ethically and legally compliant documents, policies, and rights to the patient and/or patient representative.

Verifies insurance plans and obtains required information.Collects insurance co-payments, self-pay deposits and patient balances.

Medicaid Specialist

Family Medical Clinic of North Dallas

July 2012 – December 2012(5 months)Dallas/Fort Worth Area

Served as administrative consultant for billing and record management

Reviewed wellness and acute care records to ensure adequate documentation and quality assurance.

Prepared HIPAA compliant professional documentation requested by healthcare agencies and contractors.

Monitored the transition from paper to electronic healthcare system including records, billing and practice management.

Provider Relations Representative

Texas Medicaid & Healthcare Partnership

September 2010 – July 2012(1 year 10 months)Dallas/Fort Worth Area

Served as a liaison between TMHP and Healthcare Providers/Facilities.

Recruited and retained providers into Texas Medicaid and other State Assistance Programs administered by TMHP. Assisted providers with enrollment into the Medicaid program, and provided business related education and solutions.

Conducted Medicaid Basic Series workshops, in-services, and seminars for providers, facilities, and the healthcare community.

Attended regional committees, stakeholder meetings, and conventions to assist providers interested in general and specific information.

Created a forum with the Dallas Medical Society for providers to express their needs as an individual or community.

PCP Contract Compliance Coordinator

Texas Medicaid & Healthcare Partnership

January 2010 – December 2010(11 months)Austin, Texas Area

Served as an analyst of provider’s health care records to ensure accuracy, completeness, and comprehension of the Texas Health Steps requirements set forth by the Department of State Health Services.

Ensured provider’s compliance with contractual requirements and Texas Administrative Code.

Analyzed performance various measures and made recommendations on methods for improvement.

Performed onsite visits to verify appropriateness of healthcare practice conditions in accordance to State Health and Safety codes.

Created Policy and Procedure Manuals and Work Instructions associated with the Medical Affairs departmental transition department to Provider Services.

Volunteer Intern

Veteran's Affairs Medical Center

June 2009 – January 2010(7 months)West Palm Beach, Florida

Shadowed and observed multiple physician assistants and nurse practitioners in the Orthopedic and Vascular departments.

Utilized computer skills to aide physicians and associated personnel in accessing and assessing patient charts, summaries, and patient's need for surgical consultation, by creating or maintaining patient healthcare records.

Assisted an Orthopedic Physician Assistant in consulting patients on various treatment plans, charting, preparation of trigger point steroid and viscosupplementation injections.

Clerical Assistant and Clinical Shadow

Absolute Dental Care

September 2003 – May 2004(8 months)San Antonio, Texas

Shadowed and worked as a clerical assistant for Frank P Ramos D.D.S as a cooperative between Churchill High School and Dr. Ramos.

Assisted with office functions, charting, and preparing procedure rooms.

Shadowed Dr. Ramos through the continuum of his practice minorly assisting and observing: cleanings, orthodontic, periodontal, restorative services for a largely underserved population

Education

Texas Woman's University

Bachelor of Science (BS), Registered Nursing/Registered Nurse

2012 – 2014

Activities and Societies

Pinning committee president for the class of May 2014.

Unite mentor for new nursing program students.

Nursing Student Association active member.

Texas Tech University

Bachelors, Health, Exercise & Sports Science

2004 – 2009

Texas Tech University

Dean's list Spring Fall 2007 through Summer 2009

Activities and Societies

Silent Raiders, Student Manager Level III

Board of Certification for Emergency Nursing (BCEN)

Certified Emergency Nurse

Skills & Expertise

Training

Quality Improvement

Managed Care

Health Policy

Utilization Management

Medical Records

Healthcare Management

Trauma Nursing

Credentialing

Nursing

Healthcare Industry

Medical Terminology

Patient Safety

Hospitals

HIPAA

Policy

Medicaid

Microsoft Excel

Public Speaking

Software Documentation

PPO

Microsoft Office

Health Insurance

EHR

Customer Service

PowerPoint

Research

Process Improvement

Emergency Nursing

Healthcare Consulting

EMR

Outlook

Medicaid Managed Care

Healthcare

Medicine

Electrocardiography (EKG)

Microsoft Word

Insurance

Medicare

Advanced Cardiac Life Support (ACLS)

Provider Relations

Physician Relations

Revenue Cycle

Certifications

Certified Emergency Nurse (CEN)

BOARD OF CERTIFICATION FOR EMERGENCY NURSING (BCEN®), License

July 2017 – July 2017