# D'Lynn Brown

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Authorized to work in the US for any employer

# Work Experience

Home Health Aide Gareda Home Health - Chicago, IL January 2019 to Present

I currently have a client with this agency working as a CNA at the clients home

### **Certified Nursing Assistant**

Windsor Park Villa - Chicago, IL July 2018 to Present

My duties is to do safety check round, keep pt continent, document poc and also personal cares.

#### **Activity Aide**

Productive Living Systems - Oshkosh, WI June 2017 to Present

I prompted and encouraged out clients and help them live at their maximum level. I also clean, , and provide safety checks to ensure our clients safety and whereabouts. I am also am approved driver for the company.

#### **CNA - Certified Nursing Assistant**

Alten Haus - Neenah, WI July 2017 to February 2018

My job was to cook clean personal cares and also med tech.

#### **Personal care worker**

CASTLE SENIOR LIVING - Milwaukee, WI July 2016 to December 2016

Medication pass Personal care Cooking and cleaning Companionship

#### Telemarketer

ACT Enterprises - Oshkosh, WI April 2006 to November 2007

Contact prospective customers by telephone offering a no cost carpet cleaning/deodorizing and protecting to illustrate a superior cleaning product

## **Telefund Raiser**

Strategic Fund Raising August 2005 to February 2006

Called computer generated home numbers to raise money for the Republican party Processed pledges given in form of credit card payments

## Personal care worker

Living Lighthouse August 2004 to July 2005

Provided personal care for the elderly with developmental disabilities

Cooked meals and daily house chores

◆ Administer Medication etc

### **Front Desk Clerk**

Ramada Inn - Oshkosh, WI August 2002 to August 2004

Checked customers into their room using various methods of payment Assisted customers with needs to make stay more pleasant

### **Customer Service Rep**

Eastbay - Oshkosh, WI July 2001 to April 2002

#### Oshkosh WI 07/01-04/02

- ◆ Took catalog orders via phone
- Assisted with completion of orders with varies methods of payments
- ◆ Full -time problem solving and crisis management

### **Security Guard**

I.S.S - Chicago, IL June 2000 to June 2001

Checking customers rental agreement for rental cars before they leave the lot

- ◆ Documented a log stating all employee rental vehicle usage
- ♦ Directed allowable and non- allowable vehicles on and off lot/secured the lot

## Education

#### **Certified in Certified Nursing Assistant**

Fox Valley Technical College - Oshkosh, WI July 2017 to August 2017

South Shore Community Academy H.S. Graduate

Skills

• Word (7 years)

# Certifications and Licenses

# CBRF

May 2014 to Present

I have been doing cbrf for 13 years and have been certified twice.

# CNA

August 2017

I have been working as a cna just not certified for 14 years just got certified I am also cbrf certified and took the medical assistant classes internship is the only thing left

# Additional Information

- ♦ Motivated, high energy individual with the ability to work well in a team/individually
- ◆ Recognized for excellent customer service skills, diplomatic and patient
- $\blacklozenge$  Excellent written/verbal communication skills with customers, co-workers, and management
- ♦ Organized, dependable, flexible, with the ability to adapt well to change