

# *Scott E. Jacqmein, RN*

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## **Professional Summary**

Dedicated, highly motivated, team oriented professional with over twenty years of successful nursing experience. Recognized for exceptional team building, customer service, patient advocacy, and communication skills. I am committed to the care and improvement of human life and strive to deliver high-quality, cost-effective healthcare in our community.

## **Professional Experience**

Baylor Scott and White Hospital 9/2017 to Current

Registered Nurse, Emergency Department

- Direct patient care for emergency and trauma patients.

Texas Health Presbyterian Hospital Dallas 3/2010 to 4/2017

Registered Nurse, Emergency Department

- Provided direct patient care in a MAGNET recognized, high volume patient care center.
- Received many accolades from patients and staff for excellent performance and willingness to help in difficult situations.
- Provided creative and necessary solutions to protecting staff and the public during the Ebola crisis along with on the spot training procedures.
- Part of the Isolation Crisis Team
- Received excellent reviews and sought constructive criticism from management.
- Lead by example for improved staff culture and safe patient care.

Medical City Dallas 7/2007-3/2010

Registered Nurse, Emergency Department

- Provided direct patient care in a MAGNET recognized, high volume, and diverse patient care center with specific pediatric and adult care zones. Also

experienced with a special emphasis on psychiatric patients due to the close proximity to Green Oaks Hospital.

- Coordinated patient care, resource allocation, and patient flow as a charge nurse and managed patient and staff concerns.
- Promoted to Supervisor and helped create efficient patient flow, decreasing waiting times, managing productivity ratios while maintaining safe quality care.
- Implemented multiple new processes such as the transition from paper to T Systems computer documentation, medication electronic scanning protocols, introduction of doctor in triage process
- Assisted with -Accreditation as a Primary Stroke Care Center. - Successful JCAHO re-accreditation - Achieving and maintaining MAGNET status
- Maintained excellent staff relations by communicating clear management expectations - Management representative to unit based staff counsel committee - Adept in de-escalating and finding agreeable solutions with patients, families, and staff - Skilled in increasing employee satisfaction level and managing staff up to expectations - Timely completion of annual staff reviews

Medical City Dallas Children's Hospital 8/2004-7/2007

Registered Nurse, Neonatal Intensive Care Unit

- Directed and coordinated nursing care through the nursing process of assessment, nursing diagnosis, planning, implementation and evaluation for neonates in a large 40 bed level III facility.
- Performed charge nurse duties, with up to 24 nurses and 40+ babies, to collaborate with healthcare professionals to provide quality, cost effective and efficient care to achieve the best possible outcome.

Paradigm Health 7/2003-7/2004

Registered Nurse, Case Management

- Neonatal inpatient case management insurance review.

Methodist Medical Center 5/1998-7/2003

Registered Nurse, Neonatal Intensive Care Unit

- Charge nurse for three years.

## **Education/Licensure/Certifications**

Walden University Minneapolis, Minnesota BSN bridge program

Attended 2015 to 2016

El Centro College Dallas, Texas Associate Degree in Nursing 5/1998

Registered Nurse, State of Texas 7/1998 BLS, ACLS, PALS current