

## MARISSA GONZALEZ, RN

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### OBJECTIVE

Motivated, hardworking, caring individual looking to obtain a registered nurse position within the medical aesthetic industry that will benefit clients in achieving life changing results by offering high quality patient care utilizing ten years of nursing experience.

### QUALIFICATIONS

- Hardworking and energetic; flexible; rapid learner; adapt easily to change of environment and work schedule
- Personable with a positive attitude; communicate effectively with patients, families, and nursing staff
- Applies critical thinking skills essential to providing competent and dignified patient care
- Bilingual; English/Spanish

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### EDUCATION / CREDENTIALS

Bachelor of Science in Nursing, current  
Grand Canyon University, Phoenix, Arizona  
Associate of Applied Science in Nursing, 2009  
Mesa Community College, Mesa, Arizona  
Arizona State Registered Nurse License, 2009, RN159223  
BLS/ACLS/NIHSS Certification  
Certified Back Office Medical Assistant, 1997  
Occupational Training Center, Mesa, Arizona

### WORK HISTORY

#### **Honor Health, Scottsdale AZ** 09/19

10/17 -

**Registered Nurse/Network Float Intensive Care:** Provided continuous high-level care as an intensive care registered nurse between four Honor Health medical facilities serving and caring for critically ill patients.

#### Banner Baywood Medical Center, Mesa AZ

10/09 - current

**Registered Nurse/Intensive Care:** Responsible for carrying out the complete nursing process for adult patients in the intensive care unit, provide continuous high-level care for critically ill patients and their families, monitor life support equipment including ventilators, monitor and interpret values from arterial lines, CVP, pulse oximetry and cardiac rhythms, respond to changing patient conditions and provide advanced life support, administer and manage intravenous medication infusions, serve as a patient advocate supporting the basic rights, values and beliefs of the patient, provide end of life care and education to patients and families during the dying process and assist physicians with bedside procedures.

**Registered Nurse/Relief Charge:** Responsible for carrying out the complete nursing process in an acute care setting for adult patients on the medical/surgical unit, provide nursing care for routine medical and post-surgical patients, develop and manage nursing care plans, provide and document nursing interventions based on assessed patient needs and plan of care, administer medications, identify short and long term goals based on patient care needs, assist physicians during examinations and treatments and collaborate with appropriate health team members for coordination of daily plan of care for assigned patients, serve as relief charge nurse on an as needed basis preparing/distributing nurse assignments, completing daily rounding on patients and staff and managing the operations of the medical/surgical unit.

**Interim Registered Nurse Manager:** Responsible for overseeing the operations of a medical/surgical unit, assuring and preparing appropriate patient assignments to beds and staff, complete daily rounding on patients and staff to ensure quality and provision of care, serve as a real time resource and assist with clinical expertise for unit staff and physicians for problem-solving on patients, processes and family issues. Coordinate quality initiatives and improvements, develops leadership skills among staff and supports career advancement opportunities, functions as a role model and encourages staff to participate in their own development, responsible for leadership through coaching, performance evaluations, corrective actions and development opportunities to create a culture of learning.

#### Paramount Surgery Center, Mesa AZ

09/16 - 09/17

**Registered Nurse/Pre-Op PRN:** Responsibilities included holistically preparing patients for surgery considering all needs, including pre-op education, escort/family members, psychosocial needs; ensured paperwork such as consents were properly signed and documented, reviewed pre-op work including labs, EKG, imaging reports and clearances, reported patient condition to appropriate staff, obtained vital signs, established intravenous access, and acted under established protocols, practices and standing orders.

#### Americare Hospice The Villa Inpatient Unit, Mesa AZ

09/11 - 01/12

Registered Nurse: Responsibilities included providing palliative and end of life care to patients in a 6 bed inpatient unit, assessed the appropriateness of admittance to program, conducted comprehensive nursing assessment, created and implemented a plan of care while intervening effectively, managed and controlled pain and other symptoms and offered solace to those in distress, educated patients and families on the death and dying process and remained present to help and comfort patients and families navigating the end of life journey.

Health Choice of Arizona, Tempe AZ 12/07 - 03/08  
Claims Processor: Responsible for adjudicating incoming medical claims in accordance with policies, procedures and guidelines as outlined by Health Choice and AHCCCS, within specific time frames and according to various rates by provider contracts.

Schaller Anderson of Arizona, Phoenix AZ 03/00 - 04/05  
Claims Analyst III: Accurately adjudicated claims in accordance with health plan guidelines, company standards, and company procedures for several lines of business, processed COB claims, pends, and quality review claims. Advanced to the position of Claims Auditor which consisted of auditing adjudicated claims and QMACS/QNXT system to ensure accuracy and compliance with established policies, procedures, and management service agreements. Advanced to Research & Adjustment Analyst which consisted of assessing need of corrective measures, identified configuration, processing and billing issues while facilitating resolution.

Val Vista Lakes Family Medicine, Gilbert AZ 12/97 - 03/00  
Back Office Medical Assistant: Duties consisted of venipuncture, rooming patients, phone triage, specimen handling, exam preps, vital signs, assist minor surgeries, phlebotomy, 12-lead EKG, PFT, injections, administering and calculating medications, sterilizing/autoclaving, referral processing, prior authorizations, ICD-9 and CPT coding, and patient education.

References Available Upon Request