

Donna O'Connell RN, Bachelor of Science Nursing

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SUMMARY

BSN highly experienced in intensive, acute, long term, home, and ambulatory care settings. Competent in Epic and electronic charting. Skilled in assessment of physical and emotional health and able to deliver effective care as a result. Communicate and relate well with all age groups and have been noted to be a strong team player. Other strengths include exceptional IV access skills, organizational abilities and a true desire to improve the lives of patients and coworkers.

PROFESSIONAL EXPERIENCE

AURORA WISELIVES CENTER, Milwaukee, WI 2014

Integrated care clinic serving birth to death population.

Triage Nurse

Telephone triage of patient needs. Patient wellness teaching. Coordination of referrals, and access to health care resources in the clinic and community. Assist providers and patients with insurance approval process. Carry out provider orders.

AURORA ST LUKE'S SURGICAL ICU, Milwaukee, WI 2005-2014

Intensive care unit specialized in pre and post care of liver, kidney and pancreas transplant patients. Served other surgical and medical patients requiring critical care.

Staff RN

Initiated plans of care in conjunction with patients, families and the multidisciplinary team then provided nursing care accordingly. Performed ongoing assessments of patient condition and responded by adjusting treatment per protocol. Took charge position on rotation. Assisted physicians with bedside procedures.

- Improved patient satisfaction scores by expertly administering complex therapies including blood transfusions, continuous renal dialysis, conscious sedation and various advanced modes of ventilation.
- Yearly evaluation stated that as a senior RN expedited the successful opening of this unit by providing clinic strength and leadership to novice staff ensuring delivery of safe effective treatment.
- Assisted with IV access throughout the hospital thus reducing patient discomfort and achieving timely medication administration.
- Willingly took extra patients or floated for peers enhancing continuity of care.
- Review pointed out that manager often received feedback regarding writer's personalized care.
- Noted by manager to be, " the model of customer service."

St LUKE'S NEURO SURGICAL ICU, Milwaukee, WI

2000-2005

Unit specialized in patients who had sustained brain injury through, trauma, stroke, tumor or other brain insult.

Staff RN

- Received Aurora Star Award for exceptional care by family nomination
- Yearly reviews in both ICUs exceeded expectations.

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- Improved unit morale and quality of patient experience during a nursing shortage by working extra hours regularly.
- Commended for promoting a positive work environment and encouraging team spirit and camaraderie.
- Evaluation comments state, "she has a can do attitude," and, "great people skills,"
"Her patients love her."

VIRGINIA HEALTH AND REHABILITATION CENTER, Waukesha, WI

1998-2000 110 bed skilled nursing facility.

Night Shift RN Supervisor

Supervised care delivery by RN, LPN, and CAN staff. Participated in completion and maintenance of MDS's. Provided direct patient care.

MILWAUKEE SUB- ACUTE UNIT, Milwaukee, WI

1995-1998

26 bed sub-acute unit.

Night Shift Charge Nurse

Supervised activities of licensed and non-licensed staff to insure care met OSHA, OBRA, State, Federal and company standards. MDS maintenance and completion performed.

FRANCISCAN VILLA NURSING HOME, South Milwaukee, WI

1993-1995

Approximately 200 bed skilled nursing and rehabilitation center.

Associate Director of Nursing

Chaired multiple committees. Directed nursing department orientations. Managed Workman's Compensation Light Duty program. Oversaw activities of nursing staff members and evaluated their performances.

ST JOHN'S HOME, TOWER, AND HOME HEALTH AGENCY, Milwaukee, WI

1986-1993

Organization consisted of 110 bed skilled nursing unit, home health agency, and private living tower.

Positions Held at St John's:

1. **PM RN Supervisor**
1986-1987

Supervision of patient care and evaluation of nursing personnel performance on PM Shift .Rendered emergency care and nursing consultation in Private Living Tower.

2. Clinical Manager/Infection Control Nurse

1987-1988

Responsible for special projects and care studies where needed. Assisted with management of home health agency.

- Revised entire infection control program and manual to comply with CDC Universal Precautions Policy.
- Designed and implemented OSHA and OBRA compliance programs.
- Established skin care protocols resulting in low decubitus rates.

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3. Associate Director of Nursing

1988-1993

Managed nursing department activities under Director of Nursing. Chaired multiple committees.

4. Acting Director of Nursing

1993

Interim direction of nursing department.

PLYMOUTH MANOR NURSING HOME, Milwaukee, WI

1984-1986

165 bed skilled nursing facility serving mentally and long term care patients.

Day Shift Supervisor

Supervision and evaluation of all day shift nursing personnel.

EDUCATION

Bachelor of Science Degree, .Nursing

University Wisconsin Milwaukee Wisconsin
Graduated Cum Laude
On Dean's List

PROFESSIONAL DEVELOPMENT

Yearly ICU Competencies for fourteen years

CERTIFICATIONS AND TECHNICAL SKILLS

BLS Certified
Ventilator proficient
ACLS certified in past
Wisconsin License to practice nursing