

Haley Ziegenbein

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402 E. Wilson Ave Appleton WI, 54915

Certified Nursing Assistant with customer service background as well as leadership and communication skills. Highly motivated to provide exceptional patient care and experience. Eager to begin new career utilizing the skills developed through higher education.

Education

Fox Valley Technical College Appleton, WI Graduation
Date: November 2nd, 2018
Certified Nursing Assistant

Relevant Skills and Coursework

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- Accurate Documentation
 - Accurately obtain pulse, temperature, and respirations
 - Patient Care
 - Medical Terminology
 - Hoyer Trained
 - Customer Service
 - Catheter Care
 - Patient safety trained
 - Dementia Care

Certifications and Community Involvement

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- Certified November 30th, 2018
 - HIPAA and OSHA trained

Professional Experience

Certified Nursing Assistant Appleton, WI (December 18th-
Present)

Manor Care

- Perform bed baths and Perineal Care
- Assist clients with transfers
- Pass meal trays
- Help feed residents and document how much they ate
- Provide basic care to assist clients
- Hand hygiene
- Take residents vitals and record them

Clinical Hours Appleton, WI
2018-November 2018)

(September

Rennes Health and Rehab Center

- Performed bed baths
- Provide basic care to assist clients
- Performed catheter care
- Assisted clients with the use of gait belts.

Waitress Appleton, WI
2018-Present)

(March

Perkins Restaurant

- Take accurate orders and present food in a timely fashion
- Always maintain a pleasant attitude under stress
- Provide a clean and positive atmosphere for customers
- Provide support and flexibility to assist others in the workplace

Waitress Manitowoc, WI
January 2017)

(September 2016-

Four Seasons Restaurant

- Provide a positive dining experience for all customers
- Maintain a positive attitude under stressful situations
- Provide a sanitary environment for employees and customers
- Assist the kitchen in prepping dishes to be served

Waitress Manitowoc, WI
September 2016)

(January 2016-

Fork n' Knife Restaurant

- Take accurate orders from customers
- Provide excellent customer service
- Maintain a positive attitude
- Prep food before serving

Personal Care Worker Manitowoc, WI
2015-January 2016)

(July

Homes for Independent Living

- Assisted clients with daily routine
- Passed medications and provided accurate documentation of this
- Maintained a clean environment for clients
- Provided meals for clients

Personal Care Worker Appleton, WI
2013-March 2015)

• Give direct cares and assistance to clients of ranging disabilities to help them live their day to day life smoothly successfully.

- Pass medications.
- Calming and redirecting any negative behavior displayed by clients.

(March

- Clean and sanitize clients' house.
- Maintain a close but professional relationship with clients, coworkers and family to ensure everyone is working as a team.
- Document clearly and professionally for client notes.