



LISA D TEASLEY

lteasley123@gmail.com | H: 618-978-2709 | 10235 Bartelso Road, Carlyle, IL 62231

Summary

My extensive work history has led to me being an empathetic, caring individual who would love to join an already exceptional practice serving your clients and office staff. I have a passion for helping and educating clients as well as their caregivers.

I excel in skills of communication, counseling, scheduling, problem solving and administering care in both urgent and non-urgent matters. I am and have always been a team player, I enjoy being around people and feel that I would be a wonderful addition to the Nurse Telephone Triage Service in the day-to-day operation of the center.

I have also worked in two large Pediatric offices triaging, answering, scheduling and referring patients. Prior to my nursing education I was a Certified Medical Assistant for four years and a Licensed Pharmacy Technician for five years in Illinois.

Skills

- Listening
- Effective Communication (Written and Verbal)
- Problem Solving
- Counseling/Advisement
- Compassion/Empathy
- Competence
- Respectful
- Sensitivity/Discernment
- Commitment

Experience

BJC Memorial East Hospital | Shiloh, IL
Registered Nurse
05/2019 - Current

- Delivered direct patient care, including stabilizing patients and identifying treatment options
- Administered medications, tracked dosages and documented patient conditions
- Trained and mentored new RNs on best practices, hospital policies and standards of care
- Developed and adapted individualized treatment plans according to patient recovery goals
- Delivered quality care and comfort to patients with heart failure, pulmonary hypertension, pulmonary embolisms and end-stage renal disease
- Instructed patients, caregivers and families on diagnoses, treatment options and self-management to maintain continuity of care
- Leveraged nursing skills to provide relief assistance to Telemetry and Emergency departments
- Provided palliative care in outpatient settings ranging from assessment to development and implementation of care plans
- Delivered direct patient care, including stabilizing patients and identifying treatment options

HSHS St Joseph's Hospital | Highland, IL

- Delivered care to the sick, injured, pediatric, convalescent or disabled

Emergency Room Registered Nurse

01/2017 - 12/2018

utilizing the nursing process of assessment, planning, intervention, implementation and evaluation

- Collaborated with many professional disciplines to ensure effective patient care delivery and achievement of desired patient outcomes
- Effectively interacted with patient and significant others, while maintaining the standard of professional nursing. Provided care for patient from various types of illness or trauma requiring emergency attention and able to recognize and effectively treat life-threatening conditions
- Educated patients and significant others on how to manage their illness/injury by explaining post-treatment home care needs, diet/nutrition/exercise programs, self-administration of medication and rehabilitation, as well as providing referrals to other health care professionals for follow-up treatment

It Works Multilevel Marketing | Highland, IL

Independent Contractor

02/2015 - 06/2017

- Led team of 290 Distributors/Independent Contractors and engaged in delivering assistance to customer service department on daily basis
- Provided outstanding customer service to new and long-standing customers (approximately 3,000+) by attending closely to concerns and developing solutions
- Provided onsite training
- Planned and executed live conferences speaking to greater than 500 persons in attendance
- Volunteered and donated time and products to many non-for profit organizations and participated in vendor fairs and benefit events including 4H, Chakota Therapeutic Riding Center, Relay for Life and many more!
- Achieved Rank of Double Diamond status in less than 12 months with averaging sales at \$50,000 per month

St. Louis Children's Hospital | Saint Louis, MO

Children's Direct Access Line Registered Nurse

03/2010 - 10/2016

- Participated in the ground level development and creations of one of the first nationally known hospital access lines
- 24/7 access line for physicians and outside facilities to admit a patient, dispatch the hospital's transport team by ground or flight, obtain urgent or routine consultations, schedule appointments with specialists or request patient information
- Create conference calls among referring physician and an accepting physician at SLCH. Develop plan for transfer and admission. Document key information regarding patient so that preparations could be made for patient's arrival
- Vital component to make transfer go smoothly, careful and quickly
- Telephonically triage the patient, determine services needed (e.g. emergency services, NICU, PICU, or Direct admit). Determine safest mode of transfer (e.g. family vehicle, one-way ambulance, Mobile Intensive Care Unit or air transportation)
- Dispatch and document for transport team. Familiarize and direct which team was going (e.g. Nurse/Nurse/Medic or Dr./Nurse/Medic, etc.)
- Pre-register patient in hospital admittance system, ensure Nurse/Nurse report given, MD./Resident report given
- Hospital-wide bed placement. Improved patient care and maximized bed utilization with appropriate nursing care
- First nurse to pilot and work this position from home as a telephonic nurse

Wellpoint/Anthem Blue Cross Blue Shield | St. Louis, MO

- Telephonically helped members manage chronic conditions, such as heart disease, diabetes and asthma

Disease Management Registered Nurse

08/2006 - 03/2010

- Developed personalized interventions based on clinical, evidence-based guidelines that supported members in following their doctor's care plan and reaching their health goals
- Educated members about their health and ways to improve it by setting realistic and measurable goals, offering tips and tools, weekly actions plans and discussing problems or barriers to meeting goals and celebrating successes
- Measured success monitored with lab tests, self-reported questionnaires based on how members feel, and/or claims data to track members use of health care services and cost
- Assisted in improving quality of life while reducing healthcare costs

SSM Cardinal Glennon Children's Hospital
| St. Louis, MO

Pediatric Registered Nurse

04/2004 - 08/2006

- Provided nursing care and medical treatment to patients within the scope of practice as defined by law
- Evaluated patients needs, prioritized patient care flow and provided treatment physically, and emotionally
- Conducted nursing assessments based on the patient's history and his/her physical status by identifying critical medical signs and performing tests
- Communicate and coordinate care between the patient, family, nursing staff and physicians

Education and Training

Kaskaskia College | Centralia, IL

Associate of Applied Science in Nursing

2004

Belleville Area College | Belleville, IL

Certificate in Medical Assisting

1999

Activities and Honors

- Written and published two articles for KIDS TODAY monthly newsletter and The St. Louis Post-Dispatch
- Nominated two times for the Daisy Award at HSHS St. Joseph's Hospital in Highland, IL (The Daisy Award for Extraordinary Nurses-to honor the super-human work nurses do for patients and families every day showing extraordinary compassionate care.)
- Recognized for *Memorial Moments* five times for providing outstanding care
- First nurse to pilot work from home for St. Louis Children's Direct. Successful pilot and continued to work from home through fulfillment of employment