

ALISSA HANSEN

7036 North 175th Avenue Waddell Arizona 85355 602-694-7200 (C)
alissa.hansen1330@yahoo.com

Summary

Hardworking Registered Nurse, offering four years of experience and looking for new long-term position with room for career development. Highly accomplished in quickly building rapport with patients, performing assessments and using clinical knowledge and skills to treat patients. Excellent verbal, written, listening, time management and multitasking abilities. Successful at providing expertise in chronically and acutely ill patients, by developing detailed care plans and achieving care objectives. Willing to take on new challenges while delivering exemplary customer service and attention to detail in a busy environment.

Skills

- Patient Satisfaction and Process Improvement
- Communication, verbal and written
- Developing detailed care plans
- Geriatric treatment knowledge
- Chronic and Acute disease management
- Patient education and counseling
- Culturally-sensitive care
- Individual and group instruction
- Broad medical terminology knowledge
- Epic and Cerner EHR Management
- Organization and planning
- Troubleshooting complex problems
- Workflow Optimization
- Client advocacy
- Client needs assessment
- Triaging patient concerns
- Diagnostic tools experience
- Effective client and team relationships
- Excellent Windows desktop competency
- Excellent listening skills

Experience

Honor Health Deer Valley Medical Center

July 2019 to

Current

Registered Nurse, Medical/Surgical, Cardiovascular and Trauma Intensive Care Unit

Phoenix, Arizona

- Conduct patient assessments and diagnostic tests to provide physician with important patient health information used to create focused treatment plans and manage ongoing care.
- Boost patient outcomes by prioritizing nursing tasks and assignments and accurately reporting on each patient's status.
- Execute appropriate steps for patient treatment following careful review of physician medical regimen.
- Counsel caregivers and families on end-of-life planning and educate on patient care options.
- Treat patients using pharmacological and non-pharmacological treatment modalities to address various disorders, diseases and injuries.
- Include all previous experiences to contribute to excellent patient care.

Abrazo West Campus

June 2016 to July

2019

Registered Nurse, Medical/Surgical, Cardiovascular and Trauma Intensive Care Unit

Goodyear, Arizona

- Consistently assessed and evaluated patients' health needs by coordinating across medical disciplines to create, implement and modify personalized care plans.
- Instructed patients, caregivers and families on diagnoses, treatment options and self-management to maintain continuity of care.
- Assisted patients with healing and recovery after surgery by closely monitoring and caring for wounds, answering questions and educating about continued care strategies.
- Provided skilled direct nursing care to adult and geriatric patients in the medical/trauma ICU department.
- Responded to emergency situations with speed, expertise and level-headed approaches to provide optimal care, support and life-saving interventions.
- Evaluated and adjusted life support equipment, tubing and peripheral devices providing critical assistance to fragile patients.

- Helped patients and families feel comfortable during challenging and stressful situations, promoting recovery and reducing compliance issues.
- Included previous experiences to contribute to excellent patient care.

Abrazo West Campus
2016

June 2015 to June

Registered Nurse, Medical/Surgical, Telemetry

Goodyear, Arizona

- Delivered quality care and comfort to patients with several chronic and acute illnesses. Heart failure, myocardial infarctions, pulmonary hypertension, pulmonary embolisms, diabetes, COPD, stroke, acute renal disease, and end-stage renal disease (Just to name a few).
- Conducted patient assessments and diagnostic tests to provide physician with important patient health information used to create focused treatment plans and manage ongoing care.
- Administered scheduled medications and therapies while overseeing pain management plans.
- Coordinated with clinical staff to keep patients updated and informed on care issues, including discharge delays, equipment inaccessibility and procedure postponements.
- Delivered information and answered patient questions, regarding care and medications to patients and caregivers in comprehensible terminology. Provided take-home materials for further information.
- Utilized computerized Resource and Patient Management System (RPMS) and Electronic Health Record (EHR) system.
- Collaborated with doctors to plan post-treatment home care and prevent return hospitalization due to complications.

Home
2015

March 2010 to June

Student and Stay at Home Parent

Buckeye, Arizona

- Prepared and edited reports, presentations and articles using Microsoft Office.
- Completed several scholarly projects focused on advancing knowledge of nursing, leveraging excellent project management and leadership skills to coordinate group activities.
- Tutored students requiring additional assistance to improve overall comprehension of difficult concepts.

Gorman & Jones, PLC
2010

March 2007 to March

Paralegal

Sun City, Arizona

- Prepared Living Trusts and Wills using Microsoft Office.
- Organized and executed court calendar with daily cases and supervisor meetings.
- Organized client calendars, prepared mailings and handled high call volumes.

Education and Training

Grand Canyon University
2016

August

Bachelor of Science: Bachelor of Science in Nursing
Phoenix, Arizona

Scottsdale Community College
2014

December

Associate of Applied Science: Associates Degree in Nursing
Scottsdale, Arizona

Certifications

- Advanced Cardiac Life Support (ACLS)
- Basic Life Support (BLS)

- Trauma Nurse Core Course (TNCC) Certified Skill Highlights
- Stroke Care Nurse
- National Institutes of Health Stroke Scale Certified (NIHSS)

License

- Registered Nurse in the State of Arizona, License Number: RN191110