

# Tracy Avila Castillo

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## PROFILE

Deeply committed and healthcare professional who continually strives to become an effective Registered Nurse who provides comprehensive emergency medical support and care to patients who visit the emergency room. I will always continue to excel at managing multiple health care needs within crisis situations that need immediate intensive attention. Devoted to providing comfort and peace to my patients.

## EDUCATION

<b>Associate Degree in Nursing</b>	Bryant & Stratton College	August 2015
Bachelor's Degree Program	Chamberlain College of Nursing	<i>Current Enrollment</i> Dec 2018

## CERTIFICATIONS

BLS, ACLS, PALS, TNCC

## EXPERIENCE

**Emergency Room Registered Nurse (AMPAM 1)** **09/15/2015 – Present**

Aurora Summit Medical Center, Summit, WI

- Rely on nursing skills and experience to assist in the care of multiple traumas, cardiac arrests, stroke codes, and provide care to people across the lifespan with different conditions from infants, children, pregnant women, and the elderly.
- Independently maintain safe and effective care to patients with different acuity levels in a time-restricted and demanding environment
- Effectively communicate and collaborate with physicians and other healthcare professionals to ensure optimal care was given to patients in a timely manner.

### **Hospice Nurse**

**11/14/2016 - Present**

Rainbow Hospice, Johnson Creek, WI

- Assess a patient's situation, detect changes in symptoms, health, or pain, administer medications, monitor vitals and notice subtle changes. Provided needed support in all areas for patients and their families with close communication between all team members including Case Managers, Medical Directors, and supporting staff.
- Stand as a patient advocate and show confidence in educating patients and loved ones in end of life care.
- Be part of a team that is led by the patient, who, with family or loved ones, is encouraged to set the pace and the tone of the team's plan of care.
- See death as a journey with a very special end. Provide confidence and calm when others are frightened and be capable of sadness and humility when death has taken the patient and stand in quiet understanding with those who grieve the patient.

### **Emergency Room Technician / Health Unit Coordinator**

**05/14/2010 – 08/30/2015**

Aurora Summit Medical Center, Summit, WI

- Adapted to the fast-paced, level II trauma medical setting
- Assist doctors, nurses and other medical personnel with patient needs
- Take and monitor vital signs and apply knowledge in basic life support.
- Performing EKGs, start IVs with lab draw, clean and prep wounds, insert and discharge Foley catheters.

### **EMT Medical Technician Basic**

**05/01/2012 – 12/01/2014**

Sullivan Ambulance Service, Sullivan, IL

- Licensed in BLS
- Provided lifesaving skills in emergency situations.
- Transported patients safely to medical facilities after providing basic life support and stabilization.
- Maintained the ability to work under pressure with calm clear communication skills.

**Health Unit Coordinator / Patient Access Services / Emergency Dept. Biller**  
Aurora Health Care, St. Luke's Medical Center, Milwaukee, WI

**06/01/1999 – 01/30/2011**

References available upon request.