

NICOLE M. OLIVAS
MSN-E, RNC-NIC, NIDCAP
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ALBUQUERQUE, NM 87110
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Introduction

Nursing began as a caring profession, and it continues as a profession of thoughtful, caring people. Florence Nightingale once said, *“So never lose an opportunity of urging a practical beginning, however small, for it is wonderful how often in such matters the mustard-seed germinates and roots itself.”*

Current Licensing, and Credentials

Master of Science in Nursing Education Grand Canyon University	December 2011
NIDCAP Professional Neonatal Individualized Developmental Care Program	October 2008
Bachelor of Science in Nursing Grand Canyon University	May 2008
NOMAS Certified Neonatal Oral Motor Assessment Scale	October 2005
Bereavement Coordinator Resolve Through Sharing	February 2002
Associate Degree Nursing South Plains College	December 1995

Current Certifications

RNC-NIC
NIDCAP Professional
Bereavement Coordinator, Resolve Through Sharing
NOMAS Trained
NRP Instructor
American Heart PALS Instructor
NHTSA National Child Car Seat Installation Technician
CPR

Experience

- Staff Nurse Lovelace Westside Hospital FBC with level II NICU
July 2016 to present
Duties included Baby Nurse in L&D including level II NICU Nursery, Postpartum Care, NRP & PALS Instructor, float to Pediatric Unit, and Float to Lovelace Women's Level III NICU when needed.
Albuquerque, New Mexico
Manager Denise Campbell (505) 727-2370
- Adjunct Instructor Grand Canyon University May 2013 to Present
Currently Adjunct Professor for Online RN-BSN Courses
Previously the Pediatric Didactic Instructor, Pediatric Lab Instructor, Pediatric Clinical Instructor, and Medication Lab Instructor at the GCU Albuquerque Campus before it closed in May 2017.
Albuquerque, NM but based in Phoenix, Arizona
Faculty Manager Michael Stella (602) 639-6666
- Staff Nurse Lovelace Westside Hospital Pediatric Observation Unit
August 7, 2015 - July 2016
Duties included care for Pediatric Patients, and float to FBC for Baby Nurse in L&D including level II NICU Nursery, and Postpartum care. As well as float to PACU, ED, and Med-Surg during times of low Pediatric census.
Albuquerque, New Mexico
Manager Denise Campbell (505) 727-2370
- Staff Nurse University of New Mexico Hospital Trauma, Surgical Intensive Care, and Burn Unit
December 2014 - July 2015
Duties included care for Critically Ill Level I Trauma and Burn Patients.
Albuquerque, New Mexico
Manager Stephanie Sanderson (505) 272-4777
- Clinical Educator University of New Mexico Hospital (Level I Trauma Center)
Women & Newborn May 21, 2012 - December 19, 2014
Duties included the writing CNEs for courses and participating CNE process, education & training of nurses and other healthcare professionals. I taught the PDSA course, 2 Baby Friendly courses, Welcome to Precepting, Understanding Fetal Bereavement, Literature Critique, PALS, NRP, STABLE, & Nursing Professional Development. I developed a Pediatric Certification Prep course for the RNC-High Risk & a Certification Course for Low Risk Neonatal and Post Partum. I have been involved in revamping the Competency Based Orientation process for all of the units I liaised with (L&D, OB Specialty Care, OB Triage, Mother Baby, & the 3 NICU units). I also assisted the unit-based educators with unit-based competencies and mock codes several times a year.
Albuquerque, New Mexico
Manager Joan Deis (505) 272-0326
- Registered Nurse Presbyterian Hospital Level III NICU
October 1998 - May 2012

Duties included direct patient care of Level III NICU infants of a very busy high acuity, surgical unit. I am competent with different ventilators and high acuity patients.

Unit Projects I was involved with at Presbyterian included: Practice Council, Developmental/Feeding Committee, and I taught the Didactic Feeding Class & the Volunteer Cuddling Class, and I rewrote the NICU Orientation Manual.

Albuquerque, New Mexico
Manger Ann Cook (505) 841-1280

Registered Nurse Cowan Home Health Care
September 2009 - May 2010
PRN home care for medically fragile children including home ventilators, tracheostomies, and G-tubes.
Albuquerque, New Mexico
Deloris 505-883-4400

Registered Nurse Presbyterian Hospital Children's Float Pool
October 1998 - 2000
Duties included direct patient care in the Level III NICU, PICU, and Pediatric units.
Albuquerque, New Mexico
Manager Mary Jarrett (505) 841-1280

Registered Nurse Presbyterian Hospital Hospital-Wide Float Pool
May 1997 - October 1998
Duties included patient care in Medical, Surgical, Sub-Acute, ICU, SNIF, Orthopedics, Pulmonary, and Pediatric Units.
Albuquerque, New Mexico
Manager Judy Sanchez

Registered Nurse St. Patrick's Hospital Orthopedic/Neuro/Pediatric Floor
October 1996-May 1997
Duties included Charge Nurse for floor, overseeing all LPN duties.
Lake Charles, Louisiana

Registered Nurse Beauregard Memorial Hospital
January 1996-October 1996
Duties included direct patient care floating to pediatrics, post partum, medical, surgical, SNIF, and ER.
De Ridder, Louisiana

References

Sarah Vialpando, Charge RN Lovelace Westside FBC (206) 795-7321

Connie Peters, RNC Lovelace Westside FBC (505) 506-7662

Megan Martin, RN Lovelace Westside FBC (785) 640-3035

April Lots, Surgical Scrub Tech Lovelace Westside FBC (505)480-2680



Julie Warren RN, MSN, CCRN
Pediatric Clinical Nurse Specialist
Presbyterian Hospital
P.O. Box 26666
Albuquerque, NM 87125-6666
Phone: 505 724-7025
jwarren@phs.org

October 21, 2011

To whom this may concern:

I'm enthusiastically offering this letter of reference for Nicole Marks. I've had the pleasure of working with Nicole for many years. Nicole has been, and continues to be, a valued employee of the Children's Program and for Presbyterian Healthcare Services (PHS) as an organization. She currently functions as a staff nurse in the NICU. She has participated as a lecturer for the orientation classes for the new hires into the Children's Program and has been active on several subcommittees that work to improve the outcomes of neonates.

Nicole is certainly considered one of our neonatal ICU "experts" and staff seek out her assistance and advice. She is one of only two staff in our NICU who is NOMAS certified in neonatal feeding. She has been instrumental in making evidence-based practice changes in the NICU, most recently concerning feeding management. She has agreed to mentor all new staff in recognizing infant cues during feedings. Nicole has contributed to numerous NICU policies, guidelines, and procedures to help provide care that is best-practice.

Nicole actively reviews the current literature and research in her area of expertise and helps implement practice changes as appropriate. She has been working with one of our physicians to improve our assessment of infants going through "withdrawal" using a revised abstinence scoring system. Next month she is presenting a power-point lecture to educate staff about these changes.

I've recently been Nicole's mentor in her work as a graduate student. Her contributions to the revision of our orientation process have been monumental. After our team made the decision to separate our NICU orientation into two phases, Nicole revised our entire orientation manual. She split the competency checklist into the two phases and updated 39 performance criteria documents! She is currently creating a new one on culturally-appropriate care. When I asked for her help in creating a "Survival Guide" for PICU and pediatric staff who occasionally float to NICU, she provided me with a binder the next day!

Nicole is also a pleasure to work with because she is so willing to lead improvement projects and get things done in a timely fashion. She accepts constructive feedback and implements suggestions readily. Nicole will be an asset to any organization or team needing an efficient, reliable, energetic leader and team member.

Sincerely,

Julie Warren, RN, MSN, CCRN

