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| Name: | Susan Stevens |
| Phone: | 715-570-6358 |
| Email: | susanstevens382@gmail.com |
| Location: | US-WI-Waupaca-54981 () |
| Last Modified: | 7/25/2019 8:00:00 PM |

 Work History

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| Company Name: | Ministry Home Care Ascension Hospice | 02/26/2019 - 07/26/2019 |
| Job Title: | RN On Call PM/Nights Hospice | |
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| Company Name: |  | 01/01/1900 - 07/26/2019 |
| Job Title: |  | |
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| Company Name: | Inclusa, formerly CCCW (Community Connection of Wisconsin) MCO | 05/02/2018 - 06/13/2018 |
| Job Title: | RN Case Manager, telecommute, WI SSI population | |
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| Company Name: |  | 06/11/2001 - 11/13/2017 |
| Job Title: | RN Health and Wellness Coordinator/ Case Manager | |
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| Company Name: | Ministry Medical Group | 04/01/2000 - 06/11/2001 |
| Job Title: | RN Clinical POD leader, Internal medicine department | |
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 Education

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| School: | University of Wisconsin-Stevens Point, Stevens Point Wisconsin | Graduation Date: |  |
| Major: |  | | |
| Degree: | None | | |
| School: | Mid-State Technical College | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |

 Additional Skills And Qualifications

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| Recent Job Title: | null | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Susan A. Stevens Chevelleone@outlook.com E1386 State Road 54, Waupaca, WI 54981 715-570-6358  Objectives With an Associate s degree in Nursing and a valid Wisconsin (Multi-state license), my goal is to secure a rewarding position as an RN Case Manager, allowing me to utilize my vast skills, experience and previous 25 years in various health care disciplines. Education Bachelor of Science: Sciences for nursing, University of Wisconsin-Stevens Point, Stevens Point Wisconsin. Junior status with a minor in Psychiatric Nursing. Did not complete degree. January 1989 to May 1992. Associates degree RN, Mid-State Technical College, Wisconsin Rapids, WI May 1993.  Skills Disciplined, energetic employee who quickly establishes rapport with patients and colleagues. Compassionate, skilled RN Case Manager with 16.5 years of experience at local MCO 4 plus years experience in acute care, hospital setting, as a resource and float nurse, provide a diverse knowledge base for a well-rounded nurse Health and wellness expertise Excellent physical, social, and risk assessment skills Honed written and verbal communication skills Experienced in health risk assessment and mitigation Expert in care coordination and knowledgeable in community resources Proficient in use of various electronic medical record systems as well as MS Word, Skype, Jabber, Excel, MS Outlook, MS Office, Power Point, Zoom, Care Compass, Care Director Self-motivated and work well in an independent setting as well as with others  Experience Ministry Home Care Ascension Hospice, 1840 Post Road, Plover, WI 54467/ phone 715-204-3440 RN On Call PM/Nights Hospice - M-R 4:30 PM to 8:00 AM. 10/01/2018 2/26/2019. Make on call visits to patients requiring assistance with falls, medication remediation, change of condition, medication authorizations and narcotic fills. Assessments routine and complex. Collaboration with doctors for symptom control and medication orders. Triage on phone needs that can be mitigated over the phone. Attend death visits and pronounce death/call coroner/notify funeral home, complete death discharge paper work, notify doctor and hospice team of death. Admissions of new patients to the Hospice program including SW paperwork when SW is not present at admission. Complete all Admission paper work prior to 9:00 AM next day. Maintain close communication with Hospice team and promote teamwork to be successful in this role. Anthem Blue Cross Blue Shield, N17W24340 Riverwood Drive, Waukesha, WI 53188 / phone 262-523-4825. RN Case Manager, telecommute, WI SSI population from 2/05/18 to 6/13/18. Case manager at work at home telecommute position working with WI SSI members. Making telephone connections with members to develop plans of care to promote health and wellness in the WI SSI population. Make home visits to members with High risk needs and unable to contact. Develop member centric care plans with each member to help them progress toward the best possible health. Document home visits and member interactions in Care Compass. Keeping detailed documentation of when members are to be contacted again. Monitor daily In Patient reports and ER visits to follow up with members in acute care settings and with new or exacerbated diagnosis. Develop rapport with members to elicit best possible communication and health goals. Educate members on diagnostic reports, medications, health management and better understanding of their medical conditions. Teaching in a member centric way that is understandable and attainable. Provide advice and emotional support. Inclusa, formerly CCCW (Community Connection of Wisconsin) MCO, 3349 Church Street, Stevens Point, WI 54481/ phone 715-345-5968 RN Health and Wellness Coordinator/ Case Manager from June 11, 2001 to November 13, 2017 16.5 years as a Case manager at Wisconsin based MCO, supporting Family Care members across 51 counties. Responsible for biannual member reviews and quarterly face to face visits in homes. Implementing strength based individualized care planning to assure the best physical and mental outcomes for members. Assisting in coordination of acute and primary as well as long term care. Collaboration with medical providers as well as durable medical equipment vendors on daily basis. Completed timely documentation of case notes and member centered care plans as well as risk mitigation and other required documents. Keep accurate case notes and service deliveries, Monitor, record and report symptoms or changes in patients conditions. Record patients medical information and vital signs.  Ministry Medical Group, 824 Illinois Avenue, Stevens Point WI 54481/ phone 715-342-7655 RN Clinical POD leader, Internal medicine department. From: April 2000 to June 11, 2001 Directing and supervision LPNs and CNAs in a fast paced clinical setting. Maintaining hygienic and safe working environment in compliance with the healthcare procedures. Maintaining HIPPA confidentiality and OSHA requirements in the workplace. Providing instant care during medical emergencies, ie. Car accidents, burns, wounds, heart attacks and stroke. Participate in Codes per protocol. CPR certified first responder, ACLS certified, AED proficiency, Wound care management and infectious control management. Perform head to toe assessments and keep strict medical records and files.  Positions filled from 1993 to 2000 consisted of various roles in the nursing field. 2 years with St. Michael s Hospital in Stevens Point. Medical floor nurse. 2 years with STAT nursing agency out of Appleton WI. 2 years with Veteran s home in King, WI, Charge nurse 2nd shift. 1 year with Family Heritage SNF, 2nd shift charge nurse supervisor. Biron, WI. |