Anne Wilkowski

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RN Lead Supervisor at My Choice Family Care

Cudahy, Wisconsin, United StatesHospital & Health Care

Previous positions

Registered Nurse Care Manager at Curative Care

Registered Nurse at Aurora Health Care

Education

University of Wisconsin-Milwaukee, Master of Nursing, Registered Nursing/Registered Nurse

Background

Summary

Experienced Registered Nurse with a demonstrated history of working in the hospital & health care industry. Skilled in Community Health, Leadership, and interest in Clinical Research. Strong healthcare services professional with a Master of Nursing focused in Clinical Nurse Leadership from University of Wisconsin-Milwaukee.

Experience

RN Lead Supervisor

My Choice Family Care

September 2018 – Present(1 year 4 months)

Registered Nurse

My Choice Family Care

June 2017 – Present(2 years 7 months)

• Registered Nurse Care Manager for individuals enrolled in My Choice Family Care-an elective benefit of Wisconsin Medicaid, managing individuals long term care needs.

• Provides ongoing nursing care coordination for case load of approximately 75 adult/older adult clients. Clients meet criteria for Family Care Enrollment by having diagnosis of developmental, intellectual, or physical disabilities.

• Collaborates with the Care Manager to assure health and safety of assigned clients.

• Conduct comprehensive nursing assessment for clients within the community setting.

• Develop and maintain care plans that that assist clients to live and function as independently as possible in the least restrictive environment.

• Collaborate with interdisciplinary team including client, natural supports (often family and/or friends), Primary Care Providers, Specialists and others involved in the client's long term care needs to ensure quality, outcomes, and positive client experience.

• Coordinate and authorize needed services for clients through My Choice Family Care preferred providers. Examples of these services include skilled home care, skilled therapies, supportive home care, durable medical equipment, transportation

Additional Roles with My Choice Family Care MCO:

• Representative on My Choice Family Care RN Workgroup.

• Hospital Liaison (covering from June 1st-currently). This position focuses on medically and socially complex members and assists in streamlining the collaboration and communication between Interdisciplinary Teams and Hospital Care Management staff to ensure member's safe and timely discharge back to the community. As Hospital Liaison, attends WISHIN workgroup, Medicare Long Term Care Tasks Force meetings monthly.

•Mentor for newly hired Registered Nurses.

• UWM Masters of Nursing Student Preceptor, My Choice Family Care and UWM College of Nursing Partnership.

Registered Nurse Care Manager

Curative Care

December 2015 – May 2017(1 year 5 months)Greater Milwaukee Area

\*\*\*As of May 31, 2017, Curative Care did not renew contract with My Choice Family Care. Employees were offered opportunity to interview with My Choice Family Care's internal Case Management Unit to continue providing care to enrolled members and support transition of nearly 700 enrolled members.\*\*\*

Many responsibilities below carried over to My Choice Family Care.

• Registered Nurse Care Manager for individuals enrolled in My Choice Family Care-an elective benefit of Wisconsin Medicaid, managing individuals long term care needs.

• Provides ongoing nursing care coordination for case load of approximately 75 adult/older adult clients. Clients meet criteria for Family Care Enrollment by having diagnosis of developmental, intellectual, or physical disabilities. Case load has exceeded 100 clients in times of nursing shortages.

• Collaborates with the Care Manager to assure health and safety of assigned clients.

• Conduct comprehensive nursing assessment for clients within the community setting.

• Develop and maintain care plans that that assist clients to live and function as independently as possible in the least restrictive environment.

• Collaborate with interdisciplinary team including client, natural supports (often family and/or friends), Primary Care Providers, Specialists and others involved in the client's long term care needs to ensure quality, outcomes, and positive client experience.

• Coordinate and authorize needed services for clients through My Choice Family Care preferred providers. Examples of these services include skilled home care, skilled therapies, supportive home care, durable medical equipment, transportation.

Additional Roles at Curative Care:

• Certified State of Wisconsin Long Term Care Functional Screener; in tandem with Care Manager, assesses client biannually to determine eligibility for Family Care and level of need within program

• United Way Ambassador for Curative Care

• Curative Care Recruitment and Retention Committee member

Registered Nurse

Aurora Health Care

April 2014 – December 2015(1 year 8 months)St. Luke's South Shore

• Collaborate with patients, families, and interdisciplinary team to plan and implement patient-centered holistic care within an 8 bed pilot unit serving (1) older adults with a (2) medical diagnosis and (3) co-morbid cognitive impairment

• Provide total bedside patient care, assessment and clinical documentation for up to 4 patients upholding Acute Care for the Elderly (ACE) and Nurses Improving Care for Health System Elders (NICHE) principles

• Educate patients and families regarding diagnoses, disease processes and treatment plans including palliative and hospice care

• Interpret labs and telemetry strips. Communicate results to providers to initiate required interventions

• Administer oral, injectable and IV medications as ordered

• Active in shared governance-Area Coordinating Council (ACC) chair, Nursing Coordinating Council (NCC) member. Organized, initiated and maintains unit ACC as unit ACC chair

• Participates in discharge phonecalls.

Supports quality care, patient outcomes, and patient experience

Optometric Technician

Vision Health Eyecare Center

February 2007 – April 2014(7 years 2 months)

Responsible for the care, satisfaction and eye health related well-being of patients from the time they enter our doors until they leave and beyond

Education

University of Wisconsin-Milwaukee

Master of Nursing, Registered Nursing/Registered Nurse

2012 – 2015

University of Wisconsin-Milwaukee

Clinical Nurse Leader Practicum and Residency 8/2014 – 5/2015

A Clinical Nurse Leader is a nurse prepared at the master’s level and is responsible for improving quality and safety at the point of care (microsystem level) for a select cohort of patients.

• Collaborate daily with interdisciplinary team

• Develop and implement capstone project based on unit needs and measurable data

• Daily and as needed chart reviews of assigned cohort of patients. Educate staff RN regarding patient specific treatment plans, relevant pathophysiology and pharmacology and promote evidenced-based practice in providing care

• Attend and participate in hospital leadership meetings including quality and infection control

Aurora West Allis Medical Center, Women’s Pavilion. Specialty rotation-obstetrics Fall 2013.

House of Peace Community Nursing Center. Community health rotation, Summer 2013

Clement Manor. Long-term care rotation, Summer 2013

Froedtert Hospital. Medical surgical rotation, Spring 2013

Activities and Societies

American Nurses Association; American Association of Colleges of Nursing--Graduate Nursing Student Academy, 2013-2015; Steering committee--Children’s Environmental Health Sciences Core Center at UWM, 2012-2014

University of Wisconsin-Stout

Bachelor of Fine Arts (BFA), Industrial and Product Design

1997 – 2001

University of Wisconsin-Stout

Industrial Design

Activities and Societies

IDSA-Industrial Designers Society of America, Stout Student Chapter

Skills & Expertise

Leadership

Elder Care

Nursing

Medical Terminology

BLS

Patient Safety

Registered Nurses

Hospitals

HIPAA

Long-term Care

IV

Public Speaking

Acute Care

Clinical Research

Telemetry

Quality Patient Care

Customer Service

Patient Education

Medical/Surgical

EMR

Healthcare

Community Health

Medical-Surgical

Certifications

Clinical Nurse Leader

American Association of Colleges of Nursing (AACN), License

Organizations

American Nurses Association

February 2014 – Present

Volunteer Experience & Causes

Co-Leader for Girl Scouts Troop 20047

Girl Scouts of the USA

June 2015Children

Causes Anne cares about:

Arts and Culture

Education

Environment

Health

Human Rights