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| Name: |   Linda A. Malchak, RN, BS, MA |
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| Email: |   Linda.brucewiley@gmail.com |
| Location: |   US-SD-Madison-57042 (USC) |
| Last Modified: |   2/21/2019 10:33:38 AM |

 Work History

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| Company Name: |   nThrive | 06/01/2017 - Present |
| Job Title: |   RN Utilization review |
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| Company Name: |   EMSI (Examination Management Services, Inc.) | 12/01/2015 - 06/01/2017 |
| Job Title: |   RN APS Summary Insurance Underwriter |
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| Company Name: |   Health Care Excel (HCE) | 01/01/2015 - 12/31/2015 |
| Job Title: |   RN Nurse Review Consultant |
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| Company Name: |   Glen Oaks Psychiatric Hospital | 07/10/2014 - 01/24/2015 |
| Job Title: |   RN |
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| Company Name: |   Universal American (APS Healthcare) - Today's Options Medicare Advantage | 12/16/2013 - 06/27/2014 |
| Job Title: |   Nurse Intensive Case Manager |
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| Company Name: |   Arnot Ogden Medical Center (AOMC) | 10/09/2012 - 11/25/2013 |
| Job Title: |   Nurse Case Manager - staff |
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| Company Name: |   Our Lady of Lourdes Hospital | 02/01/2010 - 10/09/2012 |
| Job Title: |   Registered Nurse |
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| Company Name: |   United Health Services (UHS) - Binghamton General Hospital | 11/01/1996 - 04/30/2010 |
| Job Title: |   Nurse Manager |
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| Company Name: |   HOME | 01/01/2003 - 08/31/2003 |
| Job Title: |   Nurse Manager |
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| Company Name: |   Utilization Management | 09/01/2000 - 01/01/2003 |
| Job Title: |   Care Manager for Behavioral Health Services |
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 Education

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| School: |   Crouse Irving Memorial Hospital School of Nursing; SUNY Binghamton | Graduation Date: |  |
| Major: |    |
| Degree: |   Bachelor's Degree |
| School: |   Northcentral University | Graduation Date: |  |
| Major: |    |
| Degree: |   Master's Degree |

 Additional Skills And Qualifications

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| Recent Job Title: |    RN Utilization review | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| Linda A. Malchak, RN, BS, MA607-760-2666Linda.brucewiley@gmail.comCareer ObjectiveTo utilize nursing education, skills and experiences in an environment that rewards diligence withprofessional growth.Experience6/2017- currentnThriveRN Utilization review- (fulltime, remote, work from home) Review medical records (using EPIC) for initial admission review and concurrentreviews for inpatient medically appropriate level of care, using Interqual orMillimen criteria, for Medicare, Medicaid and commercial insurances. Assist with'closure' of cases for preparation for billing. Communicate information as needed with insurance companies. Facilitate physicianadviser review and appeals. Communicate with physicians as necessary for orderchanges of level of care as needed. Initiate Code 44 &amp; HINN processes as needed. Initial and concurrent insurance reviews for Behavioral Health inpatient unit,mostly by telephonic review.12/2015 - 6/2017EMSI (Examination Management Services, Inc.)RN APS Summary Insurance Underwriter (remote, fee-based) Review medical records and write the summarization for life, disability and longterm care insurance underwriters. MIB coding for summaries as requested.01/2015 - 12/31/15Health Care Excel (HCE)RN Nurse Review Consultant - Independent Contractor (work from home) Complete medical necessity review of services provided based on medical recordsdocumentation. Utilize evidence based software to determine the criteria to be used throughoutthe management process, using Milliman criteria. Provide documented rationale for determinations that are used by the customer tomake adjustments to correct paid claims. Meet compliance metrics with minimum of 90%.10/07/14-1/24/15Glen Oaks Psychiatric HospitalRN - Admissions Counselorper diem (total 149 hours) Psychiatric admission evaluations. Crisis calls. Utilization management for insurance pre-certification.12/16/13- 06/27/14Universal American (APS Healthcare) - Today's Options Medicare Advantage PlanNurse Intensive Case Manager - Field Based and Telephonic Case management for Medicare population via home visits, hospital visits, shortterm rehabilitation facilities and/or telephonically, with the goal to helpmember's stay at home, avoid ER visits and hospitalizations.09/10/2012 - 11/25/13Arnot Ogden Medical Center (AOMC)Nurse Case Manager - staff Case management for emergency department and inpatient acute care patients. Utilization management, discharge planning and Interqual reviews.02/2010 - 9/10/2012 (pool staff 2/10 - 4/10, then became full time)Our Lady of Lourdes Hospital - HospiceRegistered Nurse - staff Provide case management for Hospice patients, primarily in the home, withcolleagues from Home Health Aides, Social Work, Spiritual Care and Volunteerservices. Manage the care of approximately 12-15 patients in conjunction with theInterdisciplinary Treatment Group. Complete admissions, informational visits, hospital and nursing home visits toHospice patients as assigned. Teach staff and leadership groups concepts, application and implementation ofRelationship Based Care.11/96 to 4/2010United Health Services (UHS) - Binghamton General Hospital08/03 - 4/2010: Nurse Manager for the Comprehensive Psychiatric Emergency Program (CPEP) Manage 24/7 operations of a psychiatric emergency room. Volume of patients of all ages is approximately 4650. Leadership role for 35 multidisciplinary team members. Co-leader for UHS Disaster Mental Health Team. Involvement in various community committees. Successful regulatory re-licensing and compliance.01/03-08/03: HOME Team/CPEPHOME (Helping through Outreach and Mental Health for the Elderly) Part of team with two other social workers, in conjunction with the Broome CountyOffice for Aging as a primary referral source, to provide mental healthassessments/services in the homes of the elderly age 60 and over and theirfamilies &amp;/or caregivers. Counseling, education and support services for the elderly, as well as anycaregivers involved. Maintain database of case information for statistical purposes.CPEP Emergency biopsychosocial evaluations for patients of all age groups, in avariety of situational, emotional, psychiatric, social and life crisis. Mobile Team CPEP evaluations at other emergency rooms and residences. Work with a multidisciplinary team to achieve optimal outcomes for thepsychiatric patient, including psychiatrists and community supports.09/00-01/03: Utilization Management - Care Manager for Behavioral Health Services Pre-certify, verify and provide concurrent reviews to Managed Care Companies forBehavioral Health Services. Coordinates care with the inpatient multidisciplinary team with respect tomanaged care criteria. Actively participated on the Behavioral Health Denied Claims Team. Compile and formulate trending reports.11/96-9/00: CPEP Emergency biopsychosocial evaluations for patients of all age groups, in avariety of situational, emotional, psychiatric, social and life crisis. Mobile Team CPEP evaluations at other emergency rooms and residences. Work with a multidisciplinary team to achieve optimal outcomes for thepsychiatric patient, including psychiatrists and community supports. Charge nurse for shift, triaging, and coordination of assignments of amultidisciplinary team.05/95-11/96Allegheny University Hospitals - Bucks County (Horsham, PA)Adolescent Psychiatric Nurse Charge nurse for 8 bed inpatient adolescent psychiatric unit, serving patientsages 11 to 17. Reassigned as needed to adult inpatient psychiatric unit and dual diagnosis unit.07/94-05/95Horsham Clinic (Ambler, PA)Adolescent Psychiatric Nurse Charge nurse for 30 bed inpatient psychiatric adolescent unit, serving patientsages 12 to 17.Other experience Life Insurance underwriter RN, intensive care unit Graduate RN, orthopedic unitEducationCrouse Irving Memorial Hospital School of Nursing - Graduated 1983SUNY Binghamton, Bachelor of Science in Human Development - Graduated 2001Northcentral University, Master of Arts in Psychology, Health psychology/Behavioral Medicinegraduated 2009LicensesRN- NY StateRN- South Dakota - compact stateRN- NJ State |