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| Name: | Linda A. Malchak, RN, BS, MA |
| Phone: | (607) - 760 - 2666 |
| Email: | Linda.brucewiley@gmail.com |
| Location: | US-SD-Madison-57042 (USC) |
| Last Modified: | 2/21/2019 10:33:38 AM |

 Work History

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| Company Name: | nThrive | 06/01/2017 - Present |
| Job Title: | RN Utilization review | |
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| Company Name: | EMSI (Examination Management Services, Inc.) | 12/01/2015 - 06/01/2017 |
| Job Title: | RN APS Summary Insurance Underwriter | |
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| Company Name: | Health Care Excel (HCE) | 01/01/2015 - 12/31/2015 |
| Job Title: | RN Nurse Review Consultant | |
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| Company Name: | Glen Oaks Psychiatric Hospital | 07/10/2014 - 01/24/2015 |
| Job Title: | RN | |
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| Company Name: | Universal American (APS Healthcare) - Today's Options Medicare Advantage | 12/16/2013 - 06/27/2014 |
| Job Title: | Nurse Intensive Case Manager | |
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| Company Name: | Arnot Ogden Medical Center (AOMC) | 10/09/2012 - 11/25/2013 |
| Job Title: | Nurse Case Manager - staff | |
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| Company Name: | Our Lady of Lourdes Hospital | 02/01/2010 - 10/09/2012 |
| Job Title: | Registered Nurse | |
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| Company Name: | United Health Services (UHS) - Binghamton General Hospital | 11/01/1996 - 04/30/2010 |
| Job Title: | Nurse Manager | |
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| Company Name: | HOME | 01/01/2003 - 08/31/2003 |
| Job Title: | Nurse Manager | |
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| Company Name: | Utilization Management | 09/01/2000 - 01/01/2003 |
| Job Title: | Care Manager for Behavioral Health Services | |
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 Education

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| School: | Crouse Irving Memorial Hospital School of Nursing; SUNY Binghamton | Graduation Date: |  |
| Major: |  | | |
| Degree: | Bachelor's Degree | | |
| School: | Northcentral University | Graduation Date: |  |
| Major: |  | | |
| Degree: | Master's Degree | | |

 Additional Skills And Qualifications

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| Recent Job Title: | RN Utilization review | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Linda A. Malchak, RN, BS, MA 607-760-2666 Linda.brucewiley@gmail.com Career Objective To utilize nursing education, skills and experiences in an environment that rewards diligence with professional growth. Experience 6/2017- current nThrive RN Utilization review- (fulltime, remote, work from home)  Review medical records (using EPIC) for initial admission review and concurrent reviews for inpatient medically appropriate level of care, using Interqual or Millimen criteria, for Medicare, Medicaid and commercial insurances. Assist with 'closure' of cases for preparation for billing.  Communicate information as needed with insurance companies. Facilitate physician adviser review and appeals. Communicate with physicians as necessary for order changes of level of care as needed. Initiate Code 44 &amp; HINN processes as needed.  Initial and concurrent insurance reviews for Behavioral Health inpatient unit, mostly by telephonic review. 12/2015 - 6/2017 EMSI (Examination Management Services, Inc.) RN APS Summary Insurance Underwriter (remote, fee-based)  Review medical records and write the summarization for life, disability and long term care insurance underwriters. MIB coding for summaries as requested. 01/2015 - 12/31/15 Health Care Excel (HCE) RN Nurse Review Consultant - Independent Contractor (work from home)  Complete medical necessity review of services provided based on medical records documentation.  Utilize evidence based software to determine the criteria to be used throughout the management process, using Milliman criteria.  Provide documented rationale for determinations that are used by the customer to make adjustments to correct paid claims.  Meet compliance metrics with minimum of 90%. 10/07/14-1/24/15 Glen Oaks Psychiatric Hospital RN - Admissions Counselorper diem (total 149 hours)  Psychiatric admission evaluations.  Crisis calls.  Utilization management for insurance pre-certification. 12/16/13- 06/27/14 Universal American (APS Healthcare) - Today's Options Medicare Advantage Plan Nurse Intensive Case Manager - Field Based and Telephonic  Case management for Medicare population via home visits, hospital visits, short term rehabilitation facilities and/or telephonically, with the goal to help member's stay at home, avoid ER visits and hospitalizations. 09/10/2012 - 11/25/13 Arnot Ogden Medical Center (AOMC) Nurse Case Manager - staff  Case management for emergency department and inpatient acute care patients.  Utilization management, discharge planning and Interqual reviews.  02/2010 - 9/10/2012 (pool staff 2/10 - 4/10, then became full time)  Our Lady of Lourdes Hospital - Hospice Registered Nurse - staff  Provide case management for Hospice patients, primarily in the home, with colleagues from Home Health Aides, Social Work, Spiritual Care and Volunteer services.  Manage the care of approximately 12-15 patients in conjunction with the Interdisciplinary Treatment Group.  Complete admissions, informational visits, hospital and nursing home visits to Hospice patients as assigned.  Teach staff and leadership groups concepts, application and implementation of Relationship Based Care.  11/96 to 4/2010 United Health Services (UHS) - Binghamton General Hospital 08/03 - 4/2010: Nurse Manager for the Comprehensive Psychiatric Emergency Program (CPEP)  Manage 24/7 operations of a psychiatric emergency room.  Volume of patients of all ages is approximately 4650.  Leadership role for 35 multidisciplinary team members.  Co-leader for UHS Disaster Mental Health Team.  Involvement in various community committees.  Successful regulatory re-licensing and compliance. 01/03-08/03: HOME Team/CPEP HOME (Helping through Outreach and Mental Health for the Elderly)  Part of team with two other social workers, in conjunction with the Broome County Office for Aging as a primary referral source, to provide mental health assessments/services in the homes of the elderly age 60 and over and their families &amp;/or caregivers.  Counseling, education and support services for the elderly, as well as any caregivers involved.  Maintain database of case information for statistical purposes. CPEP  Emergency biopsychosocial evaluations for patients of all age groups, in a variety of situational, emotional, psychiatric, social and life crisis.  Mobile Team CPEP evaluations at other emergency rooms and residences.  Work with a multidisciplinary team to achieve optimal outcomes for the psychiatric patient, including psychiatrists and community supports. 09/00-01/03: Utilization Management - Care Manager for Behavioral Health Services  Pre-certify, verify and provide concurrent reviews to Managed Care Companies for Behavioral Health Services.  Coordinates care with the inpatient multidisciplinary team with respect to managed care criteria.  Actively participated on the Behavioral Health Denied Claims Team.  Compile and formulate trending reports. 11/96-9/00: CPEP  Emergency biopsychosocial evaluations for patients of all age groups, in a variety of situational, emotional, psychiatric, social and life crisis.  Mobile Team CPEP evaluations at other emergency rooms and residences.  Work with a multidisciplinary team to achieve optimal outcomes for the psychiatric patient, including psychiatrists and community supports.  Charge nurse for shift, triaging, and coordination of assignments of a multidisciplinary team. 05/95-11/96 Allegheny University Hospitals - Bucks County (Horsham, PA) Adolescent Psychiatric Nurse  Charge nurse for 8 bed inpatient adolescent psychiatric unit, serving patients ages 11 to 17.  Reassigned as needed to adult inpatient psychiatric unit and dual diagnosis unit. 07/94-05/95 Horsham Clinic (Ambler, PA) Adolescent Psychiatric Nurse  Charge nurse for 30 bed inpatient psychiatric adolescent unit, serving patients ages 12 to 17.  Other experience  Life Insurance underwriter  RN, intensive care unit  Graduate RN, orthopedic unit Education Crouse Irving Memorial Hospital School of Nursing - Graduated 1983 SUNY Binghamton, Bachelor of Science in Human Development - Graduated 2001 Northcentral University, Master of Arts in Psychology, Health psychology/Behavioral Medicine graduated 2009 Licenses RN- NY State RN- South Dakota - compact state RN- NJ State |