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| Name: | Melissa Jackson |
| Phone: | +1 (402) 215-3536 |
| Email: | melissa\_mesenbrink@hotmail.com |
| Location: | US-IA-Council Bluffs-51503 (USC) |
| Last Modified: | 10/27/2019 3:34:23 PM |

 Work History

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| Company Name: | MapleCrest Care Center | 02/14/2018 - Present |
| Job Title: | RN PRN/Float | |
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| Company Name: | SCIO Health Analytics | 02/14/2015 - Present |
| Job Title: | Auditor III/Home Health Reviewer | |
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| Company Name: | Recover Health (formerly REM Health of Iowa) | 12/14/2011 - 01/14/2015 |
| Job Title: | Clinical Supervisor/Branch Manager | |
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| Company Name: | Fremont Area Medical Center - Merrick Manor | 08/14/2011 - 12/14/2011 |
| Job Title: | RN | |
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| Company Name: | Angels of Care Pediatric Home Health | 06/14/2011 - 07/14/2011 |
| Job Title: | RN | |
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| Company Name: |  | 03/14/2011 - 05/14/2011 |
| Job Title: | RN/Evening Charge Nurse | |
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| Company Name: | Interim Healthcare | 07/14/2010 - 11/14/2010 |
| Job Title: | RN Pediatric Case Manager | |
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| Company Name: | Children's Home Healthcare | 01/14/2009 - 06/14/2010 |
| Job Title: | Private Duty Manager | |
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| Company Name: | REM Health of Iowa (now called Recover Health) | 05/14/2006 - 12/14/2008 |
| Job Title: | Unit Manager/Administrator | |
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| Company Name: | REM Health of Iowa | 10/14/2005 - 05/14/2006 |
| Job Title: | Private Duty RN/RN Case Manager | |
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 Education

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| School: | Western Iowa Tech Community College Sioux City, Iowa | Graduation Date: |  |
| Major: |  | | |
| Degree: | Associate Degree | | |
| School: | Scribner-Snyder Community Schools Scribner, Nebraska | Graduation Date: |  |
| Major: |  | | |
| Degree: | High School | | |

 Additional Skills And Qualifications

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| Recent Job Title: | RN PRN/Float | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: | No | |  |

 Resume

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| Melissa Jackson 216 Grace St. Council Bluffs, IA 51503 (402) 215-3536 melissa\_mesenbrink@hotmail.com  Objective: To utilize my knowledge in a challenging position  Experience: MapleCrest Care Center Omaha, NE RN PRN/Float February 2018 to current  Provide nursing care to residents in long term care environment  Administer medications to resident in long term care environment  Complete documentation via computer for cares provided, medications given, treatments administered, and various reports for falls, incidents, etc.  Communicate with physician regarding changes in conditions of residents  SCIO Health Analytics Jacksonville, FL Auditor III/Home Health Reviewer February 2015 to current  Review home health records for compliance and documentation  Utilize various computer programs and various system platforms to complete work  Attend weekly staff meetings via conference call  Ensured that nursing and rehabilitation therapy care was carried out as directed and treatment administered in accordance with physician's instructions  Recover Health (formerly REM Health of Iowa) Council Bluffs, Iowa Clinical Supervisor/Branch Manager December 2011 to January 2015  Supervised and coordinated nursing and home health aide activities in home health settings  Review of OASIS assessments and ICD-9 codes for accuracy  Assigned duties and coordinated nursing service  Organized and implemented weekly nursing meetings  Evaluated nursing activities to ensure patient care, staff relations and efficiency of service  Ensured that nursing care was carried out as directed and treatment administered in accordance with physician's instructions  Consulted with clients to determine their needs and priorities  Participated in the orientation and training of personnel  Coordinated and oversaw office personnel  Investigated and resolved complaints and referred unusual problems to superior  Obtain insurance authorizations, work with County case workers to obtain authorizations of waiver services  Wrote prior authorizations for clients needing services under the EPSDT program    Fremont Area Medical Center - Merrick Manor Fremont, NE RN August 2011 to December 2011 January 2011 to March 2011  Completed Medicare charting on acute care patients  Frequent admission and discharge paperwork of patients  Administration of IV medications via peripheral IV, PICC line, VAD  Insertion of peripheral IVs  Obtain and follow through on physician orders  Care of patients with variety of wounds, including use of wound vacs  Angels of Care Pediatric Home Health Tyler, Texas RN June 2011 to July 2011  Administration of gastrostomy tube feedings  Suction tracheostomy using clean technique  Care of client on ventilator  Manage client cares in home health setting  5 Star Quality Care North Platte and Sutherland, Nebraska RN/Evening Charge Nurse March 2011 to May 2011  Contact physician for any additions/changes in client orders.  Care of patients in long term care facility  Completion of necessary documentation to follow company and federal regulations  Administration of medications and treatments to patients  Interim Healthcare Omaha, Nebraska RN Pediatric Case Manager July 2010 to November 2010  Manage client cares in home health setting  Contact physician for any additions/changes in client orders.  Completion of OASIS assessment, along with ICD-9 coding  Completion of necessary documentation to follow company and federal regulations  Supervised Home Health Aides working in client's homes  Submission of authorization to patient's insurance company  Wound vac, tracheostomy, dressing change for Central lines, Port needle changes, blood draws, ventilator, medication set-up, and a variety of other nursing skills provided to patients   Children's Home Healthcare Omaha, Nebraska Private Duty Manager January 2009 to June 2010  Provide leadership direction and supervision for all home health private duty nursing and 24/7 childcare facility for medically fragile children  Develop annual department budget and monitor/analyze budget and fiscal performance monthly  Coordinate department workload and maintain optimal staff to provide quality services  Recruit, hire, evaluate, develop and coach staff to achieve desired outcomes  Direct performance measurement to improve patient/customer outcomes  REM Health of Iowa (now called Recover Health) Sioux City, Iowa Unit Manager/Administrator May 2006 to December 2008  Supervised and coordinated nursing and home health aide activities in home health settings  Assigned duties and coordinated nursing service  Reviewed OASIS/ICD-9 coding for accuracy  Organized and implemented weekly nursing meetings  Evaluated nursing activities to ensure patient care, staff relations and efficiency of service  Assisted State Director in planning and execution of financial budgets  Ensured that nursing care was carried out as directed and treatment administered in accordance with physician's instructions  Consulted with clients to determine their needs and priorities  Participated in the orientation and training of personnel  Coordinated and oversaw office personnel  Investigated and resolved complaints and referred unusual problems to superior  Wrote prior authorizations for clients needing services under the EPSDT program  REM Health of Iowa (now called Recover Health) Sioux City, Iowa Private Duty RN/RN Case Manager October 2005 to May 2006  Administration of gastrostomy tube feedings  Suction tracheostomy using clean technique  Care of client on ventilator  Manage client cares in home health setting  Completion of OASIS assessment  Completion of necessary documentation to follow company and federal regulations  Supervised Licensed Practical Nurses and Home Health Aides working in client's homes  Opportunities Unlimited Sioux City, Iowa Registered Nurse August 2004 to February 2006  Provided prescribed medical treatment and personal care services to the ill, injured, convalescent and handicapped persons  Took and recorded vital signs  Observed patients and reported adverse reactions to medication or treatment to medical personnel  Administered specified medication    Ultimate Nursing Services of Iowa, Inc. Carroll, Iowa Private Duty RN August 2004 to October 2005  Administered medications, treatments, dressings and other services according to physician's instructions  Observed, evaluated and recorded symptoms  Maintained equipment and supplies  Supervision of Licensed Practical Nurses working in client's home    Education: Western Iowa Tech Community College Sioux City, Iowa Associate Degree in Nursing 2003  Western Iowa Tech Community College Sioux City, Iowa Licensed Practical Nursing 2002  Scribner-Snyder Community Schools Scribner, Nebraska High School Diploma 1996  Certifications: OASIS-C lapsed in 2009 Certificate of Pediatric Nursing lapsed in 2011  References: Lisa Markussen/RN 402-598-1458 Recover Health previous co-worker  Jamie Mass/RN 402-659-0354 SCIO Health Analytics &amp; Recover Health previous co-worker  Carolyn Buchman 810-623-6943 SCIO Health Analytics previous supervisor |