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| Name: |   Melissa Jackson |
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| Email: |   melissa\_mesenbrink@hotmail.com |
| Location: |   US-IA-Council Bluffs-51503 (USC) |
| Last Modified: |   10/27/2019 3:34:23 PM |

 Work History

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| Company Name: |   MapleCrest Care Center | 02/14/2018 - Present |
| Job Title: |   RN PRN/Float |
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| Company Name: |   SCIO Health Analytics | 02/14/2015 - Present |
| Job Title: |   Auditor III/Home Health Reviewer |
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| Company Name: |   Recover Health (formerly REM Health of Iowa) | 12/14/2011 - 01/14/2015 |
| Job Title: |   Clinical Supervisor/Branch Manager |
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| Company Name: |   Fremont Area Medical Center - Merrick Manor | 08/14/2011 - 12/14/2011 |
| Job Title: |   RN |
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| Company Name: |   Angels of Care Pediatric Home Health | 06/14/2011 - 07/14/2011 |
| Job Title: |   RN |
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| Company Name: |    | 03/14/2011 - 05/14/2011 |
| Job Title: |   RN/Evening Charge Nurse |
|  |
| Company Name: |   Interim Healthcare | 07/14/2010 - 11/14/2010 |
| Job Title: |   RN Pediatric Case Manager |
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| Company Name: |   Children's Home Healthcare | 01/14/2009 - 06/14/2010 |
| Job Title: |   Private Duty Manager |
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| Company Name: |   REM Health of Iowa (now called Recover Health) | 05/14/2006 - 12/14/2008 |
| Job Title: |   Unit Manager/Administrator |
|  |
| Company Name: |   REM Health of Iowa | 10/14/2005 - 05/14/2006 |
| Job Title: |   Private Duty RN/RN Case Manager |
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 Education

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| --- | --- | --- | --- |
| School: |   Western Iowa Tech Community College Sioux City, Iowa | Graduation Date: |  |
| Major: |    |
| Degree: |   Associate Degree |
| School: |   Scribner-Snyder Community Schools Scribner, Nebraska | Graduation Date: |  |
| Major: |    |
| Degree: |   High School |

 Additional Skills And Qualifications

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| Recent Job Title: |    RN PRN/Float | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: | No |  |

 Resume

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| Melissa Jackson216 Grace St.Council Bluffs, IA 51503(402) 215-3536melissa\_mesenbrink@hotmail.comObjective: To utilize my knowledge in a challenging positionExperience: MapleCrest Care Center Omaha, NERN PRN/Float February 2018 to current Provide nursing care to residents in long term care environment Administer medications to resident in long term care environment Complete documentation via computer for cares provided, medications given,treatments administered, and various reports for falls, incidents, etc. Communicate with physician regarding changes in conditions of residentsSCIO Health Analytics Jacksonville, FLAuditor III/Home Health Reviewer February 2015 to current Review home health records for compliance and documentation Utilize various computer programs and various system platforms to complete work Attend weekly staff meetings via conference call Ensured that nursing and rehabilitation therapy care was carried out as directed andtreatment administered in accordance with physician's instructionsRecover Health (formerly REM Health of Iowa) Council Bluffs, IowaClinical Supervisor/Branch Manager December 2011 to January 2015 Supervised and coordinated nursing and home health aide activities in home healthsettings Review of OASIS assessments and ICD-9 codes for accuracy Assigned duties and coordinated nursing service Organized and implemented weekly nursing meetings Evaluated nursing activities to ensure patient care, staff relations and efficiencyof service Ensured that nursing care was carried out as directed and treatment administered inaccordance with physician's instructions Consulted with clients to determine their needs and priorities Participated in the orientation and training of personnel Coordinated and oversaw office personnel Investigated and resolved complaints and referred unusual problems to superior Obtain insurance authorizations, work with County case workers to obtainauthorizations of waiver services Wrote prior authorizations for clients needing services under the EPSDT programFremont Area Medical Center - Merrick Manor Fremont, NERN August 2011 to December 2011January 2011 to March 2011 Completed Medicare charting on acute care patients Frequent admission and discharge paperwork of patients Administration of IV medications via peripheral IV, PICC line, VAD Insertion of peripheral IVs Obtain and follow through on physician orders Care of patients with variety of wounds, including use of wound vacsAngels of Care Pediatric Home Health Tyler, TexasRN June 2011 to July 2011 Administration of gastrostomy tube feedings Suction tracheostomy using clean technique Care of client on ventilator Manage client cares in home health setting5 Star Quality Care North Platte and Sutherland, NebraskaRN/Evening Charge Nurse March 2011 to May 2011 Contact physician for any additions/changes in client orders. Care of patients in long term care facility Completion of necessary documentation to follow company and federal regulations Administration of medications and treatments to patientsInterim Healthcare Omaha, NebraskaRN Pediatric Case Manager July 2010 to November 2010 Manage client cares in home health setting Contact physician for any additions/changes in client orders. Completion of OASIS assessment, along with ICD-9 coding Completion of necessary documentation to follow company and federal regulations Supervised Home Health Aides working in client's homes Submission of authorization to patient's insurance company Wound vac, tracheostomy, dressing change for Central lines, Port needle changes,blood draws, ventilator, medication set-up, and a variety of other nursing skillsprovided to patientsChildren's Home Healthcare Omaha, NebraskaPrivate Duty Manager January 2009 to June 2010 Provide leadership direction and supervision for all home health private dutynursing and 24/7 childcare facility for medically fragile children Develop annual department budget and monitor/analyze budget and fiscal performancemonthly Coordinate department workload and maintain optimal staff to provide qualityservices Recruit, hire, evaluate, develop and coach staff to achieve desired outcomes Direct performance measurement to improve patient/customer outcomesREM Health of Iowa (now called Recover Health) Sioux City, IowaUnit Manager/Administrator May 2006 to December 2008 Supervised and coordinated nursing and home health aide activities in home healthsettings Assigned duties and coordinated nursing service Reviewed OASIS/ICD-9 coding for accuracy Organized and implemented weekly nursing meetings Evaluated nursing activities to ensure patient care, staff relations and efficiencyof service Assisted State Director in planning and execution of financial budgets Ensured that nursing care was carried out as directed and treatment administered inaccordance with physician's instructions Consulted with clients to determine their needs and priorities Participated in the orientation and training of personnel Coordinated and oversaw office personnel Investigated and resolved complaints and referred unusual problems to superior Wrote prior authorizations for clients needing services under the EPSDT programREM Health of Iowa (now called Recover Health) Sioux City, IowaPrivate Duty RN/RN Case Manager October 2005 to May 2006 Administration of gastrostomy tube feedings Suction tracheostomy using clean technique Care of client on ventilator Manage client cares in home health setting Completion of OASIS assessment Completion of necessary documentation to follow company and federal regulations Supervised Licensed Practical Nurses and Home Health Aides working in client's homesOpportunities Unlimited Sioux City, IowaRegistered Nurse August 2004 to February 2006 Provided prescribed medical treatment and personal care services to the ill,injured, convalescent and handicapped persons Took and recorded vital signs Observed patients and reported adverse reactions to medication or treatment tomedical personnel Administered specified medicationUltimate Nursing Services of Iowa, Inc. Carroll, IowaPrivate Duty RN August 2004 to October 2005 Administered medications, treatments, dressings and other services according tophysician's instructions Observed, evaluated and recorded symptoms Maintained equipment and supplies Supervision of Licensed Practical Nurses working in client's homeEducation:Western Iowa Tech Community College Sioux City, IowaAssociate Degree in Nursing 2003Western Iowa Tech Community College Sioux City, IowaLicensed Practical Nursing 2002Scribner-Snyder Community Schools Scribner, NebraskaHigh School Diploma 1996Certifications: OASIS-C lapsed in 2009Certificate of Pediatric Nursing lapsed in 2011References: Lisa Markussen/RN 402-598-1458Recover Health previous co-workerJamie Mass/RN 402-659-0354SCIO Health Analytics &amp; Recover Health previous co-workerCarolyn Buchman 810-623-6943SCIO Health Analytics previous supervisor |