Andrea Daniel

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RN Care Manager II at Managed Health Services - Centene Corporation

West Bend, Wisconsin, United StatesHospital & Health Care

Previous positions

Case Manager at Select Specialty Hospital

RN Case Manager at Froedtert West Bend Health Center

Education

Next Level Trainings - Columbus OH, Emotional Intelligence and Leadership Training, Graduate of Discovery, Breakthrough, and Vision Impact and Planning Program

Background

Summary

Reliable Business-Minded Professional with progressive accomplishments in case management, utilization review, education, sales, and healthcare marketing.

Enthusiastic Leader; exhibiting high work ethic, professional demeanor, and positive attitude.

Results Oriented Leader who is a team player; committed to excellence in service through building and maintaining relationships.

Energetic Achiever; who is motivated and logical with strong clinical skills, able to problem solve, has decision making capabilities, and effectively manages detail-orientated tasks.

Innovative and independent self starter with strong people skills and organizing ability.

Additional skills/areas of competence include:

• Dynamic group presenter and educator

• Competent leader and mentor

• Excellent verbal and written communication skills

• Logical / Analytical thinker and goal oriented

• RN with strong assessment /clinical skills

• Business development and strategic planning

• Building relationships across the care continuum

• Developed Collaborative Practice

Specialties: Hospital Case Management /Utilization Review, Hospice and Palliative Care, and Long-Term Acute Care Hospitals

Experience

RN Care Manager II

Managed Health Services - Centene Corporation

June 2019 – Present(8 months)Milwaukee, Wisconsin

Case Manager

Select Specialty Hospital

October 2017 – July 2019(1 year 9 months)

RN Case Manager

Froedtert West Bend Health Center

November 2013 – August 2017(3 years 9 months)West Bend, WI 53095

Utilization Review combined with discharge planning for complex medical patients returning to their home environment.

Clinical Liaison RN

LifeCare Hospitals

June 2009 – October 2013(4 years 4 months)Pewaukee WI 53072

Responsible for general marketing and outreach to physicians and case managers regarding medically complex patients requiring prolonged hospitalization. Assess patient and meet with families to oversee process from referral to admission.

Per Diem /On-call RN

Hospice Advantage now part of Compassus

June 2009 – September 2013(4 years 3 months)Fond Du Lac, Wisconsin

Provided on-call with nightly /weekend coverage supporting the on call needs of the hospice agency.

Clinical Services Director

Hospice Advantage now part of Compassus

April 2008 – June 2009(1 year 2 months)Fond du Lac, WI 54935

Instrumental in start up of hospice services in newly established office. Provided education, support, and leadership of clinical staff, social work, and chaplains.

Director of Professional Services

Heartland Home Healthcare and Hospice

May 2006 – April 2008(1 year 11 months)

Oversee the clinical function of Heartland Hospice.

Former Position as an Account Liaison: Sales and marketing for home health care, infusion, and hospice services to skilled facilities, physicians, hospitals, residential care facilities, and the community.

Clinical Liaison

Hospice of the Comforter

February 2003 – February 2007(4 years)Altamonte Springs, Florida

Marketing and Education on Hospice services to Physicians and Case Managers in hospital and clinic settings. Participated in the referral to admission process; meeting with case managers, patients and families to discuss hospice services and facilitate the process to start hospice care. Instrumental in setting up and growing the Admission Department. Participated in Palliative Care Meetings to assist in identifying potential hospice clients when eligible for services.

Education

Next Level Trainings - Columbus OH

Emotional Intelligence and Leadership Training, Graduate of Discovery, Breakthrough, and Vision Impact and Planning Program

2016 – 2017

University of Wisconsin Oshkosh

Bachelor of Science, Nursing

1990 – 1993

University of Wisconsin Oshkosh

Marian University of Fond du Lac

General Studies

1989 – 1990

Marian University of Fond du Lac

Projects

Collaborate Practice - Admissions Process at Hospice of the Comforter

February 2005 – February 2007

Developed Admission Checklist that was applied to practice as efforts were made to improve communication and efficiency through streamlining the referral to admission process.

Team Members (2): Andrea Daniel, Andrea Daniel

Facilitated ALS Support Group with SW Colleague

January 2006 – January 2007

Volunteer RN Facilitator for ALS Association offering support for those who are affected by and caregivers with ALS /Lou Gehrig's Disease

Team Members (2): Andrea Daniel, Andrea Daniel

Skills & Expertise

Managed Care

Leadership

Sales

Healthcare Management

Elder Care

Strategic Planning

Nursing

Case Managment

Hospitals

Business Development

HIPAA

Palliative Care

Public Relations

Medicaid

Acute Care

Clinical Research

Physicians

Marketing

Management

Home Infusion

Healthcare Information Technology

Healthcare Consulting

EMR

Home Care

Healthcare

Case Management

Medicare

End of Life

Patient Advocacy

Physician Relations

Certifications

Certified Hospice and Palliative Nurse

National Board for Certification of Hospice and Palliative Nurses, License 104100280

December 2004 – December 2008

Honors & Awards

Catch Me Caring Award

Manager

2003

Received Recognition for providing excellent care to Hospice patients.

Excellence in Action

Anna Riordan - Manager

October 2016

Received award for positive attitude and team collaboration.

Volunteer Experience & Causes

Friendly Visitor /Pet Partner (Health Heelers)

Horizon Home Care & Hospice

August 2017 – Present(2 years 6 months)Health

I am passionate about supporting others and giving back to the community. I believe in standing in possibility and paying it forward through generously, kindness, and positivity.