Jo Ann Wentland

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Radiology and ICU Nurse at Mercy

Liberal, Missouri, United StatesHospital & Health Care

Previous positions

RN - ICU at Mercy

RN - MedSurge at Mercy

Education

Pittsburg State University, Bachelor of Science Nursing (BSN), Registered Nursing/Registered Nurse

Background

Experience

IR Nurse

Mercy

August 2018 – Present(1 year 6 months)Joplin, Missouri

RN - ICU

Mercy

April 2017 – May 2019(2 years 1 month)Joplin MO

RN - MedSurge

Mercy

June 2016 – April 2017(10 months)Carthage, MO

Program Manager

Amazon

May 2011 – March 2013(1 year 10 months)Seattle, WA

Responsibilities included management of executive level global Information Technology (IT) programs and projects. Duties included development of program umbrellas, communication plans, established reporting and meeting cadence, worked with management to establish major milestones and project action plans; coordinated global dependencies; project prioritization; facilitated meetings; status reporting; metrics development; captured customer requirements; provided operational budget planning input; compiled annual budget submissions; and facilitated ITIL awareness.

Director of Informaton Technology

Trident Training Facility, United States Department of Defense

June 2008 – May 2011(2 years 11 months)Silverdale WA

Responsibilities included management of IT Department personnel and resources for the Pacific Northwest Region training commands which consisted of 12 employees, four classified and six unclassified training networks, 40 electronic training classrooms dispersed across multiple geographical sites in support of 50,000 students. Duties included establishment and alignment of organizational and departmental goals; created and presented executive briefs; approved and managed information security training; managed network security accreditations; collaborated with subject matter experts to develop electronic training solutions; oversaw personnel issues; managed performance pay out recommendations; and monitored contract performances.

Information Technology Director

Priority Material Office, United States Department of Defense

June 2004 – June 2008(4 years)Bremerton WA

Responsibilities included management of IT Department personnel and resources for headquarters and seven geographically dispersed detachments, consisted of 15 personnel; two classified and one unclassified network. Duties included program management and lifecycle support for two of the Department of Navy’s major programs; forecasted, planned and managed the organization’s IT budget; administered IT acquisitions, contracts, and operational funding requirements; directed and managed departmental personnel; oversaw personnel issues; participated and lead Enterprise Readiness Program (ERP) collaboration meetings; implemented a Disaster Recovery Solution (DRS) and a Continuity of Operations Plan (COOP); Information Assurance Manager (IAM); created and maintained network and systems accreditations in accordance with Federal and Department of Defense governances; and prepared and delivered executive level briefs.

Systems Administrator and Human Resource Specialist

Human Resource Service Center-NW, United States Department of Defense

March 2001 – June 2004(3 years 3 months)Silverdale, WA

Responsibilities included generation of personnel reports to support 33,000 customers and management of network systems in support of 214 customers and 4 sites. Duties included: created Cognos Impromptu ADHOC and regular reoccurring reports; created personnel mass action packets for processing awards, performance evaluations, and training; created standard operating procedures; project management; helpdesk support; training facilitator; Information System Security Office (ISSO); Network Security Officer (NSO); server backups; managed all network equipment; managed and configured Dynamic Host Configuration Protocol (DHCP) servers, Dynamic Name Services (DNS); Microsoft Terminal services; Microsoft Proxy servers, Remote Access Servers (RAS), and SQL servers; administered network and computer accounts; configured hardware and software; managed access databases; and analyzed systems.

Helpdesk Technician

Naval Underwater Warefare Center, BAE Systems

January 2001 – March 2001(2 months)Keyport WA

Responsibilities included hardware and software support to naval electronic training systems. Duties included trouble call record management; helpdesk support; hardware and software support; asset inventory management; and managing hardware shipments, receipts and logistics for naval electronic training systems.

Information Technician

US Navy

June 1995 – January 2001(5 years 7 months)Bangor, WA and Whidby Island, WA

Responsibilities included maintenance of naval networks, systems and computers on domestic and foreign soil to support 190 to 1800 customers. Duties included network and system administration; project management; helpdesk support; training facilitator; Information System Security Officer (ISSO); Network Security Officer (NSO); engineered and deployed portable networks; designed and implemented temporary network infrastructures; computer analyst; tracked and resolved trouble calls; fulfilled computer work requests; implemented special project solutions; and taught computer based classes.

Education

Pittsburg State University

Bachelor of Science Nursing (BSN), Registered Nursing/Registered Nurse

2016 – 2018

Pittsburg State University

Crowder College

Associate of Arts and Sciences (A.A.S.), Registered Nursing/Registered Nurse

2013 – 2016

Crowder College

Activities and Societies

Missouri League of Nursing, National Student Nurses Association

Missouri Southern State University

General Studies

1994 – 1994

Missouri Southern State University

Missouri Western State University

General Studies

1993 – 1994

Missouri Western State University

Skills & Expertise

Training

Cross-functional Team Leadership

Integration

DNS

Analysis

Military Logistics

Leadership

Business Analysis

Top Secret

Operational Planning

National Security

ERP

Military Experience

Emergency Management

Command

Systems Engineering

Project Management

Organizational Leadership

Operations Management

Policy

Servers

Program Management

Management

Navy

Disaster Recovery

Engineering Management

Military Operations

Information Assurance

Resource Management

Network Security

Process Improvement

Troubleshooting

Project Planning

DoD

Technical Support

Networking

Team Building

System Administration

Defense

Information Technology

Security Clearance

Human Resources

Military

Logistics

Quality Assurance

ITIL

Security

Recruiting

Government

Security+