Christine Kelly

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Nursing position wanted where I can make a difference

Milwaukee, Wisconsin, United StatesHospital & Health Care

Previous positions

Director Of Clinical Services at Hometown Hospice & Homecare

RN Case Manager at Managed Health Services - Centene Corporation

Education

Bryant & Stratton College - Wauwatosa, Associate degree, Registered Nursing/Registered Nurse

Background

Summary

Registered Nurse seeking an opportunity within a healthcare setting that requires experience serving providing quality patient-centered care, exceptional interpersonal skills with patients, families, and healthcare staff, and proven ability to work with minimal supervision. Over 15 years in the healthcare industry serving clients, providing individualized care, and collaborating with team members to uphold healthcare standards. Familiar with healthcare electronic medical record to include EPIC, Cerner, Avatar, Alora, Wizard, Laserfische, Generations, and TruCare.

Experience

RN/Nurse Manager

Milwaukee County Behavioral Health Division

November 2019 – Present(3 months)Wauwatosa, WI

•Running the day-to-day operations of an inpatient pyschiatric unit for children and adolescents

•Practicing trauma-informed care and active treatment for patients

•Involved in recovery planning, rounds, and interdisciplinary team meetings

Director Of Clinical Services

Hometown Hospice & Homecare

January 2019 – November 2019(10 months)Brookfield, WI

•Managing nursing, PT, OT, and ST staff to ensure effective patient care

•Performing chart reviews and implementing quality assurance measures

•Ensuring that state and federal guidelines are met for documentation and compliance (Survey)

•Staff development, training, supervisory visits, hiring of staff, and written employee reviews

•Handling disciplinary action, complaints, and termination of employment

RN Case Manager

Managed Health Services - Centene Corporation

July 2017 – January 2019(1 year 6 months)Milwaukee, WI

• Maintaining a caseload of high acuity members

• Implementing an individualized care plan for each member on my caseload

• Member outreach, building rapport, and collaborating with my members

• Reviewing clinical data on inpatient admissions and determine medical necessity using InterQual criteria for approval or denial of inpatient stay

• Participating in weekly Rounds with interdisciplinary team members

• Maintaining positive relationships with providers and working to reduce provider abrasion

• Collaborating with the Medical Director to make medical decision when cases are not meeting InterQual criteria for medical necessity or appropriate level of care

• Creating single case agreements as needed

• Maintaining current knowledge of Medicaid and Medicare rules and regulations

• Assisting with discharge planning and setting up services needed for discharge (DME, home health, outpatient therapy, SNF/LTAC placement, etc.)

RN Care Coordinator

Independence First

September 2015 – July 2017(1 year 10 months)Milwaukee, WI

• Supervision of personal care workers and management of client caseload

• Obtaining physician's orders and insurance approval for client personal care services

• Developing appropriate care plans based on client needs

• New client intakes, assessments, and supervisory visits

Director of Nursing

Assured Care Services

March 2015 – October 2015(7 months)Milwaukee, WI

• Supervision of nursing staff and personal care workers, conflict resolution, and education/training of staff

• Obtaining insurance prior authorizations, physician's orders, and medical record documentation for client home health services

• New client intakes, supervisory home visits, and maintenance of work office

• Chart auditing for accuracy and completeness of documentation

RN Case Manager

Med Group Home Health Care

June 2013 – March 2015(1 year 9 months)Mequon, WI

• Completion of assessments, admissions, re-admissions, and supervisory visits for 50+ client caseload

• Maintained up-to-date insurance authorizations, physicians orders, and follow up visits

• Directing and evaluating nursing care and functions, while establishing client continuity of care

Home Health Aide

Always Best Care Senior Services, LLC

January 2012 – March 2013(1 year 2 months)Brookfield, WI

• Implemented and followed individualized nursing care plans for each resident

• Visited resident homes to accompany on appointments, run errands, or provide companionship

• Accurately completed paper documentation and logs specific to each client

Resident Caregiver

Layton Terrace

November 2011 – April 2012(5 months)Greenfield, WI

• Assisted residents on dementia unit with activities of daily living

• Safely transferred clients and provided activity, direction and reorientation to clients

• Followed appropriate plan of care for each client and assisted with activities

Home Health Aide

Newer Beginnings, LLC

May 2010 – November 2011(1 year 6 months)Sheboygan, WI

• Assisted developmentally disabled/mentally ill clients with bathing, housekeeping, and shopping

• Scheduled/ transported clients to doctors’ appointments and monitored medications

• Charted day's activities and client's progress throughout the week

Certified Medical Assistant

Lakeshore Medical Clinic

December 2006 – June 2008(1 year 6 months)Greenfield, WI

• Greeted/escorted patients to exam rooms, obtained vitals, and completed documentation

• Performed EKGs, injections, and lab work to include urinalysis, strep, and pregnancy tests

• Educated patients, maintained filed, updated charts, and scheduled appointments

Certified Medical Assistant

UW Health

July 2005 – December 2006(1 year 5 months)Madison

• Handled insurance authorizations and maintained accurate electronic medical records

• Scheduled tests such as ultrasounds, sleep studies, and CTs/MRIs

• Followed up with patients to communicate lab results

Infection Control Nurse's Assistant

Southwest Wisconsin Technical College

September 2004 – June 2005(9 months)Fennimore, WI

• Updated and maintained student immunization records

• Maintained database, tracked/organized paper files, and distributed infection control brochures

• Aided in teaching students infection control priciples

Nourishment Aide/Diet Office Clerk

St. Francis Hospital

June 1999 – September 2000(1 year 3 months)Milwaukee, WI

•Created individual specific food trays and delivered trays to patient rooms

•Tracked and compiled patient orders/dietary changes and prepared relevant menus per physician diet order

Education

Bryant & Stratton College - Wauwatosa

Associate degree, Registered Nursing/Registered Nurse

2010 – 2012

Bryant & Stratton College - Wauwatosa

Advanced Practicum, Waukesha Memorial Hospital 11/2012-12/2012

Medical/Surgical II Nursing, Columbia St. Mary’s Hospital 09/2012-10/2012

Mental Health Nursing, Aurora Psychiatric Hospital 05/2012-06/2012

Pediatric Nursing, Boys & Girls Club 03/2012-04/2012

Obstetric Nursing, Wheaton Franciscan-St. Francis 01/2012-02/2012

Medical/Surgical I Nursing, Aurora St. Luke’s South Shore 10/2011-12/2011

Fundamentals of Nursing, Wheaton Franciscan-St. Joseph’s Hospital 06/2011-08/2011

Activities and Societies

Dean's List

Lakeshore Technical College

Diploma, Nursing Assistant/Aide and Patient Care Assistant/Aide

2009 – 2010

Lakeshore Technical College

Activities and Societies

Phi Theta Kappa

Southwest Wisconsin Technical College

Medical Assisting Diploma, Medical/Clinical Assistant

2004 – 2005

Southwest Wisconsin Technical College

2005 - Obtained certification as a Medical Assistant from the State of Wisconsin

Activities and Societies

•National Honors Society

Western Governors University

Bachelor degree, Registered Nursing/Registered Nurse

2015 – 2017

Western Governors University

Activities and Societies

High Honor Roll

Capella University

Master's degree, Nursing

2018 – 2020

Capella University

Western Governors University

Bachelor's degree, Registered Nursing/Registered Nurse

2015 – 2017

Western Governors University

Capella University

Master's degree, Registered Nursing/Registered Nurse

2018 – 2020

Capella University

Skills & Expertise

Epic Systems

Cpr Certified

Medical Records

Clinics

Electronic Medical Record

Healthcare Management

Strategic Planning

Nursing

Medical Terminology

BLS

Patient Safety

Hospitals

Microsoft Excel

Public Speaking

Clinical Research

Microsoft Office

Physicians

Customer Service

PowerPoint

Research

Management

Nursing Care

Inpatient

Patient Education

Clinical Nutrition

Medical Office

EKG

Medical/Surgical

Home Care

Healthcare

Medicine

Microsoft Word

Vital Signs

Health Education

Medical-Surgical

CPR Certified

Patient Advocacy

Certifications

DCC Certified Trainer

State of Wisconsin, License 188 WPSA

CPR & AED

American Heart Association | American Stroke Association, License

Organizations

WPSA

Present

Volunteer Experience & Causes

Fundraising - Phi Theta Kappa Organization

Safe Harbor Women's Shelter

2009 – 2010

Fundraising - Phi Theta Kappa Organization

Humane Society

2009 – 2010

Fundraising

Walk for Miracles - Children's Miracle Network

2010 – 2011

Activity Assistant

Touched by An Angel

December 2011 – 2012(2 months)

Senior Assisted Living Home

Fundraising

Alzheimer's Association

August 2011 – 2012(6 months)

Volunteer Assistant

Boys & Girls Club

2012 – 2013

Organizer

Susan G. Komen Race for the Cure

2013 – 2014

Community Volunteer

United Way of Greater Milwaukee & Waukesha County

2014 – 2015

Job Fair

Fundraiser

March of Dimes

2015 – 2016

Event Coordinator

Stride & Glide

March 2017

Registered Nurse

James Place

2017 – PresentHealth

Volunteer for Elmbrook Church community nonprofit

Causes Christine cares about:

Animal Welfare

Children

Disaster and Humanitarian Relief

Economic Empowerment

Education

Environment

Health

Human Rights

Social Services