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| Name: | Joanna Barboza |
| Phone: | 773-983-3967 |
| Email: | joanna72205@gmail.com |
| Location: | US-IL-Chicago-60604 () |
| Last Modified: | 2/15/2020 8:41:30 PM |

 Work History

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| Company Name: | Serva Health | 08/14/2019 - Present |
| Job Title: | Registered Nurse Providing Virtual Care Assistance | |
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| Company Name: | STATEVILLE CORRECTIONAL CENTER | 06/14/2018 - 06/14/2019 |
| Job Title: | CORRECTIONAL NURSE | |
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| Company Name: | MANOR CARE HEALTH SERVICES | 10/14/2017 - 03/14/2018 |
| Job Title: | Registered Nurse | |
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| Company Name: | ANN AND ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO | 10/14/2015 - 03/14/2017 |
| Job Title: | Certified Nursing Assistant | |
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 Education

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| School: | Morton College | Graduation Date: |  |
| Major: | Associate of Science in Nursing | | |
| Degree: | Associate Degree | | |

 Additional Skills And Qualifications

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| Recent Job Title: | null | Recent Wage: | 0 per |
| Security Clearance: | No |  |  |

 Desired Position

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| Desired Wage: | per | Desired Employment Type: |  |
| Desired Travel: |  | Desired commute: |  |
| Desired Relocation: |  | |  |

 Resume

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| 2841 White Thorn Circle Naperville, IL, 60564 (773) 983-3967 joanna72205@gmail.com  JOANNA BARBOZA OBJECTIVE Highly enthusiastic bilingual Registered Nurse with contagious and positive work ethic looking for a Registered Nurse Case Management position. EDUCATION Morton College, Cicero, IL Associate of Science in Nursing, May 2017 STUDENT CLINICAL EXPERIENCE Foundations of Nursing I &amp; II, McNeal Hospital Nursing Care of the Child and Family, Mount Sinai Children's Hospital Nursing Care of the Childbearing Family, Morton College Simulation Lab Mental Health, Riveredge Hospital Medical Surgical Nursing, Mount Sinai Hospital Adult Health Nursing, John H. Stroger, Jr. Hospital of Cook County  Conducted head to toe assessments of patients  Assessed and monitored patient status and provided patient care  Administered medications as ordered by the physician  Evaluated patient knowledge and provided education as needed  Participated on a health care team to plan and provide quality care for patients  Worked in a critical care unit with ventilators, IV's, and chest tubes  Interacted with patients and their families to promote a supportive environment  RELATED EXPERIENCE  Serva Health Registered Nurse Providing Virtual Care Assistance August 2019-Present  Provide Telephonic Patient Services for a variety of patient-facing programs.  Answer inbound calls from patients, caregivers and/or potential volunteers  Make outbound callbacks to patients, caregivers and/or potential volunteers  Ask and answer medical screening questions  Answer questions using approved answers from clients/sponsors/distributors.  Identify and process escalations according to standard procedures  Identify and process Adverse Events according to standard procedures  Provide patient education and communications  Provide Specialty Pharmacy intake and support for Oncology, HIV, and Transplant patient's  Provide support to patient's interested in clinical research programs  Complete client and company-required training  Navigate and accurately enter data into the computer software  Able to work within a virtual team environment  Able to work at home as part of a team of registered nurses that provides stellar customer service to patients with chronic and/or rare diseases.  Provide patients with assistance as they try to find new cures for their diseases.  Provide assistance to better help patient's understand how to navigate the therapeutic options available for their diseases.  Documented all calls to meet requirements of management and regulatory compliance.  STATEVILLE CORRECTIONAL CENTER- NRC CRESTHILL, IL  CORRECTIONAL NURSE June 2018- June 2019  Performs a variety of nursing care functions such as, administering medications, monitoring vital signs, examining patients/inmates using nursing assessment skills and monitoring physical condition and reactions to various treatments, obtaining laboratory specimens and providing emergency treatment; provides personal patient care such as assisting patients in eating, bathing and exercising; maintains safe and sanitary conditions in patient environment.  Maintains security of medical equipment and supplies that may be used as weapons; maintains surveillance of medical unit surroundings and inmates for possession of contraband and illegal drugs; prepares reports of infractions of the facility's security rules and regulations.  Prepares and maintains medical records and histories such as recording physician's orders, charting medications, recording patient reactions and behavior. Evaluates inmates/ patients after altercations or use of force incidents and documents findings appropriately in the medical record.  Under the direction of a physician, provides first aid and emergency medical care in cases of illness, injury and other medical emergency to inmates/ patients, assists in coordinating and implementing continuing health information and education for the inmates/patients. Conducts institutional orientation for newly arrived inmates; provides AIDS training for inmates/ patients upon entry to the correctional facility; interviews inmates/ patients to determine contact exposure to communicable diseases  Conducts admission interviews to determine patient's medical history, physical and mental health status, prepares medical records and case history for inmate/patient transfers.  MANOR CARE HEALTH SERVICES- NAPERVILLE, Naperville, IL  Registered Nurse October 2017 - March 2018  Observe and assess post-acute/ post-operative patient's  Complete comprehensive nursing care plans for patients  Administer medications via PICC lines, IV ABT, TPN  Administer treatments, including advanced wound care.  monitor and report symptoms and changes in patient status  collaborate with medical team on patient status  maintain complete and accurate patient records  prepare patients and assist with patient examinations and therapies  assist with diagnostic tests and interpret results  modify treatment plans where indicated  advise patients on health maintenance and preventative medicine  provide educational, emotional and psychological support to patients and family members  maintain a safe and clean working environment in compliance with healthcare procedures and regulations  adhere to infection-control protocols  follow medication administration and storage procedures and regulations  monitor and co-ordinate maintenance of equipment operation and inventory  check and maintain nursing supplies inventory  educate and instruct patients on home care needs     ANN AND ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO, Chicago, IL  Certified Nursing Assistant October 2015 - March 2017  Made routine physical observations of all children to determine the child's needs and worked with the RN on duty to prioritize their care.  Provided daily care: skin, hair, and oral care, bathed or showered child daily, dressed child appropriately for weather and for the time of day or night.  Obtained vital signs: temperature, heart rate, respirations, weights, heights, and head circumference as directed by RN.  Documented weights, vital signs, basic care, and other delegated items on appropriate flow sheets and EPIC. Communicated with the RN regarding any concerns.  Applied orthopedic devices such as: AFO's, TLSO, and various splints as delegated by the RN. Promoted the developmental well-being of the child by offering various experiences, various opportunities for engaging in different activities with volunteers and other staff.     HONORS AND MEMBERSHIPS    CERTIFICATIONS     PROJECTS   LANGUAGES CALIFORNIA GARDENS REHABILITAION CENTER, Chicago, IL  Certified Nursing Assistant June 2015 - October 2015  Promoted safety by using multiple staff to transfer residents who may have needed additional assistance due to physical condition.  Provided passive range of motion or other ordered exercises as delegated by the RN.  Provided for activities of daily living by assisting with serving meals, feeding patients as necessary; ambulating, turning, and positioning patients; providing fresh water and nourishment between meals.  Provided patient comfort by utilizing resources and materials; transporting patients; answering patients' call lights and requests; reporting observations of the patient to nursing supervisor. Documented actions by completing forms, reports, logs, and records.  Lewis University Transfer Scholarship, January 2013 - December 2013 Morton College Nursing Club, August 2015 - May 2017 Deans list, Morton College, 2 semesters   Registered Nurse: Illinois State Board of Nursing, license number: 041.458954 CNA, issued by the State of Illinois, May 2015  Project Fair: Sexually Transmitted Infections, May 2017   Native fluency in Spanish   REFERENCES PROVIDED UPON REQUEST |