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| Name: |   Joanna Barboza |
| Phone: |   773-983-3967 |
| Email: |   joanna72205@gmail.com |
| Location: |   US-IL-Chicago-60604 () |
| Last Modified: |   2/15/2020 8:41:30 PM |

 Work History

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| Company Name: |   Serva Health | 08/14/2019 - Present |
| Job Title: |   Registered Nurse Providing Virtual Care Assistance |
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| Company Name: |   STATEVILLE CORRECTIONAL CENTER | 06/14/2018 - 06/14/2019 |
| Job Title: |   CORRECTIONAL NURSE |
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| Company Name: |   MANOR CARE HEALTH SERVICES | 10/14/2017 - 03/14/2018 |
| Job Title: |   Registered Nurse |
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| Company Name: |   ANN AND ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO | 10/14/2015 - 03/14/2017 |
| Job Title: |   Certified Nursing Assistant |
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 Education

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| --- | --- | --- | --- |
| School: |   Morton College | Graduation Date: |  |
| Major: |   Associate of Science in Nursing |
| Degree: |   Associate Degree |

 Additional Skills And Qualifications

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| --- | --- | --- | --- |
| Recent Job Title: |    null | Recent Wage: | 0 per  |
| Security Clearance: |   No |  |  |

 Desired Position

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| --- | --- | --- | --- |
| Desired Wage: |    per  | Desired Employment Type: |  |
| Desired Travel: |    |   Desired commute: |  |
| Desired Relocation: |  |  |

 Resume

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| 2841 White Thorn CircleNaperville, IL, 60564(773) 983-3967joanna72205@gmail.comJOANNA BARBOZAOBJECTIVE Highly enthusiastic bilingual Registered Nurse with contagious and positive work ethic looking for aRegistered Nurse Case Management position.EDUCATION Morton College, Cicero, ILAssociate of Science in Nursing, May 2017STUDENTCLINICAL EXPERIENCEFoundations of Nursing I &amp; II, McNeal HospitalNursing Care of the Child and Family, Mount Sinai Children's HospitalNursing Care of the Childbearing Family, Morton College Simulation LabMental Health, Riveredge HospitalMedical Surgical Nursing, Mount Sinai HospitalAdult Health Nursing, John H. Stroger, Jr. Hospital of Cook County Conducted head to toe assessments of patients Assessed and monitored patient status and provided patient care Administered medications as ordered by the physician Evaluated patient knowledge and provided education as needed Participated on a health care team to plan and provide quality care for patients Worked in a critical care unit with ventilators, IV's, and chest tubes Interacted with patients and their families to promote a supportive environmentRELATEDEXPERIENCEServa HealthRegistered Nurse Providing Virtual Care AssistanceAugust 2019-Present Provide Telephonic Patient Services for a variety of patient-facing programs. Answer inbound calls from patients, caregivers and/or potential volunteers Make outbound callbacks to patients, caregivers and/or potential volunteers Ask and answer medical screening questions Answer questions using approved answers from clients/sponsors/distributors. Identify and process escalations according to standard procedures Identify and process Adverse Events according to standard procedures Provide patient education and communications Provide Specialty Pharmacy intake and support for Oncology, HIV, and Transplant patient's Provide support to patient's interested in clinical research programs Complete client and company-required training Navigate and accurately enter data into the computer software Able to work within a virtual team environment Able to work at home as part of a team of registered nurses that provides stellar customerservice to patients with chronic and/or rare diseases. Provide patients with assistance as they try to find new cures for their diseases. Provide assistance to better help patient's understand how to navigate the therapeutic optionsavailable for their diseases. Documented all calls to meet requirements of management and regulatory compliance.STATEVILLE CORRECTIONAL CENTER- NRC CRESTHILL, IL CORRECTIONAL NURSEJune 2018- June 2019 Performs a variety of nursing care functions such as, administering medications, monitoringvital signs, examining patients/inmates using nursing assessment skills and monitoringphysical condition and reactions to various treatments, obtaining laboratory specimens andproviding emergency treatment; provides personal patient care such as assisting patients ineating, bathing and exercising; maintains safe and sanitary conditions in patient environment. Maintains security of medical equipment and supplies that may be used as weapons; maintainssurveillance of medical unit surroundings and inmates for possession of contraband and illegaldrugs; prepares reports of infractions of the facility's security rules and regulations. Prepares and maintains medical records and histories such as recording physician's orders,charting medications, recording patient reactions and behavior. Evaluates inmates/ patientsafter altercations or use of force incidents and documents findings appropriately in themedical record. Under the direction of a physician, provides first aid and emergency medical care in cases ofillness, injury and other medical emergency to inmates/ patients, assists in coordinating andimplementing continuing health information and education for the inmates/patients. Conductsinstitutional orientation for newly arrived inmates; provides AIDS training for inmates/patients upon entry to the correctional facility; interviews inmates/ patients to determinecontact exposure to communicable diseases Conducts admission interviews to determine patient's medical history, physical and mentalhealth status, prepares medical records and case history for inmate/patient transfers.MANOR CARE HEALTH SERVICES- NAPERVILLE, Naperville, IL Registered NurseOctober 2017 - March 2018 Observe and assess post-acute/ post-operative patient's Complete comprehensive nursing care plans for patients Administer medications via PICC lines, IV ABT, TPN Administer treatments, including advanced wound care. monitor and report symptoms and changes in patient status collaborate with medical team on patient status maintain complete and accurate patient records prepare patients and assist with patient examinations and therapies assist with diagnostic tests and interpret results modify treatment plans where indicated advise patients on health maintenance and preventative medicine provide educational, emotional and psychological support to patients and family members maintain a safe and clean working environment in compliance with healthcare procedures andregulations adhere to infection-control protocols follow medication administration and storage procedures and regulations monitor and co-ordinate maintenance of equipment operation and inventory check and maintain nursing supplies inventory educate and instruct patients on home care needsANN AND ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO, Chicago, IL Certified Nursing AssistantOctober 2015 - March 2017 Made routine physical observations of all children to determine the child's needs and workedwith the RN on duty to prioritize their care. Provided daily care: skin, hair, and oral care, bathed or showered child daily, dressed childappropriately for weather and for the time of day or night. Obtained vital signs: temperature, heart rate, respirations, weights, heights, and headcircumference as directed by RN. Documented weights, vital signs, basic care, and other delegated items on appropriate flowsheets and EPIC. Communicated with the RN regarding any concerns. Applied orthopedic devices such as: AFO's, TLSO, and various splints as delegated by the RN.Promoted the developmental well-being of the child by offering various experiences, variousopportunities for engaging in different activities with volunteers and other staff.HONORSANDMEMBERSHIPSCERTIFICATIONSPROJECTSLANGUAGESCALIFORNIA GARDENS REHABILITAION CENTER, Chicago, IL Certified Nursing AssistantJune 2015 - October 2015 Promoted safety by using multiple staff to transfer residents who may have neededadditional assistance due to physical condition. Provided passive range of motion or other ordered exercises as delegated by the RN. Provided for activities of daily living by assisting with serving meals, feeding patientsas necessary; ambulating, turning, and positioning patients; providing fresh water andnourishment between meals. Provided patient comfort by utilizing resources and materials; transporting patients;answering patients' call lights and requests; reporting observations of the patient tonursing supervisor.Documented actions by completing forms, reports, logs, and records.Lewis University Transfer Scholarship, January 2013 - December 2013Morton College Nursing Club, August 2015 - May 2017Deans list, Morton College, 2 semestersRegistered Nurse: Illinois State Board of Nursing, license number: 041.458954CNA, issued by the State of Illinois, May 2015Project Fair: Sexually Transmitted Infections, May 2017Native fluency in SpanishREFERENCES PROVIDED UPON REQUEST |